

**FY2027.3 First Quarter
Financial Results
Explanatory Materials**

July 31, 2026
East Japan Railway Company

Highlights of FY2027.3 First Quarter Financial Results

(¥ billion)	'25.4-'25.6 Results	'26.4-'26.6 Results	Changes		'25.4-'26.3 Results	'26.4-'27.3 Forecast	Changes	
			Increase /Decrease	%			Increase /Decrease	%
Operating revenues	715.3	772.7	+57.3	108.0	3,084.6	3,295.0	+210.3	106.8
Operating income	114.7	125.5	+10.7	109.4	414.2	429.0	+14.7	103.6
Ordinary income	98.9	106.8	+7.9	108.0	351.6	353.0	+1.3	100.4
Profit attributable to owners of parent	78.6	68.0	-10.6	86.4	247.8	255.0	+7.1	102.9
EBITDA	216.5	234.1	+17.6	108.1	842.9	887.0	+44.0	105.2

*EBITDA is calculated by adding depreciation to operating income.

Consolidated
results

Increased revenue and decreased profit

- Operating revenues increased for the sixth year in a row to a record high for a first quarter period, due mainly to increases in passenger revenues and real estate leases.
- Although operating income and ordinary income increased, profit attributable to owners of parent decreased due mainly to a decrease in gains on sales of investments securities.

Segment

All segments achieved increased revenue

- Transportation business achieved **increases in revenues and income** due to an increase in the use of railway and impact of fare revision.
- Retail & Services business achieved **increases in revenues and income** due mainly to an increase in the sales of EKINAKA stores (stores inside railway stations).
- Real Estate & Hotels business achieved **increases in revenues** as office leasing revenue and sales of shopping centers and hotels increased, but its **income decreased** due mainly to a decrease in profit on real estate sales.
- Other business achieved **increases in revenues and income** due mainly to an increase in the sales related to the IC card business.

Note: JRE Business Development UK Ltd., JR East Business Development Taiwan, Inc., JR East Business Development SEA Pte. Ltd., JRE Sports Taiwan Co., Ltd., JRE Taiwan Hotel Management & Consulting Co., Ltd., and Decorum Vending Ltd., which were included in the "Retail & Services" segment, have been moved to the "Others" segment, starting from the first quarter of FY2027.3.

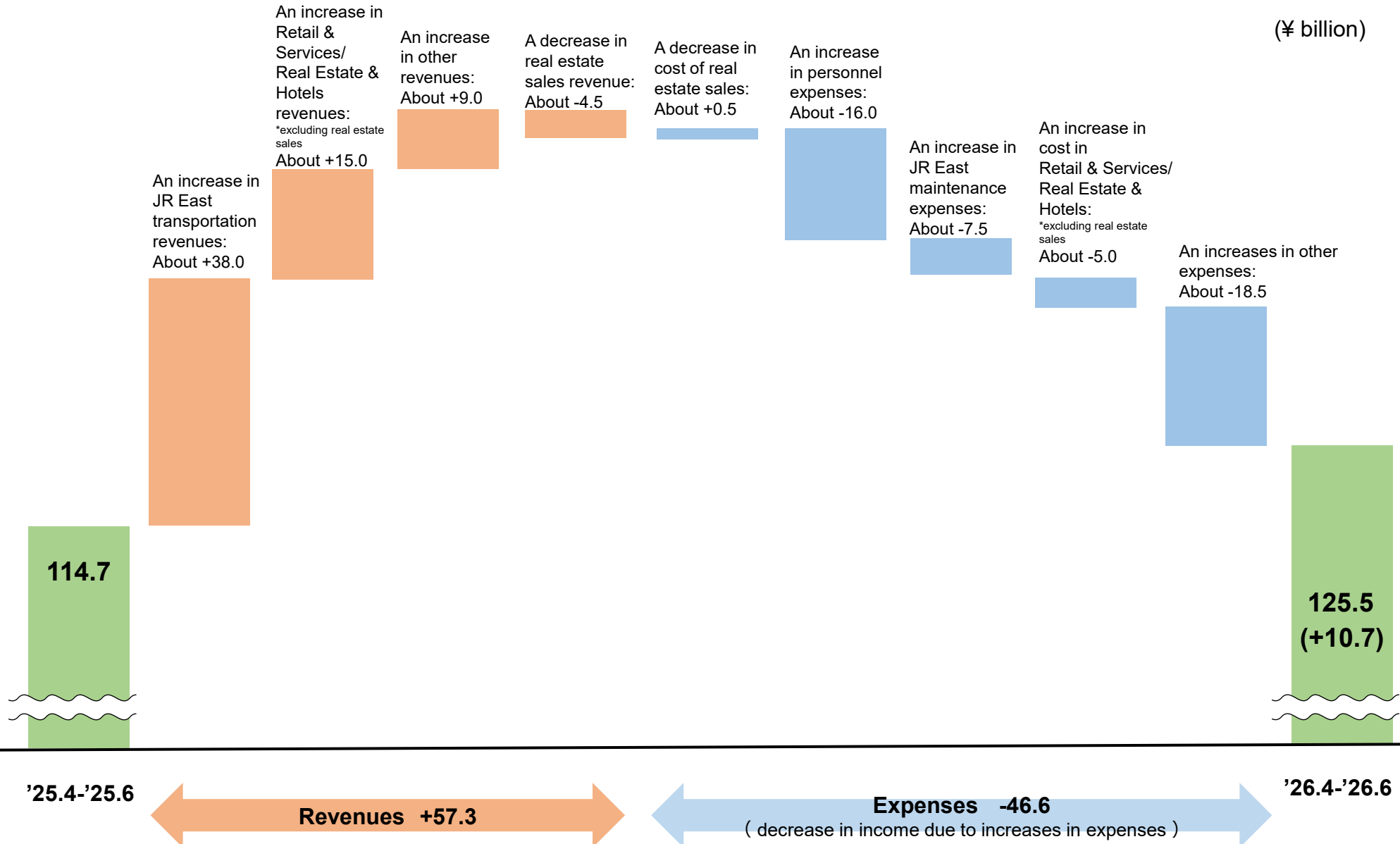
The segment information for the same period of the previous fiscal year has been prepared and presented based on the new reportable segment classification.

○We have made no change in our full-year financial forecasts and dividend payments for FY2027.3* announced on April 30, 2026.

*Reference: Interim dividend per share: (forecasts) 42 yen Year-end dividend per share: (forecasts) 42 yen

FY2027.3 First Quarter Financial Results (consolidated): Changes in Operating Income

(¥ billion)



Statements of Income (consolidated)

(¥ billion)	'25.4-'25.6 Results	'26.4-'26.6 Results	Changes		Main factors behind changes
			Increase /Decrease	%	
Operating revenues	715.3	772.7	+57.3	108.0	
Transportation	485.2	526.4	+41.1	108.5	An increase in passenger revenues
Retail & Services	94.5	98.9	+4.4	104.7	An increase in the sales of EKINAKA stores
Real Estate & Hotels	110.5	116.4	+5.9	105.4	Increases in office leasing revenue and sales of shopping centers and hotels
Others	24.9	30.8	+5.9	123.7	An increase in the sales related to the IC card business
Operating income	114.7	125.5	+10.7	109.4	
Transportation	67.7	83.8	+16.0	123.7	
Retail & Services	14.2	15.3	+1.0	107.6	
Real Estate & Hotels	28.4	19.0	-9.3	67.1	
Others	3.4	6.5	+3.1	189.4	
Adjustment	0.9	0.7	-0.1	83.4	
Non-operating income or expenses	-15.7	-18.6	-2.8	118.1	
Non-operating income	7.1	6.5	-0.5	92.0	
Non-operating expenses	22.8	25.1	+2.2	110.0	
Ordinary income	98.9	106.8	+7.9	108.0	
Extraordinary gains or losses	13.7	-5.5	-19.3	—	
Extraordinary gains	23.3	14.0	-9.3	60.0	A decrease in gains on sales of investments in securities
Extraordinary losses	9.5	19.5	+10.0	204.7	
Profit attributable to owners of parent	78.6	68.0	-10.6	86.4	
EBITDA	216.5	234.1	+17.6	108.1	
Transportation	140.6	157.1	+16.5	111.7	
Retail & Services	18.9	20.2	+1.2	106.8	
Real Estate & Hotels	44.4	40.6	-3.7	91.5	
Others	11.5	15.2	+3.7	132.3	

* The segment breakdown of operating revenues:
operating revenues from outside customers

Transportation

(¥ billion)	'25.4-'25.6 Results	'26.4-'26.6 Results	Changes		'25.4-'26.3 Results	'26.4-'27.3 Forecast	Changes	
			Increase /Decrease	%			Increase /Decrease	%
Operating revenues	485.2	526.4	+41.1	108.5	2,045.8	2,146.0	+100.1	104.9
Operating income	67.7	83.8	+16.0	123.7	194.4	207.0	+12.5	106.5
EBITDA	140.6	157.1	+16.5	111.7	497.5	515.0	+17.4	103.5

Shinkansen	Revenue increased year on year due to an increase in the use of Shinkansen and impact of fare revision.
Conventional lines	Revenue increased year on year due to an increase in the use of non-commuter passes and commuter passes for Conventional lines (Kanto Area Network) and impact of fare revision.
Buses	Revenue increased year on year due to an increase in the use of express buses.
Railcar manufacturing	Revenue increased year on year due to an increase in the sales of railcars to non-JR railway companies.

■ Railway Business Passenger Revenues : Result and plan

(Comparison with FY2026.3 Results %)

			1Q	2Q	3Q	4Q	FY
Commuter Passes		Plan	105	106	109	108	107
		Result	109				
Non – Commuter Passes	Shinkansen	Plan	102	100	102	101	101
		Result	107				
	Conventional Lines	Plan	108	106	107	107	107
		Result	109				
Total		Plan	105	104	106	105	105
		Result	109				

Traffic Volume and Passenger Revenues

	Traffic Volume (million passenger kilometers)			Passenger Revenues (¥ billion)				
	'25.4-'25.6 Results	'26.4-'26.6 Results	Changes %	'25.4-'25.6 Results	'26.4-'26.6 Results	Changes Increase /Decrease	%	Main factors behind changes
Shinkansen	<u>5,410</u>	5,589	103.3	<u>140.1</u>	150.1	+10.0	107.1	
Commuter Passes	478	502	105.1	6.3	6.8	+0.4	107.0	
Non-commuter Passes	<u>4,932</u>	5,086	103.1	<u>133.7</u>	143.3	+9.5	107.1	• Increase in railway transportation (including inbound tourism): +8.0 • Fare revision: +2.5 • In reaction to the impact of natural disasters: -1.0
Conventional Lines	<u>26,096</u>	26,564	101.8	<u>305.7</u>	333.9	+28.1	109.2	
Commuter Passes	16,097	16,531	102.7	105.0	114.5	+9.5	109.1	
Non-commuter Passes	<u>9,998</u>	10,033	100.3	<u>200.7</u>	219.3	+18.5	109.3	
Breakdown of Conventional Lines Kanto Area Network(Reproduced)	<u>24,831</u>	25,319	102.0	<u>290.3</u>	317.7	+27.4	109.5	
Commuter Passes	15,375	15,808	102.8	100.7	110.1	+9.4	109.4	
Non-commuter Passes	<u>9,456</u>	9,511	100.6	<u>189.6</u>	207.6	+18.0	109.5	• Fare revision: +12.0 • Increase in railway transportation (including inbound tourism): +8.0 • In reaction to the impact of natural disasters: -2.0
Breakdown of Conventional Lines Other Network(Reproduced)	<u>1,264</u>	1,245	98.5	<u>15.4</u>	16.1	+0.7	104.5	
Commuter Passes	722	723	100.1	4.3	4.4	+0.1	103.3	
Non-commuter Passes	<u>542</u>	521	96.2	<u>11.1</u>	11.7	+0.5	105.0	• Increase in railway transportation (including inbound tourism): +0.5
Total	<u>31,507</u>	32,153	102.1	445.9	484.0	+38.1	108.6	
Commuter Passes	16,575	17,034	102.8	111.4	121.4	+10.0	109.0	• Fare revision: +5.5 • Increase in railway transportation: +4.5
Non-commuter Passes	<u>14,931</u>	15,119	101.3	334.5	362.6	+28.1	108.4	

* Kanto Area Network refers to the area comprising Tokyo and six prefectures in the Kanto Region, Yamanashi Prefecture, Shizuoka Prefecture, and part of Fukushima Prefecture.

* To provide more accurate figures reflecting actual usage, the calculation method of railway usage (traffic volume, etc.) has been revised starting from FY2027.3 First Quarter.

The underlined figures in the "25.4-'25.6 Results" column above (reference figures) have been changed from those disclosed previously for the same period as they have also been recalculated using the revised calculation method.

See the press release for the details of the revision of calculation method: <https://www.jreast.co.jp/e/press/pdf/20260427ho1.pdf>

Transportation (Relevant Indicators)

■ Railway Revenue, Shinkansen Passenger Volume and Commuter Passes Use on weekdays (Comparison with FY2026.3 Results %)

			Apr.	May	Jun.	1Q
Railway Revenue After settlement with other JR companies or private railways (estimated figures) *	Commuter Passes		106	111	109	108
	Non – Commuter Passes	Short Distance	111	114	105	110
		Mid to Long Distance	107	104	106	105
		Sub Total	109	109	105	108
	Total		108	110	106	108
Shinkansen Passenger Volume (by destination)	Tohoku (Omiya-Utsunomiya, Furukawa-Kitakami)		102	104	99	102
	Joetsu (Omiya-Takasaki)		105	106	102	104
	Hokuriku (Takasaki-Karuizawa)		105	108	103	105
	Total		103	105	100	103
Shinkansen Passenger Volume (Weekdays/Holidays)	Weekdays		105	103	101	103
	Holidays		102	106	99	102
Commuter Passes Use on weekdays in Tokyo metropolitan area			102	102	102	102

* Railway revenue is the Company's sales at ticket office etc. after deduction of use in other JR companies or private railways (estimated), and it is different from passenger revenues.

Retail & Services

(¥ billion)	'25.4-'25.6 Results	'26.4-'26.6 Results	Changes		'25.4-'26.3 Results	'26.4-'27.3 Forecast	Changes	
			Increase /Decrease	%			Increase /Decrease	%
Operating revenues	94.5	98.9	+4.4	104.7	408.1	427.0	+18.8	104.6
Operating income	14.2	15.3	+1.0	107.6	68.5	70.0	+1.4	102.1
EBITDA	18.9	20.2	+1.2	106.8	88.3	92.0	+3.6	104.1
Retail	Revenue increased year on year due to an increase in the sales of EKINAKA stores on the back of an increase in the use of railways.							
Advertising and publishing	Revenue increased year on year due to an increase in transportation advertising sales.							

■ Retail and Transportation advertising operating revenue : Result and plan (Comparison with FY2026.3 Results %)

		1Q	2Q	3Q	4Q	FY
Retail	Plan	105	105	105	95	102
	Result	105				
Transportation advertising	Plan	110	105	110	100	105
	Result	115				

■ Retail & Services : Changes in revenue (Comparison with FY2026.3 Results %)

	Apr.	May	Jun.	1Q
Retail and restaurant	103	104	100	102
JR East Cross Station Co., Ltd. (Retail Company) (existing)	105	105	103	104
JR East Cross Station Co., Ltd. (Foods Company) (existing)	104	105	99	103

Real Estate & Hotels

(¥ billion)	'25.4-'25.6 Results	'26.4-'26.6 Results	Changes	
			Increase /Decrease	%
Operating revenues	110.5	116.4	+5.9	105.4
incl. real estate sales	4.5	—	-4.5	—
Operating income	28.4	19.0	-9.3	67.1
incl. real estate sales	4.0	—	-4.0	—
EBITDA	44.4	40.6	-3.7	91.5
incl. real estate sales	4.0	—	-4.0	—

'25.4-'26.3 Results	'26.4-'27.3 Forecast	Changes	
		Increase /Decrease	%
513.2	605.0	+91.7	117.9
73.0	100.0	+26.9	136.9
128.2	131.0	+2.7	102.1
50.3	45.0	-5.3	89.4
200.7	221.0	+20.2	110.1
50.3	45.0	-5.3	89.4

Real estate ownership and utilization	Revenue increased year on year due mainly to an increase in real estate leases associated with the grand opening of TAKANAWA GATEWAY CITY and OIMACHI TRACKS.
Real estate rotation	Revenue decreased year on year due to a decrease in real estate sales.
Real estate management	Revenue increased year on year due to an increase in fund profit/loss.

■ Shopping centers, offices, hotels operating revenue : Result and plan (Comparison with FY2026.3 Results %)

	1Q	2Q	3Q	4Q	FY
Plan	115	115	115	95	109
Result	110				

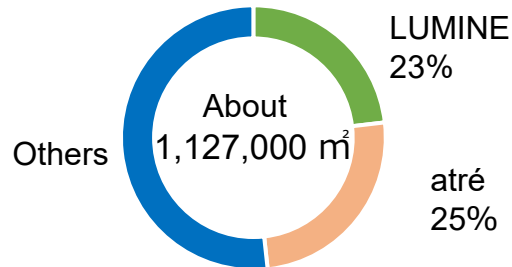
(Reference) Hotel business results

* Simple aggregation of the hotel businesses of each company

(¥ billion)	'25.4-'25.6 Results	'26.4-'26.6 Results	Changes	
			Increase /Decrease	%
Operating revenues	22.8	24.3	+1.4	106.5
incl. Hotel Metropolitan	12.0	12.8	+0.8	106.8
JR-EAST HOTEL METS	5.5	5.8	+0.2	105.3
Operating income	3.8	3.3	-0.4	87.0

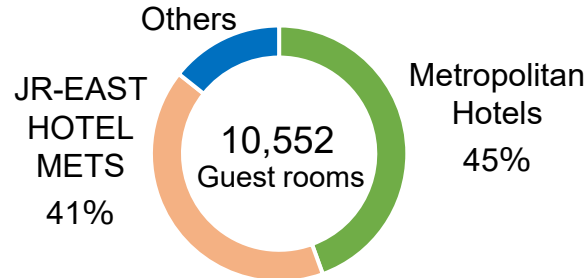
Real Estate & Hotels (Relevant Indicators)

■ Shopping center leasable space (2026.6)



*Including shopping centers classified into retail business

■ Number of hotel rooms (2026.6)



■ Change in Office vacancy rate, etc.

■ Station buildings Store Sales/Hotels Sales, Occupancy Rate, Average Daily Rate

			Apr.	May	Jun.	1Q
Station Buildings	Store Sales	YoY (%)	108	110	101	107
	LUMINE (existing)		105	108	99	104
	atré (existing)		104	105	97	102
Hotels	Sales	YoY (%)	105	109	105	106
	Occupancy Rate	%	80.6	80.4	78.7	79.9
		YoY (pt)	+0.1	+1.3	+0.6	+0.7
	Average Daily Rate	Yen/Room	21,987	21,349	18,227	20,544
		YoY (%)	103	109	103	105

		'22.3	'23.3	'24.3	'25.3	'26.3	'26.6
Properties operated by the JR East Group	Leasable Space (m ²)	560,000	560,000	570,000	710,000	900,000	904,000
	Leasable Space (m ²)	379,000	389,000	402,000	541,000	731,000	734,000
	Vacancy Rate (%)	6.4	4.4	2.3	3.7	3.6	3.5
Reference: Market vacancy rate in Tokyo's five central wards (source: Miki Shoji)		6.37	6.41	5.47	3.86	2.22	1.99

Others

(¥ billion)	'25.4-'25.6 Results	'26.4-'26.6 Results	Changes	
			Increase /Decrease	%
Operating revenues	24.9	30.8	+5.9	123.7
Operating income	3.4	6.5	+3.1	189.4
EBITDA	11.5	15.2	+3.7	132.3

'25.4-'26.3 Results	'26.4-'27.3 Forecast	Changes	
		Increase /Decrease	%
117.4	117.0	-0.4	99.6
29.7	25.0	-4.7	83.9
63.0	63.0	-0.0	100.0

Suica and finance	Revenue increased year on year due to an increase in the sales related to the IC card business.
Global	Revenue increased year on year due to an increase in sales in the vending machine business in the UK.
Energy	Revenue decreased year on year due to a decrease in construction-related sales in wind power generation.
Construction	Revenue increased year on year due to an increase in construction-related sales.

■ IT & Suica operating revenue : Result and plan (Comparison with FY2026.3 Results %)

(Reference) IT & Suica business results

	1Q	2Q	3Q	4Q	FY
Plan	140	105	95	95	106
Result	145				

(¥ billion)	'25.4-'25.6 Results	'26.4-'26.6 Results	Changes	
			Increase /Decrease	%
Operating revenues	15.6	22.2	+6.6	142.6
Operating income	2.9	4.6	+1.6	157.9

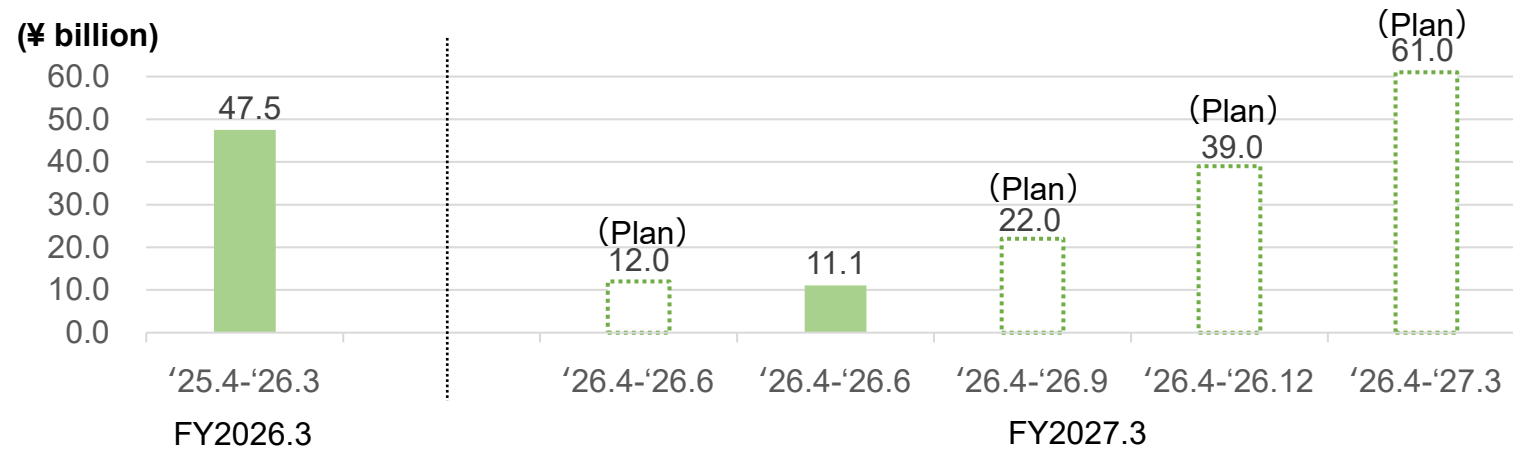
* IT & Suica operating revenue includes railway facility-related sales of JR East Mechatronics (ticket gate equipment, etc.), which are not included in Suica and finance.

■ Change in transaction volume of our payment services

	Apr.	May	Jun.	1Q
Transaction volume (¥ billion)	412.9	426.0	395.1	1,234.2
YoY (%)	106	107	102	105

Inbound Revenue Results

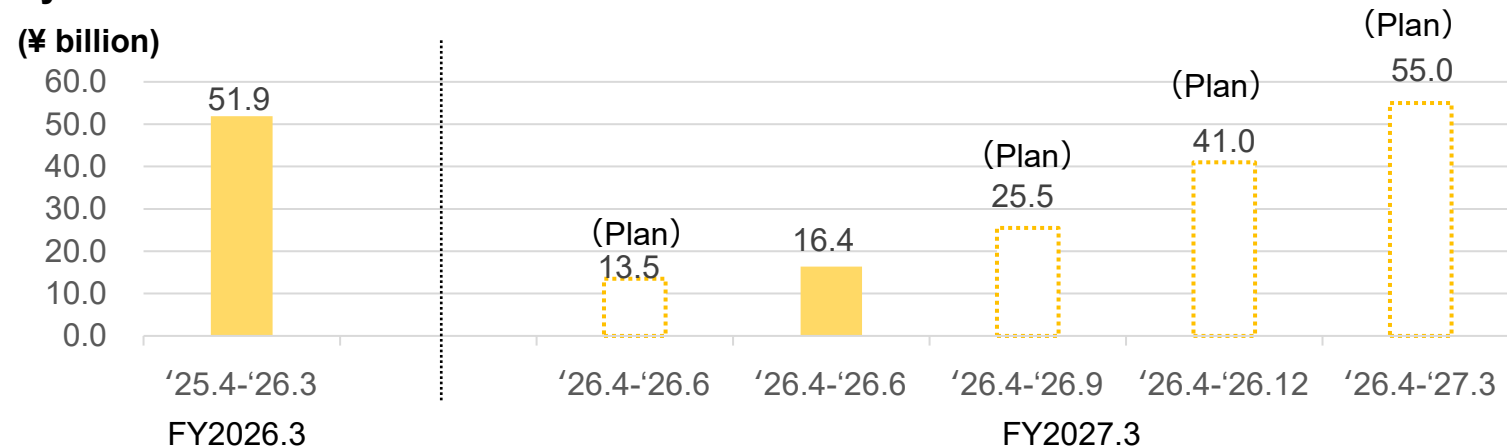
■ Mobility



* Method of calculating inbound revenue

Sum of JR East revenue from passes for inbound tourists and individual ticket sales (estimated based on the percentage of English tickets in the total tickets issued).
 Passes for inbound tourists account for approximately 30% of the total.

■ Lifestyle solutions



* Method of calculating inbound revenue

Sum of room revenue from non-Japanese guests in the hotel business and sales to non-Japanese customers in the SC business, retail stores, and GALA YUZAWA (estimated)

Balance Sheets (consolidated)

(¥ billion)	As of '26.3 Results	As of '26.6 Results	Changes		Main factors behind changes
			Increase /Decrease	%	
Assets	10,820.7	10,536.0	-284.6	97.4	
Current assets	1,419.7	1,210.8	-208.8	85.3	A decrease in cash and time deposits
Fixed assets	9,400.9	9,325.1	-75.8	99.2	
Liabilities	7,760.6	7,461.2	-299.3	96.1	
Current liabilities	1,830.0	1,471.3	-358.7	80.4	A decrease in payables
Long-term liabilities	5,930.6	5,989.9	+59.3	101.0	
Net Assets	3,060.0	3,074.7	+14.6	100.5	
Total Liabilities and Net Assets	10,820.7	10,536.0	-284.6	97.4	

Interest-bearing debt (consolidated), Capital Expenditures (consolidated), Key Indicator (consolidated)

Interest-bearing debt (consolidated)

(¥ billion)	As of '26.3 Results	As of '26.6 Results	Changes		Average interest rate (Comparison with 2026.3 Results)	
			Increase/Decrease	%		
Interest-bearing debt balance	5,162.2	5,302.2	+140.0	102.7	1.75%	(+0.03%)
Bonds	3,379.6	3,419.6	+40.0	101.2	1.54%	(+0.03%)
Long-term loans	1,479.8	1,579.8	+99.9	106.8	1.29%	(+0.07%)
Long-term liabilities incurred for purchase of railway facilities	302.1	302.1	—	100.0	6.55%	(—)
Other interest-bearing debt	0.6	0.6	+0.0	102.7	2.03%	(+0.05%)
Net interest-bearing debt balance	4,900.1	5,181.2	+281.1	105.7		

Capital Expenditures (consolidated)

(¥ billion)	Segment	'25.4-'25.6 Results	'26.4-'26.6 Results	Changes		'26.4-'27.3 Plans	Changes	
				Increase/Decrease	%		Increase/Decrease	%
Mobility	Transportation	43.4	41.1	-2.3	94.7	449.0	+25.0	105.9
Lifestyle Solutions	Retail & Services Real Estate & Hotels, Others	84.5	52.5	-31.9	62.2	400.0	-125.1	76.2
Total		127.9	93.7	-34.2	73.2	* 850.0	-99.1	89.6

* The total amount for the '26.4-'27.3 plans includes LX capital of 1 billion yen.

Key Indicators (consolidated)

(as of the end of the previous fiscal year)

	Unit	As of '25.3 Results	As of '26.3 Results	Increase /Decrease
ROA (return (operating income) on assets)	%	3.8	3.9	+0.1
ROE (return on shareholder's equity)	%	8.0	8.4	+0.4
Net interest-bearing debt / EBITDA	Times	6.0	5.8	-0.2

Cross-shareholding (as of the end of the previous fiscal year)

	2025.3	2026.3	FY2026.3 Sales Results (Including partial sales of shares)
Number of stocks	70	64	
Consolidated balance sheet carrying amount (¥ billion)	249.3	280.0	
Consolidated net assets ratio	8.7%	9.2%	
			9 stocks ¥ 46.2 billion

Statements of Income (non-consolidated)

Appendix



(¥ billion)	'25.4-'25.6 Results	'26.4-'26.6 Results	Changes		Main factors behind changes
			Increase /Decrease	%	
Operating revenues	529.6	558.7	+29.0	105.5	
Passenger revenues	445.9	484.0	+38.1	108.6	
Others	83.7	74.6	-9.0	89.1	
Operating expenses	430.7	459.7	+28.9	106.7	
Personnel expenses	107.4	118.4	+11.0	110.3	The increase due mainly to change in personnel and wage systems
Non-personnel expenses	185.0	199.6	+14.6	107.9	
Energy	16.0	18.8	+2.8	117.5	
Maintenance	54.8	62.1	+7.3	113.5	Recovery from the impact of the COVID-19 period
Other	114.1	118.5	+4.4	103.9	
Usage fees to JR TT, etc.	20.8	19.2	-1.5	92.6	
Taxes	34.1	34.2	+0.1	100.4	
Depreciation	83.2	88.0	+4.7	105.7	
Operating income	98.9	99.0	+0.1	100.1	
Non-operating income or expenses	5.4	-16.1	-21.5	—	A decrease in dividend income
Ordinary income	104.3	82.9	-21.4	79.4	
Extraordinary gains or losses	18.4	-6.8	-25.3	—	A decrease in gains on sales of investments in securities
Profit	94.0	52.4	-41.6	55.7	

Balance Sheets (non-consolidated)

Appendix



(¥ billion)	As of '26.3 Results	As of '26.6 Results	Changes		Main factors behind changes
			Increase /Decrease	%	
Assets	9,655.0	9,397.6	-257.3	97.3	
Current assets	980.1	783.4	-196.7	79.9	A decrease in cash and time deposits
Fixed assets	8,674.8	8,614.2	-60.6	99.3	
Liabilities	7,423.4	7,178.3	-245.1	96.7	
Current liabilities	1,675.1	1,373.2	-301.9	82.0	A decrease in payables
Long-term liabilities	5,748.2	5,805.1	+56.8	101.0	
Net Assets	2,231.5	2,219.3	-12.2	99.5	
Total Liabilities and Net Assets	9,655.0	9,397.6	-257.3	97.3	

FY2027.3 Forecast (by segment)

Updated from the information
disclosed on April 30, 2026
(underlined figures)

Appendix



(¥ billion)	2026.3 Results	2027.3 Forecast	2027.3/2026.3 Changes	
			Increase/Decrease	%
Operating revenues	3,084.6	3,295.0	+210.3	106.8
Transportation	2,045.8	2,146.0	+100.1	104.9
Retail & Services	<u>408.1</u>	427.0	<u>+18.8</u>	<u>104.6</u>
Real Estate & Hotels	513.2	605.0	+91.7	117.9
Others	<u>117.4</u>	117.0	<u>-0.4</u>	<u>99.6</u>
Operating income	414.2	429.0	+14.7	103.6
Transportation	194.4	207.0	+12.5	106.5
Retail & Services	<u>68.5</u>	70.0	<u>+1.4</u>	<u>102.1</u>
Real Estate & Hotels	128.2	131.0	+2.7	102.1
Others	<u>29.7</u>	25.0	<u>-4.7</u>	<u>83.9</u>
Non-operating income or expenses	-62.6	-76.0	-13.3	121.4
Ordinary income	351.6	353.0	+1.3	100.4
Extraordinary gains or losses	-17.5	-23.0	-5.4	131.0
Profit attributable to owners of parent	247.8	255.0	+7.1	102.9
EBITDA	842.9	887.0	+44.0	105.2
Transportation	497.5	515.0	+17.4	103.5
Retail & Services	<u>88.3</u>	92.0	<u>+3.6</u>	<u>104.1</u>
Real Estate & Hotels	200.7	221.0	+20.2	110.1
Others	<u>63.0</u>	63.0	<u>-0.0</u>	<u>100.0</u>
ROA	3.9%	3.9%	-0.1%	-
Mobility	2.6%	2.8%	+0.2%	-
Lifestyle Solutions	5.5%	5.0%	-0.5%	-
ROE	8.4%	8.2%	-0.2%	-

2028.3 Target	2028.3/2027.3 Changes	
	Increase/Decrease	%
3,518.0	+223.0	106.8
2,175.0	+29.0	101.4
507.0	+80.0	118.7
710.0	+105.0	117.4
126.0	+9.0	107.7
488.0	+59.0	113.8
236.0	+29.0	114.0
80.0	+10.0	114.3
149.0	+18.0	113.7
26.0	+1.0	104.0
-	-	-
-	-	-
-	-	-
-	-	-
958.0	+71.0	108.0
551.0	+36.0	107.0
104.0	+12.0	113.0
241.0	+20.0	109.0
64.0	+1.0	101.6
4.3%	+0.4%	-
3.1%	+0.3%	-
5.4%	+0.4%	-
8% or more	-	-

Traffic Volume and Passenger Revenues Plans

Updated from the information disclosed on April 30, 2026 (underlined figures)

Appendix



	Traffic Volume (million passenger kilometers)			Passenger Revenues (¥ billion)				
	'25.4-'26.3 Results	'26.4-'27.3 Plans	Changes	'25.4-'26.3 Results	'26.4-'27.3 Plans	Changes		Main factors behind changes
			%			Increase /Decrease	%	
Shinkansen	<u>23,701</u>	<u>23,427</u>	<u>98.8</u>	<u>615.0</u>	<u>623.4</u>	<u>+8.3</u>	<u>101.4</u>	
Commuter Passes	1,885	1,849	98.1	25.4	26.4	+0.9	103.8	
Non-commuter Passes	<u>21,816</u>	<u>21,577</u>	<u>98.9</u>	<u>589.6</u>	<u>597.0</u>	<u>+7.3</u>	<u>101.3</u>	• Fare revision: +6.0 • Increase in railway transportation (including inbound tourism): +7.0 • In reaction to the impact of a natural disaster: -3.0 • Weekdays/Holidays gap: -2.5
Conventional Lines	<u>103,837</u>	<u>102,897</u>	<u>99.1</u>	<u>1,233.4</u>	<u>1,320.6</u>	<u>+87.1</u>	<u>107.1</u>	
Commuter Passes	63,289	61,833	97.7	412.3	442.6	+30.2	107.3	
Non-commuter Passes	<u>40,547</u>	<u>41,064</u>	<u>101.3</u>	<u>821.1</u>	<u>878.0</u>	<u>+56.8</u>	<u>106.9</u>	• Fare revision: +42.0 • Increase in railway transportation (including inbound tourism): +17.0 • In reaction to the impact of a natural disaster: -1.5 • Weekdays/Holidays gap: -1.0
Total	<u>127,539</u>	<u>126,324</u>	<u>99.0</u>	<u>1,848.5</u>	<u>1,944.0</u>	<u>+95.4</u>	<u>105.2</u>	
Commuter Passes	65,174	63,682	97.7	437.7	469.0	+31.2	107.1	• Fare revision: +31.5
Non-commuter Passes	<u>62,364</u>	<u>62,642</u>	<u>100.4</u>	<u>1,410.7</u>	<u>1,475.0</u>	<u>+64.2</u>	<u>104.6</u>	

[Reference] Expected impact of fare revision (implemented on March 14, 2026)

● Overall

Revision rate: 7.1%, Revenue increase rate: 5.0%

* Revenue increase rate: Actual revenue increase forecast based on the revision rate, taking into account the decrease usage due to fare revision (not including the impact of off-peak commuter passes and the certain specific sections unaffected by the revisions).

* The fare categories of former "specified train service area" and former "inside the Yamanote loop" were integrated into "trunk lines."

● Commuter passes

Revision rate: 11.0%, Revenue increase rate: 8.7% (total for commuter and school commuter passes)

● Non-commuter passes

Fares: Revision rate: 7.8%, Revenue increase rate: 5.7% Charges: No revision, Revenue increase rate: -1.2%

[Reference] Impact of revising the method of railway usage (traffic volume, etc.)

To provide more accurate figures reflecting actual usage, the calculation method of railway usage (traffic volume, etc.) has been revised starting from FY2027.3 First Quarter. The underlined figures shown in the "25.4-'25.6 Results" column above (reference figures) have been changed from those disclosed on April 30, 2026 for the same period as they have been recalculated using the revised calculation method.

See the press release for details: <https://www.jreast.co.jp/e/press/pdf/20260427ho1.pdf>

Operating Expenses Plans (non-consolidated)

Reproduction of
information disclosed on
April 30, 2026

Appendix



(¥ billion)	'25.4-'26.3 (Results)	'26.4-'27.3 (Plans)	Changes		Major factors behind changes
			Increase /Decrease	%	
Operating expenses	1,923.7	2,012.0	+88.2	104.6	
Personnel expenses	432.1	469.0	+36.8	108.5	•Change in personnel and wage systems
Non-personnel expenses	937.0	980.0	+42.9	104.6	
Energy	84.2	96.0	+11.7	114.0	•Increase in fuel prices
Maintenance	332.6	362.0	+29.3	108.8	•Recovery from the impact of the COVID-19 period
Other	520.1	522.0	+1.8	100.4	
Usage fees to JR TT, etc.	80.0	78.0	-2.0	97.5	
Taxes	124.1	120.0	-4.1	96.6	
Depreciation	350.3	365.0	+14.6	104.2	•Increase in fixed assets

FY2026.3 Shinkansen / Conventional Lines Revenues and Expenses

Appendix



(¥ billion)	Shinkansen			Conventional lines		
	'24.4-'25.3	'25.4-'26.3	Changes	'24.4-'25.3	'25.4-'26.3	Changes
			%			%
Operating Kilometers (kilometers)	1,194	1,194	100.0	6,108	6,108	100.0
Passenger Kilometers (million passenger kilometers)	22,679	23,735	104.7	101,628	104,527	102.9
Operating revenues A	598.3	633.6	105.9	1,287.1	1,340.1	104.1
Operating expenses	406.4	417.3	102.7	1,272.8	1,331.4	104.6
Operating Income (Loss) B	191.9	216.3	112.7	14.2	8.6	60.7
Fixed assets C	1,922.6	1,928.8	100.3	3,393.7	3,455.7	101.8
Depreciation	78.5	77.2	98.4	231.0	237.2	102.7
B/A	32.1%	34.1%	—	1.1%	0.6%	—
B/C	10.0%	11.2%	—	0.4%	0.3%	—

* The railway usage figures (traffic volume, etc.) on this page (for '24.4-'25.3 and '25.4-'26.3) are calculated using the calculation method before the revision. See the press release for the details of the revision of calculation method: <https://www.jreast.co.jp/e/press/pdf/20260427ho1.pdf>

JR East Website, Shareholder & Investor Relations (IR)
<https://www.jreast.co.jp/en/company/ir/>

Forward-Looking Statements

Statements contained in this report with respect to JR East Group's plans, strategies and beliefs that are not historical facts are forward-looking statements about the future performance of JR East Group, which are based on management's assumptions and beliefs in light of the information currently available to it. These forward-looking statements involve known and unknown risks, uncertainties, and other factors that may cause JR East Group's actual results, performance or achievements to differ materially from the expectations expressed herein.

These factors include, without limitation,

- (i) JR East Group's ability to successfully maintain or increase current passenger levels on railway services,
- (ii) JR East Group's ability to expand "Business Connected to Life-style Solutions,"
- (iii) JR East Group's ability to improve the profitability of each business operation, and
- (iv) general changes in economic conditions and laws, regulations and government policies in Japan.