



Shirasaginoyu Noto Kaishu

# **Kyoritsu Maintenance Co., Ltd. Consolidated Financial Results for FY 3/21**



May, 2021 1st Section, TSE 9616

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### Financial highlights

- > Losses recorded due to the impact of COVID-19
  - (i) Large-scale decreases in revenues of the dormitory, hotel, food service, and other businesses due to intermittent declaration and extension of states of emergency (Q1, Q4)
  - (ii) Strategic investment in measures toward a recovery in business performance in the next period
    - Costs of opening new business sites (two dormitories and seven hotels)
    - Costs of conclusion of a committed syndicated loan agreement
- Cost reduction and new-product planning in response to COVID-19
- Securing business funding for the next three periods, and dividend policy



### Consolidated business results and main financial indicators

	FY 3/20		F	Y 3/21				
(100 million yen)	Act (4/2019-3/2020)	Act (4/2020-3/2021)	Q1 (4-6/2020)	<b>Q2</b> (7-9/2020)	<b>Q3</b> (10-12/2020)	Q4 (1-3/2021)		Y
Net sales	1,697	1,212	236	326	350	299	-484	-28.6%
Operating income	112	-90	-45	0	7	-53	-202	_
Ordinary income	124	-91	-48	3	7	-53	-216	_
Net income*2	69	-121	-64	-14	2	-45	-190	_
EPS (yen)	177.6	-311.9	-	-	-	-	-489.6	_
Capital investment	226	124	26	20	22	54	-101	-45.0%
Depreciation expense	52	49	12	13	13	10	-2	-5.7%
ROE	8.5%	-	-	-	-	-	-	_
Net D/E Ratio	0.9x	1.5x	-	-	-	-	+0.6x	_
Dividends per share (yen)	45	20	-	-	-	-	-25	-55.6%
Payout ratio	25.3%	-	-	-	-	-	-	_
Cash flow*1	121	-72	-51	-1	15	-34	-193	-

<sup>\*1</sup> Cash flow: Net income + depreciation

<sup>\*2</sup> With an eye toward future growth, progress was made on review of businesses to further strengthen the business foundations, including closure of one site in South Korea and of the Global Cabins and other facilities. These resulted in losses of 2.5 billion yen, which combined with losses of 2.8 billion yen such as those from temporary closures to stop the spread of COVID-19 and others totaled 5.9 billion yen in extraordinary losses. Net loss totaled 12.1 billion yen due to income tax of -2.7 billion yen resulting from tax-effect accounting and ordinary loss of 9.1 billion yen.



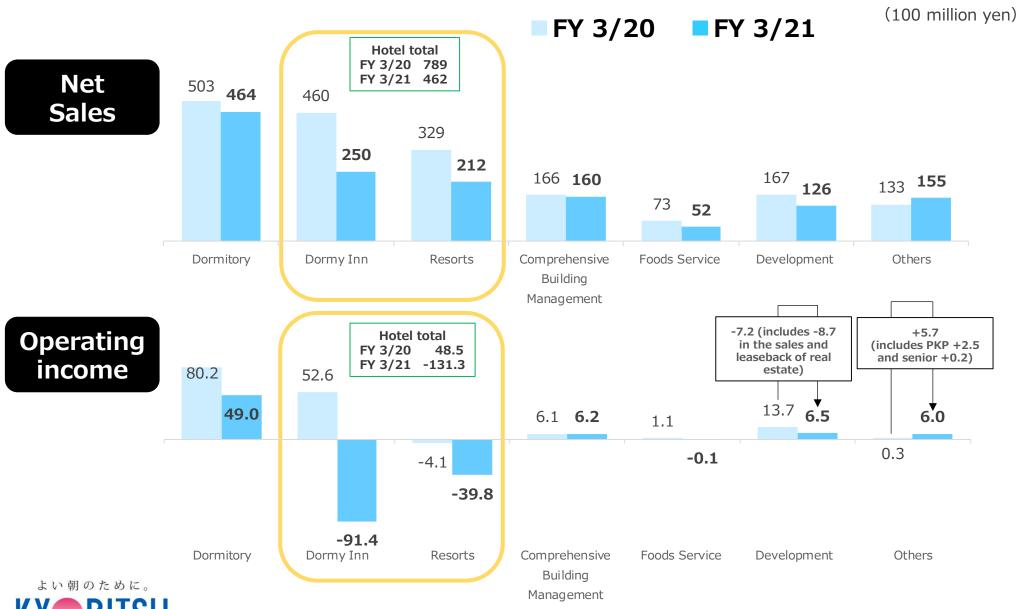
### Main factors behind differences between consolidated financial results and projected consolidated financial results

Disclosure of projected consolidated financial results

Ordinary income		Q1	Q2	Q3	Q4		Full year		
(100 million y	/en)	(4-6/2020)	(7-9/2020)	(10-12/2020)	(1-3/2021)	(4	-/2020-3/2021)		
	Forecast	-48	3	12	2	-30			
Total	Act	-48	3	7	-53	-91			
	YoY	-	-	-5	-55	-61			
	Forecast	-48	3	12	2	-30	Traver Campaign in Q5.		
Business operations	Act	-48	3	7	-26	-63	The declaration of another state of emergency in Q4, and its subsequent extension, led to		
·	YoY	-	-	-5	-28	-33	decreased revenues chiefly in the hotel business.		
Dormitory/hotel	Forecast	-	-	-	-	-	A total of nine new facilities (two dormitories and seven		
facility opening	Act	-	-	-	-17	-17	for a v-shaped recovery in		
costs	YoY	-	-	-	-17	-17	business performance in the next period		
Costs of conclusion	Forecast	-	-	-	1	-	Raising long-term working		
of a committed syndicated loan	Act	-		-	-9	-9	capital for the next three periods, including the current period, to secure financial		
agreement	YoY	-	-	-	-9	-9	stability.		



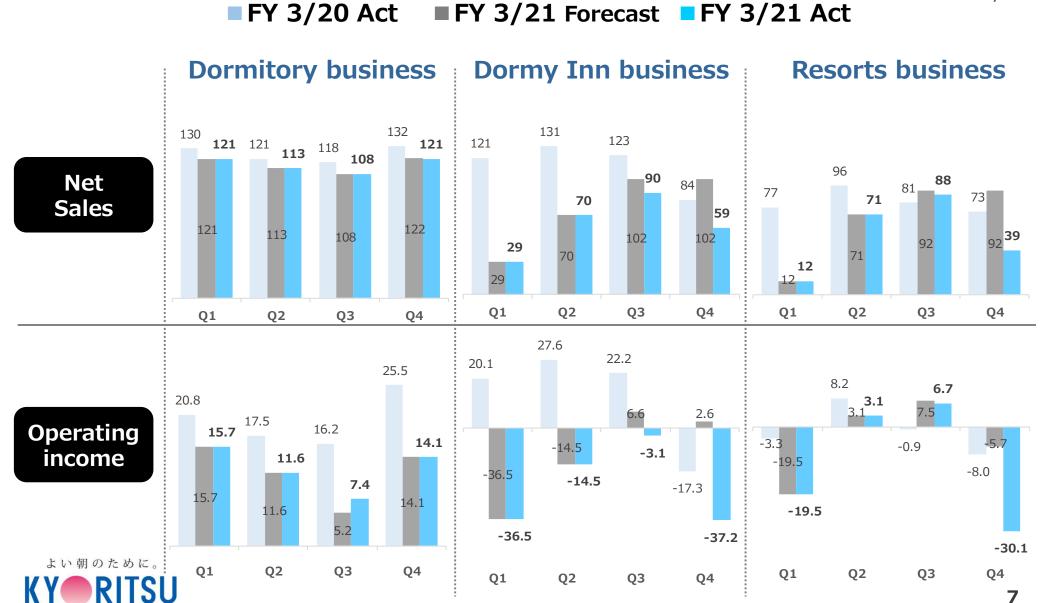
### Net sales and operating income broken down by segment



**HOTELS & DORMITORIES** 

## Net sales and operating income by main business segments

(100 million yen)



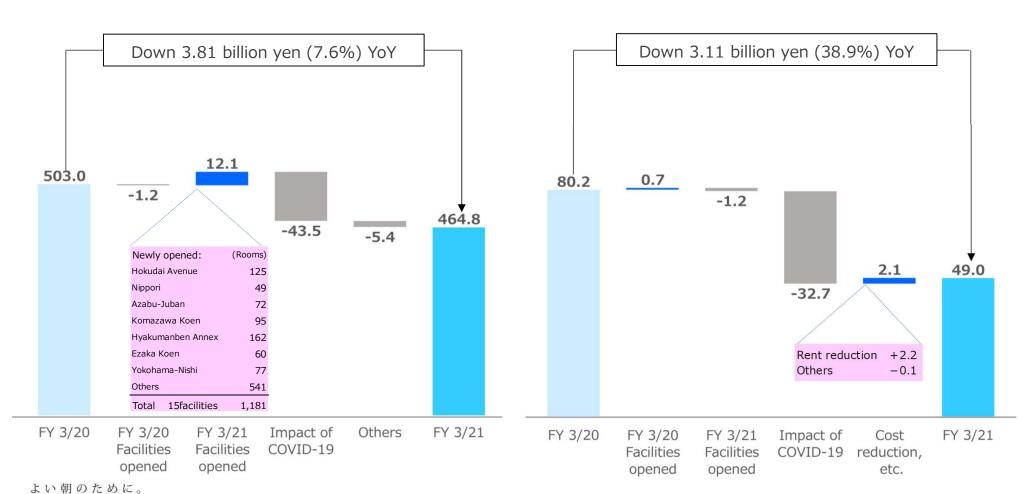
**HOTELS & DORMITORIES** 

### **Dormitory Business: Net sales and Operating income**

(100 million yen)



#### **Operating income**

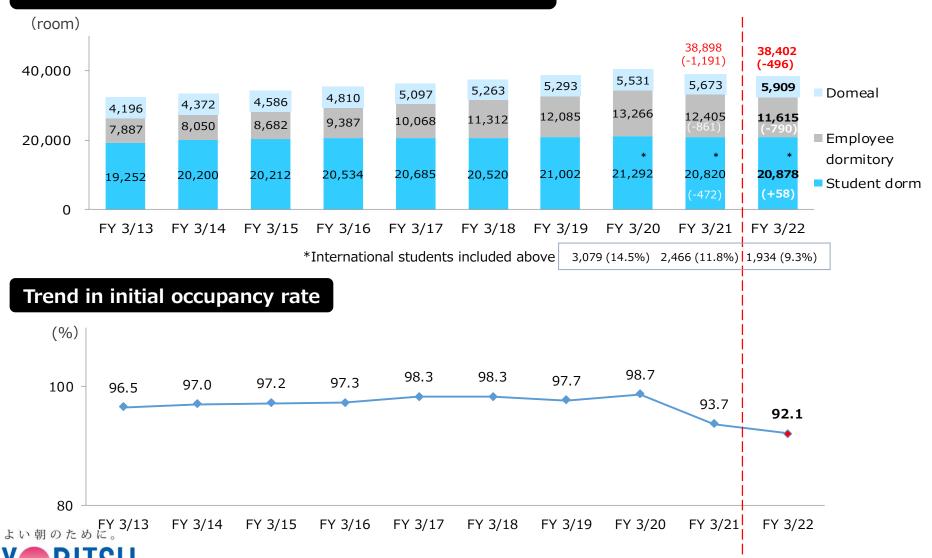




# Dormitory Business: Trends in initial number of leased units/occupancy rate

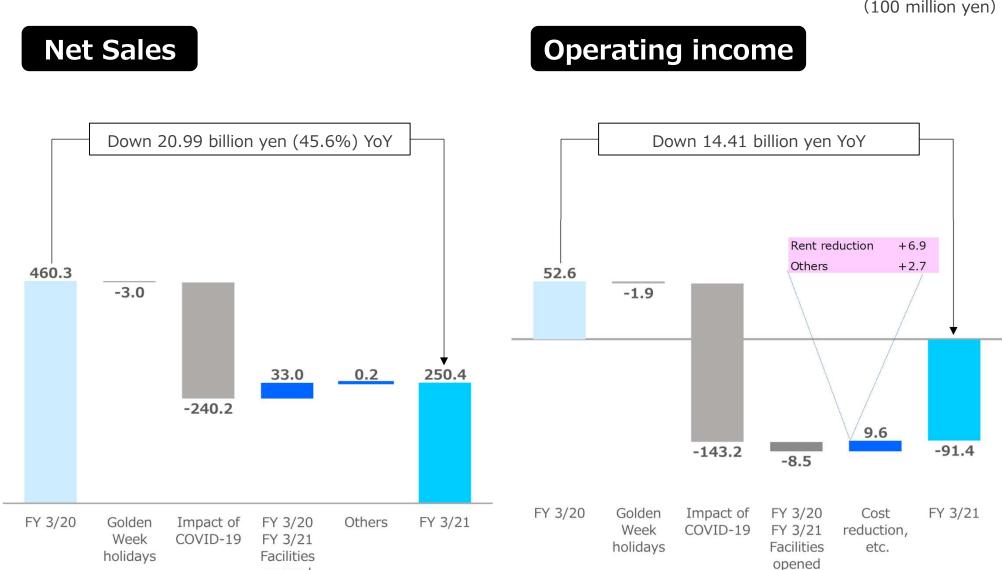


**HOTELS & DORMITORIES** 



### Dormy Inn Business: Net sales and operating income

(100 million yen)



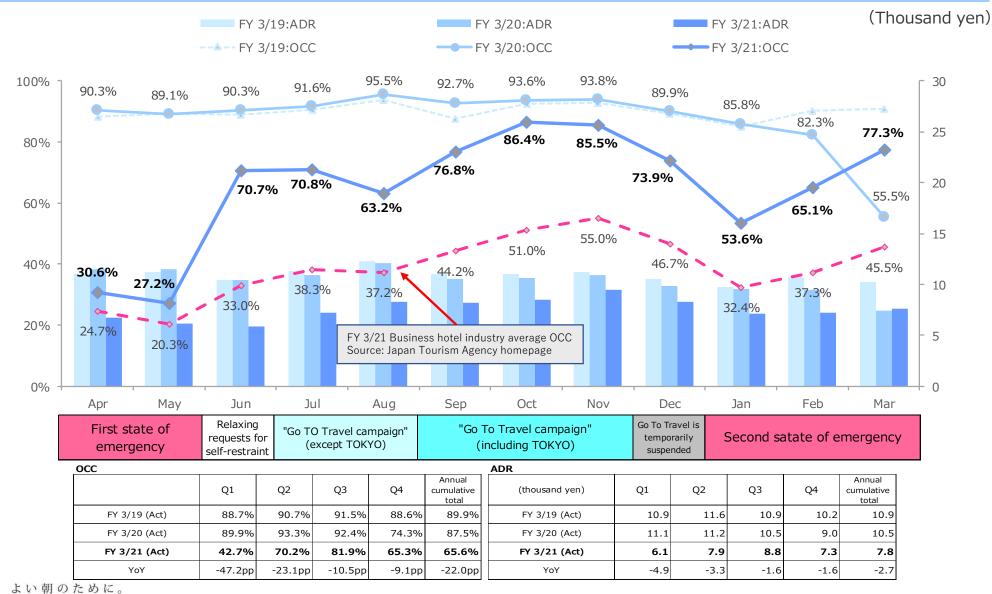
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**HOTELS & DORMITORIES** 

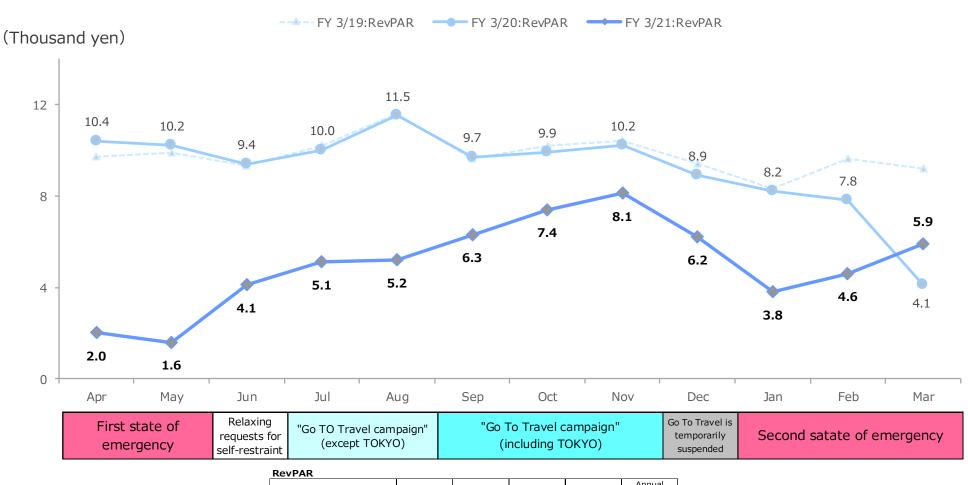
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## Dormy Inn Business: Monthly trends in Occupancy Ratio and Average Daily Rate





### Dormy Inn Business: RevPAR by month



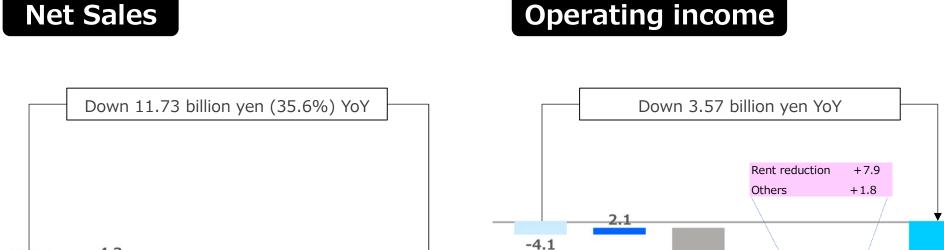
RevPAR					
(thousand yen)	Q1	Q2	Q3	Q4	Annual cumulative total
FY 3/19 (Act)	9.6	10.5	10.0	9.0	9.8
FY 3/20 (Act)	10.0	10.4	9.7	6.7	9.2
FY 3/21 (Act)	2.6	5.5	7.2	4.8	5.1
YoY	-7.4	-4.9	-2.4	-1.8	-4.1



### Resorts Business: Net sales and operating income

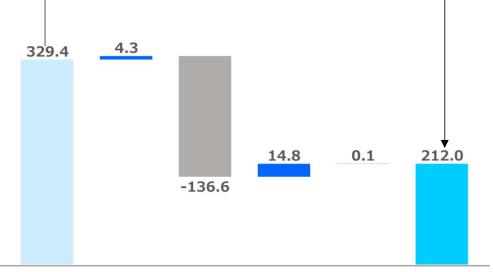
(100 million yen)

9.7



FY 3/21

Others



FY 3/20

FY 3/21

Facilities

opened

Impact of

COVID-19



-47.8

0.2



Golden

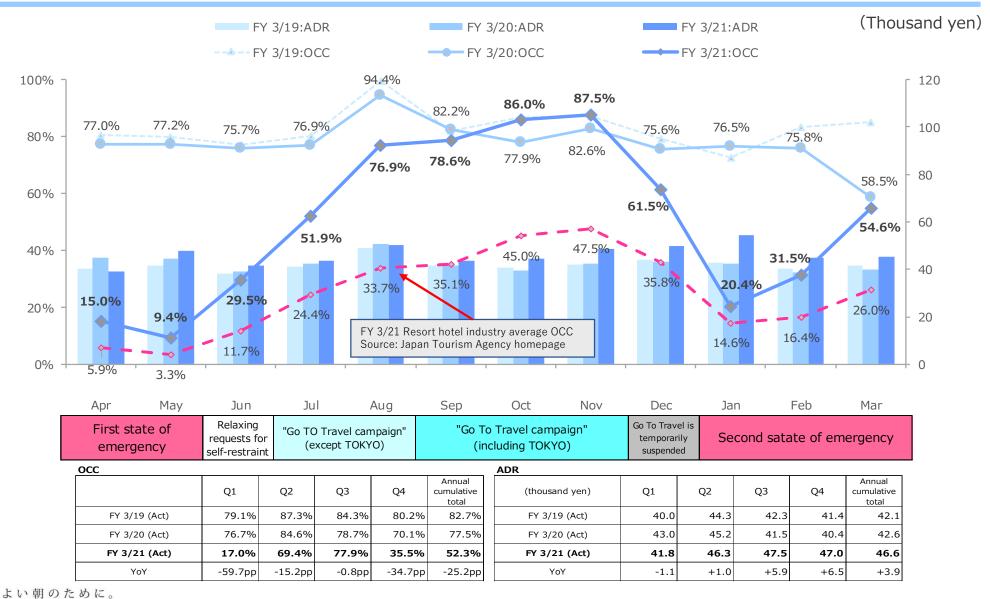
Week

holidays

FY 3/20

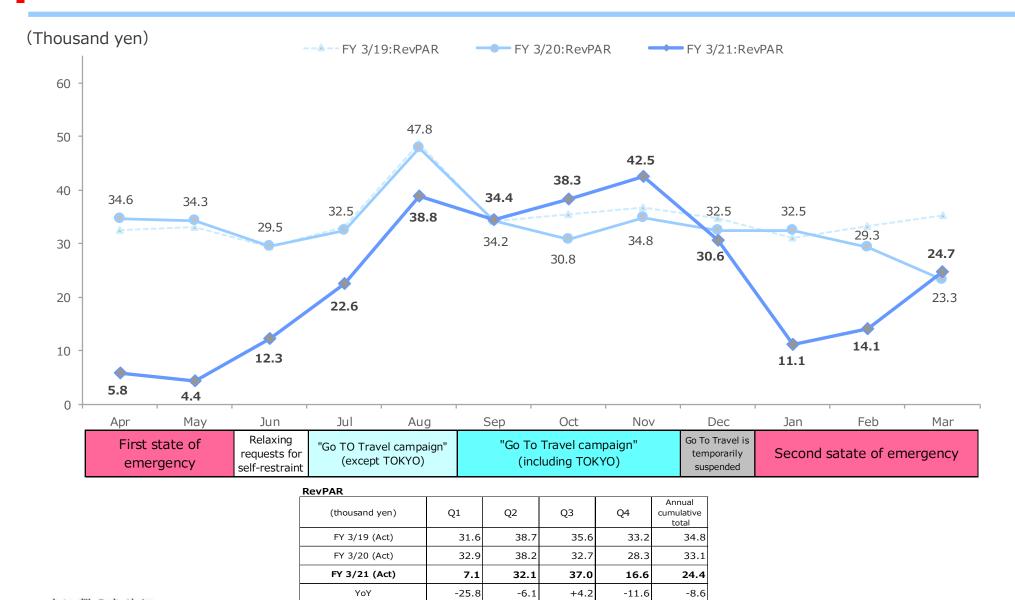
-39.8

# Resorts Business: Monthly trends in Occupancy Ratio and Average Daily Rate





### **Resorts Business: RevPAR by month**





### Period ended March 2021: COVID-19 countermeasures and new-product planning

#### **COVID-19** countermeasures

- All Group sites implement thorough measures to stop the spread of COVID-19 (taking temperatures, disinfection, photocatalytic coating, reducing opportunities for contact with customers, etc.)
- Some hotels and restaurants closed temporarily or operated under shortened working hours (keeping down variable costs)
- Reduced rent with cooperation of dormitory, hotel, and senior residence business office owners and utilized assistance programs (such as employment adjustment subsidies)

#### **New-product planning**

- Acceptance of applications for the COVID-19 school support program (interest-free loans for dormitory costs) began in June 2020
- Chokko Ofukubin from home to the resort (New lodging plans that include round-trip taxi transportation, jointly developed with a taxi company) began in June 2020
- Sales of New Local Stay plans (plans restricted to local accommodations) began in May 2020
- Sales of Social Distancing Safety plans began in January 2021
- Work Place Dormy ("overnight office" accommodations, residential hotels) plan: sales began in April 2021
- Shiki Club Kyoritsu General Corporate Membership Program plan: sales began in April 2021









#### **Balance sheet**

#### **End of March 2020**

#### **End of March 2021**

**Assets** 217.0 billion yen Cash and

deposits 18.3 billion yen 93.0 billion yen

Non-current assets 165.9 billion yen

133.1 billion yen Interest-bearing liabilities

Liabilities

\*Includes CB of 19.9 billion yen

Net assets 83.9 billion yen

Treasury shares -0.3 billion yen

Assets 239.0 billion yen (+21.9 billion yen) Cash and deposits 24.5 billion yen (+6.2 billion yen)

Non-current assets 176.4 billion yen (+10.5 billion yen)

\*Includes CB of 30.1 billion yen

Liabilities

168.2 billion yen

(+35.1 billion yen)

Interest-bearing

debt

129.6 billion yen

(+36.6 billion yen)

Net assets 70.7 billion yen (-13.1 billion yen)

Treasury stock -0.3 billion yen

(Figures in parentheses represent YoY changes) **Factors behind** increases/decreases in interest-

bearing liab	oillion yen)	
	June 2020: Long-term loans payable to the Development Bank of Japan	+10
	January 2021: Issue of euro-yen CBs	+30
Increase	March 2021: Partial exercise of line of credit under committed syndicated-loan agreement	+24
	Subtotal *	+64
	Fourth CB redemption	-19
Decrease	Repayment of short- /long-term loans payable etc.	-8
	Subtotal	-28
	+36	
¥ F d	sicing line of 102 bil	I:

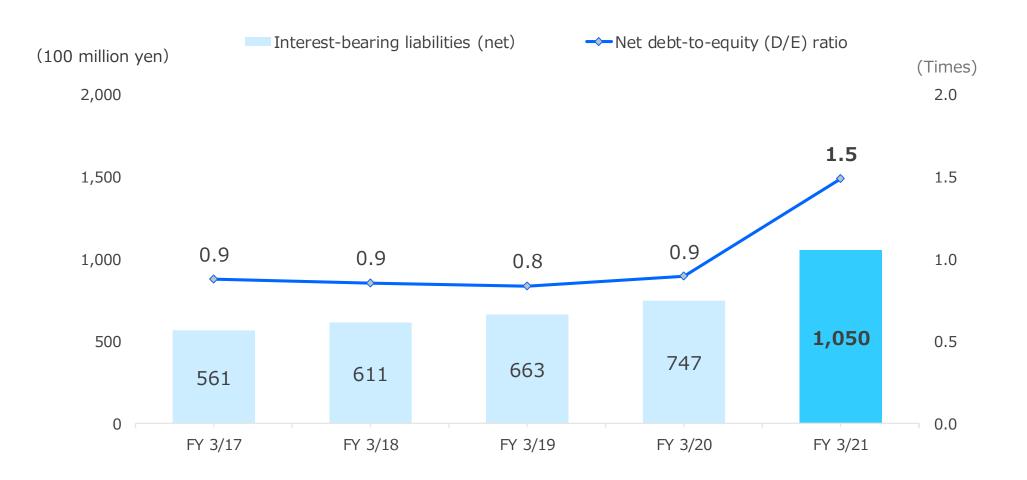
<sup>\*</sup> Fund-raising line of 102 billion yen secured in addition to 37.2 billion yen unexercised portion of syndicated-loan agreement.

Interest-bearing liabilities = Short-term loans payable + Current portion of bonds + Bonds + Long-term loans payable + Convertible bonds (CB)



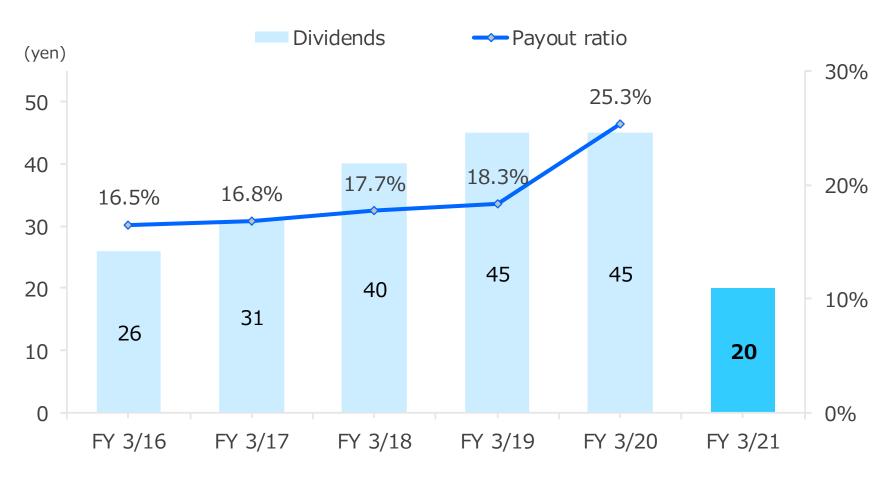


### Interest-bearing debt and Net D/E ratio





### Dividends/payout ratio



(Note) 1:2 stock split was conducted on April 1, 2017.



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### Projected consolidated business results and main financial indicators

(100 million yen)	FY 3/21 Act (4/2020-3/2021)	FY 3/22 Forecast (4/2021-3/2022)	YoY	YoY	
Net sales	1,212	1,745	+532	+43.9%	
Operating income	-90	40	+130	-	
Ordinary income	-91	34	+125	_	
Net income	-121	16	+137	_	
EPS (yen)	-311.9	41.0	+353.0	_	
Capital investment	124	200	+75	+60.8%	
Depreciation expense	49	57	+7	+15.9%	
Dividends per share (yen)	20	20	-	-	
Payout ratio	-	48.7%	-	-	
Cash flow*	-72	73	+145	-	

<sup>\*</sup> Cash flow: Net income + depreciation



# Projected consolidated financial results: Net sales and operating income broken down by segment



**HOTELS & DORMITORIES** 

### Projected consolidated financial results: comparison of revenue and expenditure structures in main segments

	Dorn	nitory Bus	iness	Dormy Ir	nn Busines	s(Japan)	Resorts Business			
	FY 3/20	FY 3/22	Differences	FY 3/20	FY 3/22	Differences	FY 3/20	FY 3/22	Differences	
Net sales (%)	100	100	-	100	100	-	100	100	-	
Guest capacity (rooms) at end of period	40,633	41,753	+1,120	14,783	15,938	+1,155	2,884	3,293	+409	
OCC * (%)	98.7	92.1	-6.6	88.1	83.6	-4.5	76.3	73.0	-3.3	
ADR * (yen)		res above ind		10,652	9,406	-1,246	42,800	45,596	+2,796	
RevPAR * (yen)		l occupancy dormitory bu		9,386	7,865	-1,521	32,644	33,269	+625	
Cost of sales (%)	76.1	80.5	+4.4	72.8	85.8	+12.9	83.7	86.2	+2.5	
Personnel costs/external service costs (%)	17.4	17.6	+0.2	26.0	28.5	+2.6	31.7	32.5	+0.7	
Personnel costs and external service costs per room, per night (JPY)	1 65/	635	△22	2,728	2,730	+3	13,629	14,809	+1,180	
Rent and repayment costs (%)	41.3	45.6	+4.3	27.5	34.7	+7.2	16.9	18.6	+1.7	
Rent and repayment costs per room, per night (JPY)	1 1 56 /	1,649	+86	2,895	3,322	+427	7,257	8,488	+1,231	
Others (%)	17.4	17.3	-0.0	19.4	22.5	+3.1	35.0	35.1	+0.1	
Selling, general, and administrative expenses (%)	8.5	8.9	+0.4	14.7	13.6	-1.2	17.6	15.2	-2.4	
Sales-promotion expenses and fees paid (%)	2.0	2.4	+0.4	10.3	9.5	-0.8	11.0	9.8	-1.2	
Others (%)	6.5	6.4	-0.0	4.4	4.1	-0.3	6.6	5.4	-1.2	
Operating income(%)	15.4	10.6	-4.8	12.4	0.7	-11.7	-1.3	-1.4	-0.1	
Leasing rate (%)	87.6	87.8	+0.3	99.0	99.1	+0.1	61.6	56.5	-5.1	



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### Projected consolidated financial results: quarterly operating income in main segments

Operating income (100 million yen)		Q1	Q2	Q3	Q4	Full year
_	FY 3/21 Act	15	11	7	14	49
Dormitory business	FY 3/22 Forecast	14	8	7	20	50
Business	YoY	-1	-3	-	+6	+1
	FY 3/21 Act	-56	-11	3	-67	-131
Hotel business	FY 3/22 Forecast	-42	27	18	-8	-4
Business	YoY	+13	+39	+15	+58	+126
sales and	FY 3/21 Act	-	-	-	-	-
leaseback of real estate	FY 3/22 Forecast	_	-	-	20	20
business	YoY	-	-	-	+20	+20
	FY 3/21 Act	-4	-	-3	-	-8
Others	FY 3/22 Forecast	-7	-7	-4	-5	-25
	YoY	-2	-7	-1	-5	-17
	FY 3/21 Act	-45	-	7	-53	-90
Total	FY 3/22 Forecast	-36	28	21	26	40
	YoY	+8	+28	+14	+79	+130

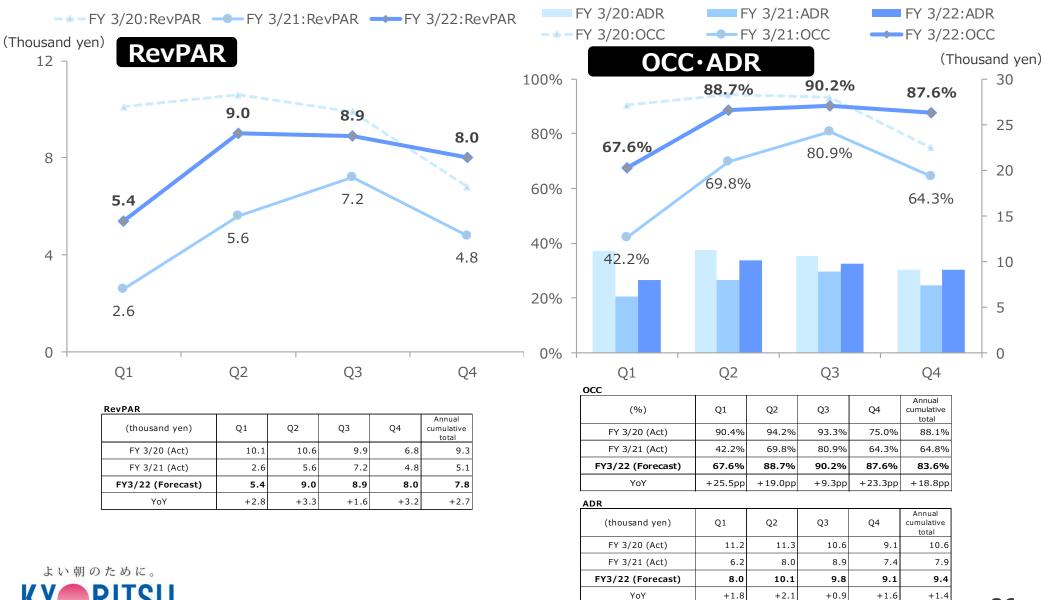


# Projected consolidated financial results: Hotel business subsegments

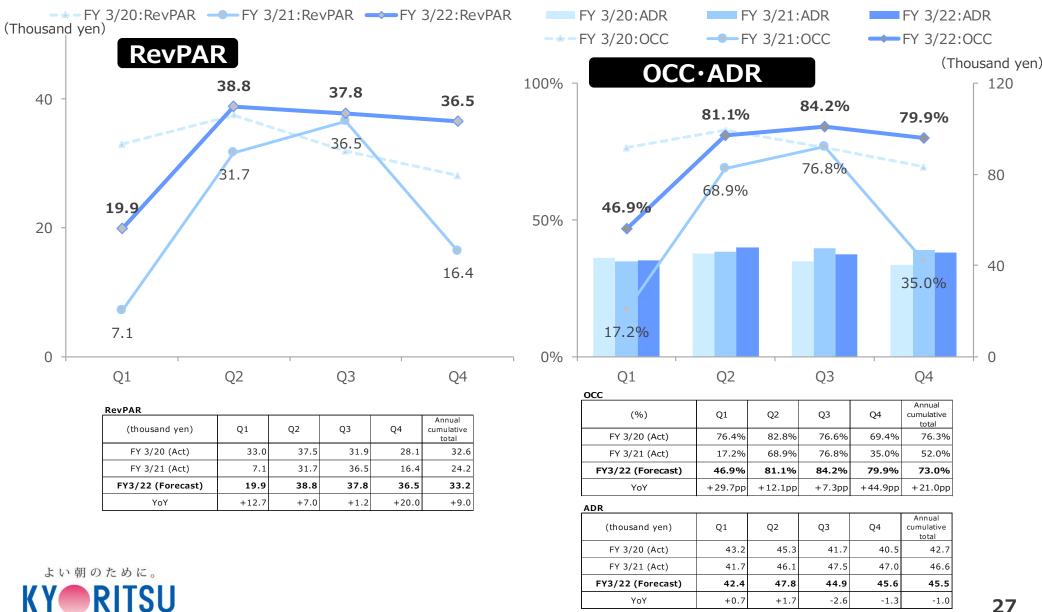
Operating income (100 million yen)		Q1	Q2	Q3	Q4	Full year
	FY 3/21 Act	-36	-14	-3	-28	-82
Dormy Inn Existing facilities	FY 3/22 Forecast	-18	15	12	-	9
	YoY	+17	+30	+15	+29	+92
Dormy Inn	FY 3/21 Act	-	-	-	-8	-8
FY 3/21 FY 3/22	FY 3/22 Forecast	-4	-2	-	-2	-9
Facilities opened total	YoY	-4	-2	-	+6	-
D	FY 3/21 Act	-36	-14	-3	-37	-91
Dormy Inn business	FY 3/22 Forecast	-23	13	12	-2	-
Dusiness	YoY	+13	+28	+15	+35	+92
	FY 3/21 Act	-19	3	6	-22	-31
Resorts Existing facilities	FY 3/22 Forecast	-16	16	7	-2	4
3	YoY	+2	+13	-	+19	+36
Resorts	FY 3/21 Act	-	-	-	-7	-7
FY 3/21 FY 3/22	FY 3/22 Forecast	-2	-2	-1	-3	-10
Facilities opened total	YoY	-2	-2	-1	+4	-2
	FY 3/21 Act	-19	3	6	-30	-39
Resorts business	FY 3/22 Forecast	-19	13	6	-6	-5
Dusiness	YoY	-	+10	-	+23	+34
	FY 3/21 Act	-56	-11	3	-67	-131
Hotel business	FY 3/22 Forecast	-42	27	18	-8	-4
	YoY	+13	+39	+15	+58	+126



# Projected consolidated financial results: Quarterly trends in Dormy Inn business and KPIs



### Projected consolidated financial results: Quarterly trends in resorts business and KPIs



## Dormitory/hotel development plans and real-estate securitization projects

#### **Planned**

	FY 3/2	FY 3/21 FY 3/22		FY 3/2	FY 3/23		FY 3/24		25	FY 3/26			
	+15 facilities*	+1,181 rooms*	+12 facilities*	+1,204 rooms*	+16 facilities*	+1,600 rooms*	+14 facilities*	+1,400 rooms*	+14 facilities*	+1,400 rooms*	+14 facilities*	+1,400 rooms*	
	Ending number of facilities	507 facilities	Ending number of facilities	503 facilities	Ending number of facilities	519 facilities	Ending number of facilities	533 facilities	Ending number of facilities	547 facilities	Ending number of facilities	561 facilities	
	Ending guest capacity	41,927 rooms	Ending guest capacity	41,753 rooms	Ending guest capacity	43,353 rooms	Ending guest capacity	44,753 rooms	Ending guest capacity	46,153 rooms	Ending guest capacity	47,553 rooms	
	Leasing rate	87.9%	Leasing rate	87.8%	Leasing rate	88.0%	Leasing rate	88.3%	Leasing rate	88.7%	Leasing rate	89.0%	
Dormitories,	[L] Sendai Tsutsujigaoka,   N		Niigata Akashidori, Teikyo University Hachioji, [L] Chuo University Nanpei, [L] Nakano Saka-ue, [L] Iriya,[L] Duo Jiyugaoka, [L] Utsunomiya, [L] Kameari,[L] Angelique Cour, [L] Tokaidaigakumae,[L] Tobetsu, [L]		[L] Hirosaki, [L] Sendai Teppo-cho, [L] Kyoto Fushimi, [L] Kyoto Saiin, [L] Otsuka, [L] Nishinomiya Nigawa, etc.		To be determined		To be determined				
	+4 facilities*	+1,166 rooms*	+5 facilities*	+938 rooms*	+4 facilities*	+658 rooms*	+7 facilities*	+1,135 rooms*	+2 facilities*	+351 rooms*	+3 facilities*	+518 rooms*	
	Ending number of facilities	85 facilities	Ending number of facilities	90 facilities	Ending number of facilities	94 facilities	Ending number of facilities	101 facilities	Ending number of facilities	103 facilities	Ending number of facilities	106 facilities	
	Ending guest capacity	15,219 rooms	Ending guest capacity	16,157 rooms	Ending guest capacity	16,815 rooms	Ending guest capacity	17,950 rooms	Ending guest capacity	18,301 rooms	Ending guest capacity	18,819 rooms	
	Leasing rate	99.1%	Leasing rate	99.1%	Leasing rate	99.2%	Leasing rate	98.4%	Leasing rate	98.5%	Leasing rate	98.5%	
Dormy Inn	[L] Premium Nagasaki Ekimae, [L] Nono Kyoto Shichijo, [L] Kobe Motomachi, [L] Ikebukuro.  [L] Ikebukuro.  [L] Nono Kanazawa, [L] Express Toyohashi, [L] Premium Ginza, [L] Express Fujisan Gotemba, [L] Nono Osaka Yodoyabashi.		ashi, a, Gotemba,	[L] Nono Sendai, [L] Hiroshima Annex.		[L] Nono Asakusa Bettei, [L] Okayama, [L] Nono Beppu, [L] Aomori, Rikuzentakata, [L] Nono Ise, etc.		[L] Nono Fukui, etc		[L] Yokkaichi, [L] Nono Kumamot	o, etc.		
	+3 facilities*	+297 rooms*	+2 facilities*	+158 rooms*	+4 facilities*	+938 rooms*	+1 facilities*	+64 rooms*	+2 facilities*	+370 rooms*	+1 facilities*	+92 rooms*	
	Ending number of facilities	36 facilities	Ending number of facilities	38 facilities	Ending number of facilities	42 facilities	Ending number of facilities	43 facilities	Ending number of facilities	45 facilities	Ending number of facilities	46 facilities	
	Ending guest capacity	3,135 rooms	Ending guest capacity	3,293 rooms	Ending guest capacity	4,231 rooms	Ending guest capacity	4,295 rooms	Ending guest capacity	4,665 rooms	Ending guest capacity	4,757 rooms	
	Leasing rate	52.0%	Leasing rate	56.5%	Leasing rate	66.1%	Leasing rate	66.6%	Leasing rate	69.3%	Leasing rate	69.9%	
		[L] Nasu Shiobara [L] La Vista Kusats	-	[L] Jozankei, [L] Hakodate Bay Annex, [L] Kyoto Umekoji, [L] La Vista Tokyo Bay.		[L] Kyoto Ninnaji.		[L] La Vista Enoshi [L] La Vista Atami	and the second s	[L] Kurokawa Hot s	Spring.		
Companywide leasing rate	88.99	6	89.1%	6	89.5%	6	89.79	%	90.0%		90.3%	90.3%	

(Note) [L] indicates a leased property; red text indicates a property planned for real-estate securitization in the future.

<sup>\*</sup> Indicates numbers of increases in facilities and rooms from development projects (does not indicate numbers of increases from the end of the previous year for facilities and rooms in operation at the end of the year)



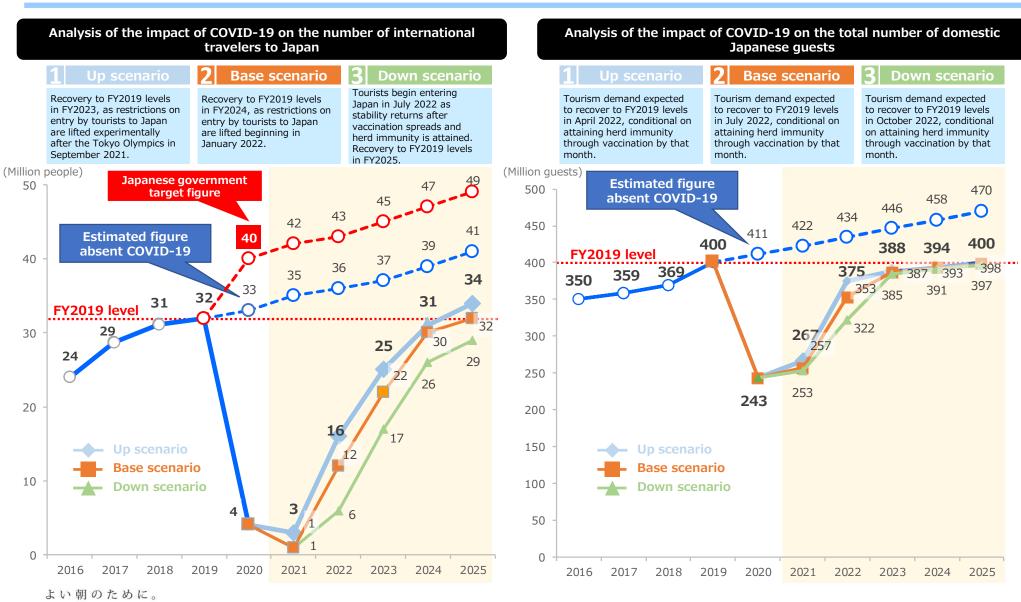
Summary of Financial Results for FY 3/21

**02** Projected consolidated financial results for FY 3/22

Medium-term outlook



#### Medium-term outlook: hotel market outlook

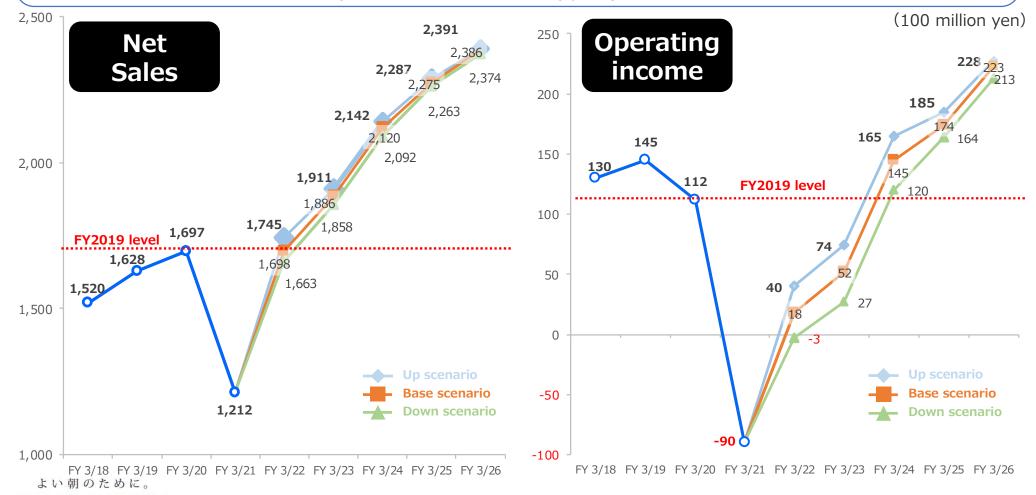




<sup>\*</sup> Sources: Studies by major research institutions

#### Medium-term outlook: consolidated business results

- Dormitory Business.......(i) Occupancy rates of existing sites return to FY 3/20 levels as leasing by international students and short-term leasing by professionals recover, assuming a recovery from COVID-19 in FY 3/23.
  - (ii) New sites continue to open at a pace of 1000-1500 rooms/year.
- - (ii) Plans for opening of new facilities in the previous medium-term plan called for proceeding with selective and restrained opening of new facilities while ascertaining financial conditions for the time being, peaking in FY 3/23.





### Securing stable staffing and human resources

Newgraduate hires **April 2021** 

April 2022

**April 2023** 

350 persons (actual)

400 persons (planned)

400~450 persons (planned)

Management track: 20 persons

Hotel: 325 persons

Senior: 5 persons

Management track: 30 persons

Hotel: 360 persons

Senior: 10 persons

Management track: 30 persons

Hotel: 360-410 persons

Senior: 10 persons

International students included above: 28 persons

(Vietnam, China, South Korea, etc.)

Proactively hiring outstanding human resources, with no restrictions on numbers of foreign nationals hired

Hiring routes

Utilizing strong ties with schools, built up through the Dormitory Business, we have prospective employees introduced by schools.

Discounts for dormitory use by newgraduate hires from the schools concerned 54.2% (190 persons)

### Online hiring

- Implementing hiring activities through web-based company briefings, interviews, etc., to reduce the risk of COVID-19 exposure
- Continuing to implement online hiring together with offline hiring, to reduce hiring costs and in anticipation of an expected increase in long-distance applicants
- Periodically posting video blog entries to increase motivation to join the Company and reduce uncertainty



### Measures to increase corporate name recognition

- Attracting media coverage through press released (Plans such as direct transport from home to and from the resort hotel and Work Place Dormy ["overnight office" accommodations, residential hotels], etc.)
- Corporate TV commercials aired during broadcasts of the Hakone Ekiden relay marathon
- Fan communication activities

  Cosponsoring the Nikkei Innovative Sauna event organized by Nikkei Inc.
- Promotion on TBS radio programming

  Cosponsoring the "One-J" regional revitalization program

  "Kyoritsu Resorts Presents New Discovery Travel Notes" now being broadcast
- Advertising signage inside Haneda Airport
- 2021 official sponsor of the Japan Women's Football League









The Company will continue to support activities to promote the Nadeshiko League to convey its players' dreams and feelings to as many fans as possible.



#### **ESG** initiatives

#### Enhancement of corporate governance

Appointment of outside Directors

Three new outside Directors were appointed in June of last year, raising the proportion of Directors who are outside Directors to at least one-third.

Three outside Directors who are not members of the audit and supervisory board: Highly familiar with the fields of health and safety, education, economics, real estate, community development, and tourism

- \* The Company has established a structure under which the above outside Directors monitor Company management as independent Directors (of whom the Tokyo Stock Exchange has been notified). These independent Directors attend all meetings of the Board of Directors, where they offer proactive and constructive opinions.
- Shareholders will be provided with sufficient time for thorough consideration of the resolutions to be submitted to the General Meeting of Shareholders through means such as early notification, by electronic means, of convocation of the meeting.

#### Realizing gender equality



- The Company appointed its first woman Director in June 2019, and one of the outside Directors appointed in June 2020 is a woman.
- > The percentage of managerial positions filled by women is 11.6%. (The national average for all businesses is 7.8%; source: Teikoku Databank corporate attitude survey on promotion of women)

#### Clean, renewable energy for all







- > Renewable energy Participating in the activities of the town of Nakanojo, Gunma Prefecture to promote community vitalization through local production and local consumption of electricity etc.
- > Environmental protection activities Adoption of business cards made from limestone (LIMEX business cards) etc. よい朝のために、



#### Important notes

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