# kakaku.com

Results Briefing for the Second Quarter of the Fiscal Year ending March 31, 2014

November 6<sup>th</sup>, 2013

Kakaku.com, Inc.

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# Review of Quarterly Business Conditions

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### 20 ended Mar. 31, 2013

Sales remained on a high-growth trajectory by virtue of a sharp increase in tabelog's fee-paying restaurant charges continuing from 1Q. OP margin in 2Q decreased slightly due to office move-related expenses

(Unit: million yen)

	FY2012 1Q	FY2012 2Q	FY2012 1H	FY2013 1Q	FY2013 2Q	Quarterly YoY	FY2013 1H	1H YoY
Sales	5,091	5,245	10,336	6,585	6,790	+29.4%	13,375	+29.4%
Operating income	2,402	2,581	4,984	3,310	3,189	+23.6%	6,500	+30.4%
Ordinary income	2,393	2,552	4,946	3,350	3,208	+25.7%	6,559	+32.6%
Net income	1,449	1,549	2,998	2,066	1,961	+26.6%	4,027	+34.3%
Operating margin	47.2%	49.2%	48.2%	50.3%	47.0%	-	48.6%	-

# Upward revision of company estimates for fiscal year ending Mar. 31, 2014

The full-year results forecast has been revised, since sales and income exceeded the first-half results forecast thanks to a favorable performance from each service

	Sales	Operating income	Ordinary income	Net income	Operating margin
Previous Forecast (A)	28,000	13,700	13,700	8,400	48.9%
Revised Forecast (B)	29,200	14,350	14,350	8,800	49.1%
Difference(B-A)	1,200	650	650	400	-

2Q Actual result (Cumulative)	13,375	6,500	6,559	4,027	48.6%
Progress relative to revised forecast	45.8%	45.3%	45.7%	45.8%	-
(Reference) Progress of previous 2Q relative to previous fiscal year results	44.4%	42.9%	42.6%	42.3%	-

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(Unit: million ven)

# Quarterly Sales by Business Category (Consolidated)

29.4% increase in sales YoY to JPY6,790mn on solid performance from the shopping business and tabelog, even though 2Q has been a slack period for the service business in previous years



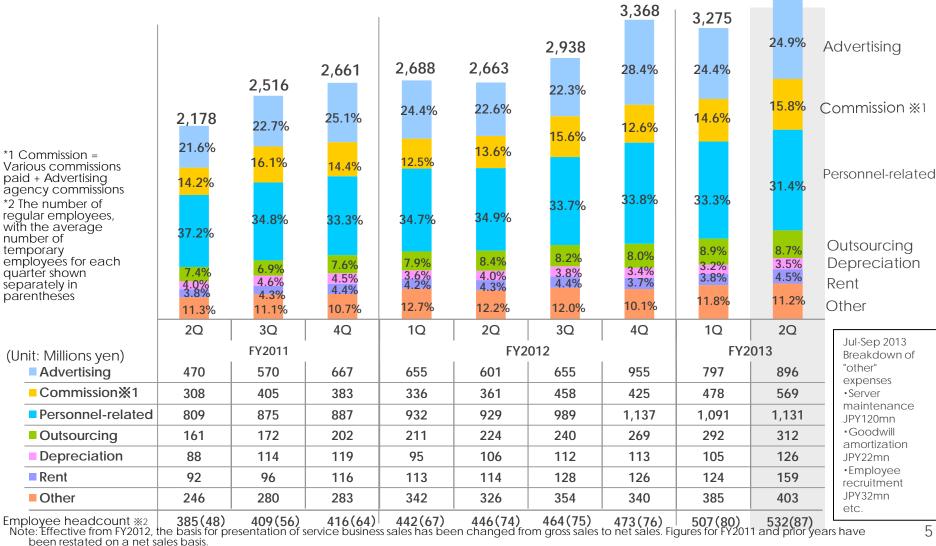
Note: Effective from FY2012, the basis for presentation of service business sales has been changed from gross sales to net sales. Figures for FY2011 and prior years have been restated on a net sales basis



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# Quarterly Cost Breakdown (Consolidated)

Approx. JPY100mn in accelerated depreciation and moving-related expenses such as restoration to the premises were recorded in 2Q 3,600



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# Operating review by Site

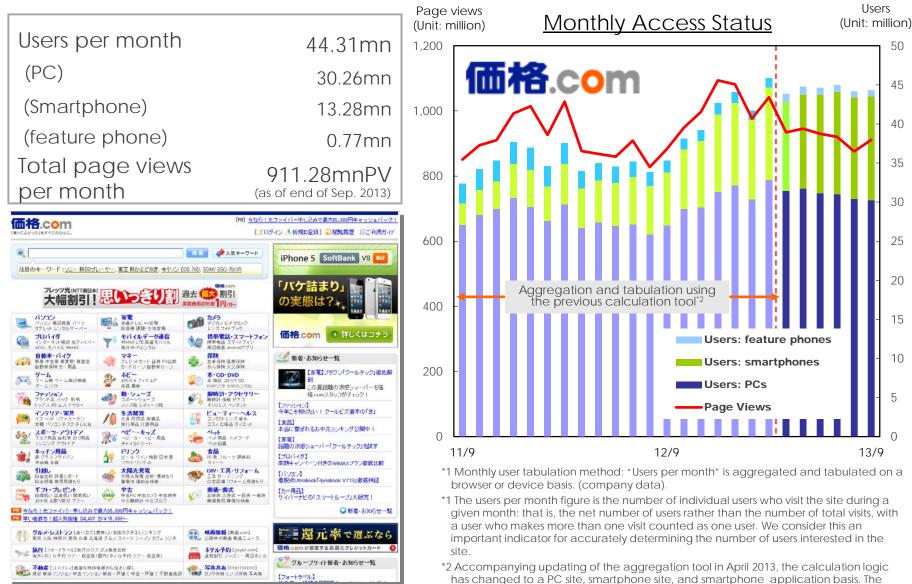
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### Customer Purchasing Support Site

# 価格.com

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### Access Status of Kakaku.com



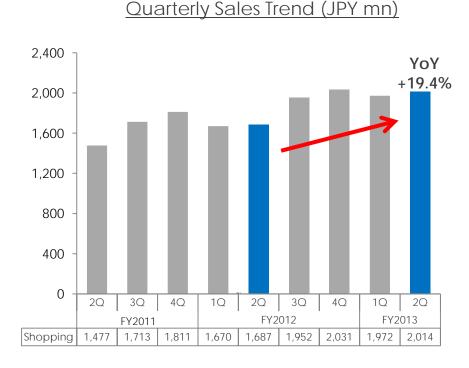
Kakaku.com

impact of the change in measurement logic on access status is minor at this time.

# Review of the Kakaku.com Shopping Business

### 2Q Topics

- •Maintained high growth in shopping search sales, mainly from searches for fashion items and households sundries
- •Newly added pharmaceuticals and supplements/health foods categories as price comparison content (Aug, Sep)
- •Enhanced content by opening free of charge a "spec information tab" by which manufactures can post product features (Aug)



### Screenshot of supplements category



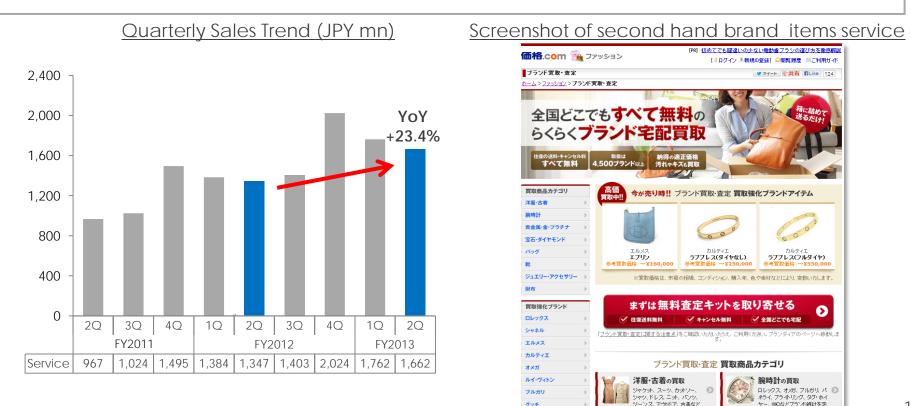
#### kakaku.com

### Review of the Kakaku.com Service Business

### 2Q Topics

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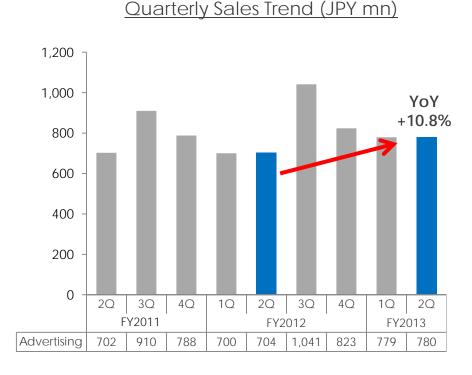
- Although broadband comparison sales were negatively impacted by purchasing restraint due to the launch of the iphone5s and WiMAX2+, service sales increased 23.4% YoY driven by personal finance and auto insurance services
- •Launched mobile phone O2O on Oct 1 as content to guide consumers to mobile phone shops
- •Released a service for purchasing and valuation of clothing, bags and other brand items (Jul)



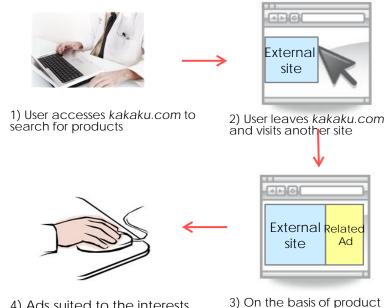
### Review of The Kakaku.com Advertising Business

### <u>20 Topics</u>

- •Ad sales grew10.8%YoY to JPY780mn despite low ad spending season
- Continued efforts to enhance advertising products adapted to advertisers and media by providing targeting ads on external sites



Method of targeted ads on external sites



4) Ads suited to the interests of users are posted and thus click thru rate improves

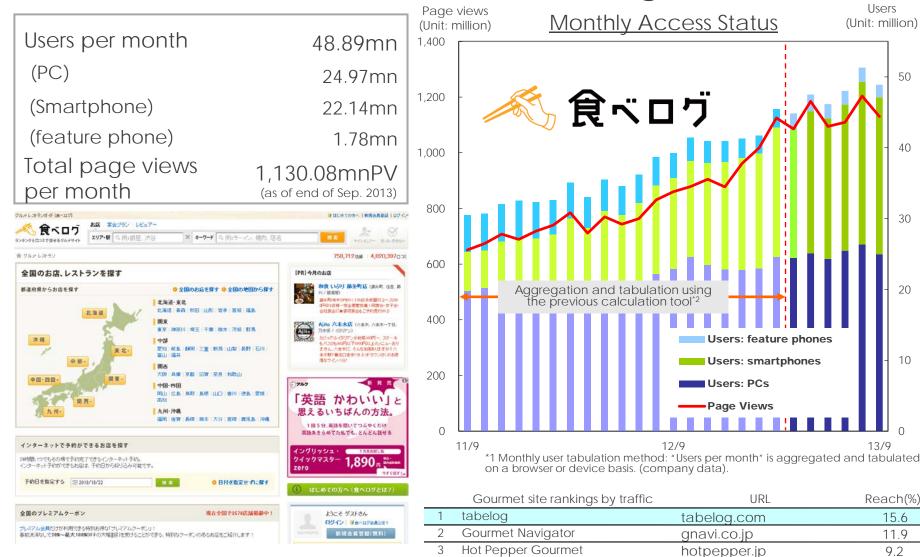
3) On the basis of product information viewed at *kakaku.com*, an ad appears on the external site

### kakaku.com

### Ranking and Review Gourment Site



### Access Status of tabelog



4

livedoor gourmet

\*2 Accompanying updating of the aggregation tool in April 2013, the calculation logic has changed to a PC site, smartphone site, and smartphone application basis. The impact of the change in measurement logic on access status is minor at this time.



(Excerpted from a Nielsen Online July 2013 study (Home & Work Data)) 13

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livedoor Gourmet

### Summary of the tabelog Business

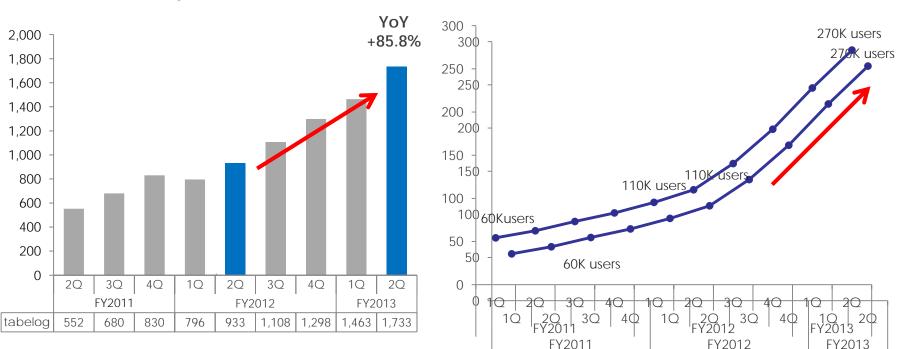
### 2Q Topics

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•Steady progress in acquisition of fee-paying restaurants, with the number of fee-paying restaurants exceeded 21K as of end of Sep

•Major improvement to user interface and functions of user page for managing photos and reviews (Jul)

• Despite a slight temporary decrease in profit margin on fee-paying restaurants due to stategic investment costs, improvement in profit margin is expected in 2H of next fiscal year



### <u> Ouarterly Sales Trend (JPY mn)</u>

Premium members (in 1000s)

### Travel and Real Estate, etc.



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# **PHOTOHITO**



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### Access Status of Travel and Real Estate, etc. Sites



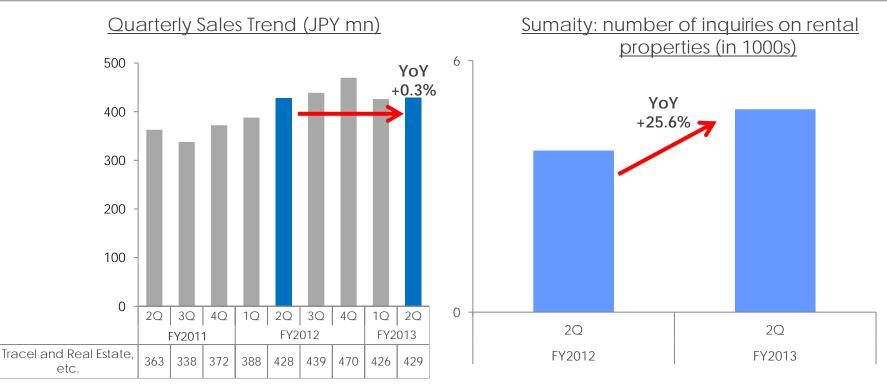
\* Accompanying updating of the aggregation tool in April 2013, the calculation logic has changed to a PC site, smartphone site, and smartphone application basis. The impact of the change in measurement logic on access status is minor at this time.

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# Review of the Travel and Real Estate, etc. Business

### <u>2Q Topics</u>

- Despite a 13.7% YoY sales increase in real estate business fueled by a robust increase in the number of users, overall sales increased by only 1.4% due to efforts to continue revamping the 4travel site
- •Functional improvement of yoyaQ to enable not only the accumulation of T Points, but also ensure that they can be used more widely
- Favorable growth in the number of eiga.com users to a record-high of 7.93 million in July

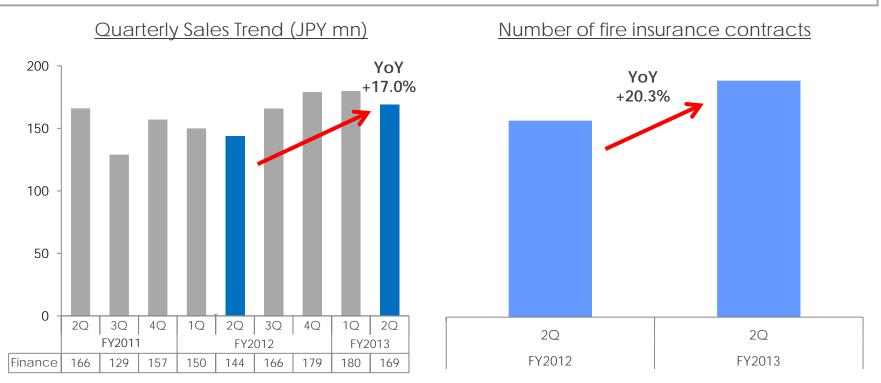


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### Review of the Finance Business

### 2Q Topics

- •The strong trend in sales for insurance business continued, with sales increasing 39.0%YoY. In addition, since finance business sales for 2Q of previous fiscal year include FX business sales, finance business sales increased 0.3%YoY to JPY169mn
- •Sales of fire insurance and direct insurance developed favorably due to last-minute housing demand prior to the consumption tax increase and expansion of fire insurance coverage needs, such as coverage against breakage and soiling due to erratic weather.



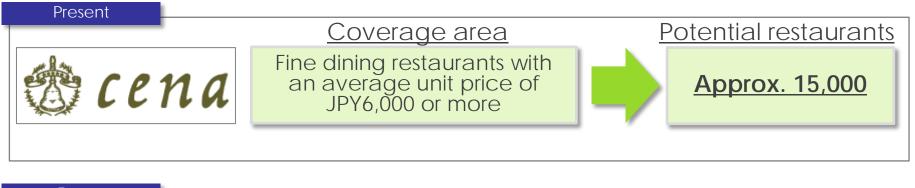
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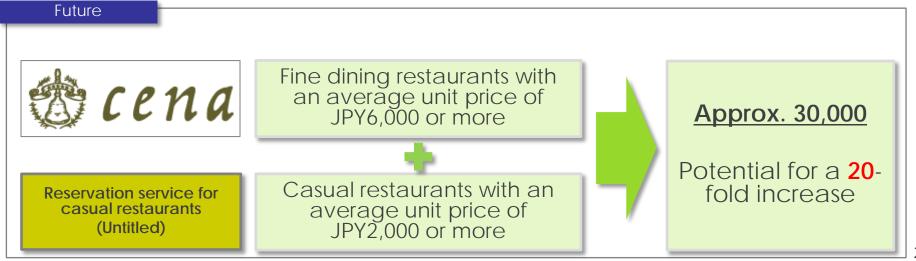
# Business strategy for fiscal year ending March 31, 2014

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# Expansion of target area for online restaurant reservations

- Planned provision during FY2013 of an online restaurant reservation service for casual restaurants such as Japanese-style bars
- Strategies linkage with tabelog and aim to create an environment that makes it possible to efficiently draw traffic



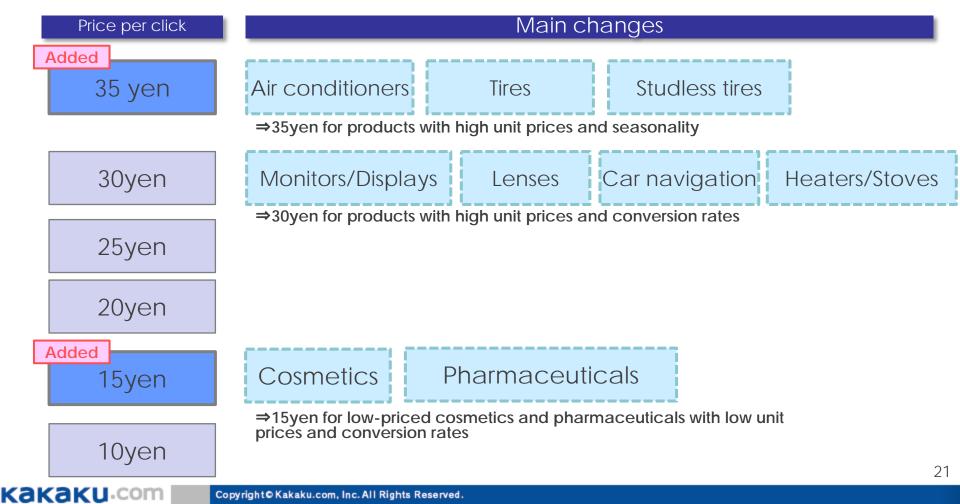


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# CPC revision in the shopping business

### Background to the charge revision

The previous four-stage click unit price structure was revised on the basis of recent consumption trends and purchasing behavior and revised to a more flexible and detailed six-stage click unit price structure on Nov 1, 2013



### Measures for 2H



•Conversion to a site where users not only compare products, but one where they always find something they want



(tabelog)

Increase in the number of fee-paying restaurants

•Development of one-stop, integrated platform for everything from restaurant selection to reservation



•Building of a foundation for content useful in real estate selection

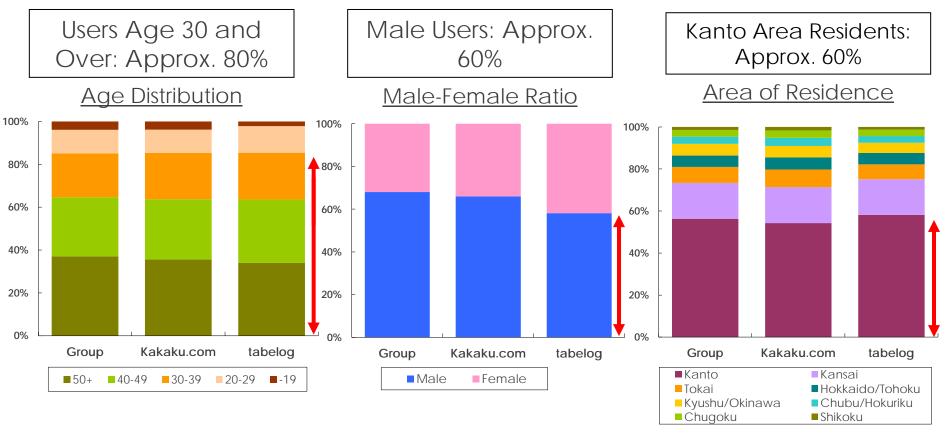
# Reference Data

### Segments and Business Description

Segme nt	Site Category	Business Category	Business Description			
Internet Media	Kakaku. com	Shopping	<ul> <li>Commission income from registered shops based on the number of clicks and sales performance</li> </ul>			
		Service	<ul> <li>Commission income based on factors including the number of broadband line contracts</li> <li>Commission income based on estimate and requests for information materials for car insurance, finance, and used car searches</li> </ul>			
		Advertising	<ul> <li>Advertising income from banners, text advertisements, and advertisements associated with site content and search keywords on Kakaku.com</li> </ul>			
	tabelog	tabelog	<ul> <li>Income from tabelog (income from advertisements for restaution and for regular clients, income from a pay-per-use business targeting individuals, etc.)</li> </ul>			
	Other	Travel and Real Estate, etc.	<ul> <li>Income from operated sites such as yoyaQ.com, 4travel, and Sumaity</li> </ul>			
Finance		Finance	<ul> <li>Commission income from a general independent insurance agency business for life insurance, non-life insurance, etc.</li> <li>*Operated by Kakaku.com Insurance, Inc.</li> </ul>			

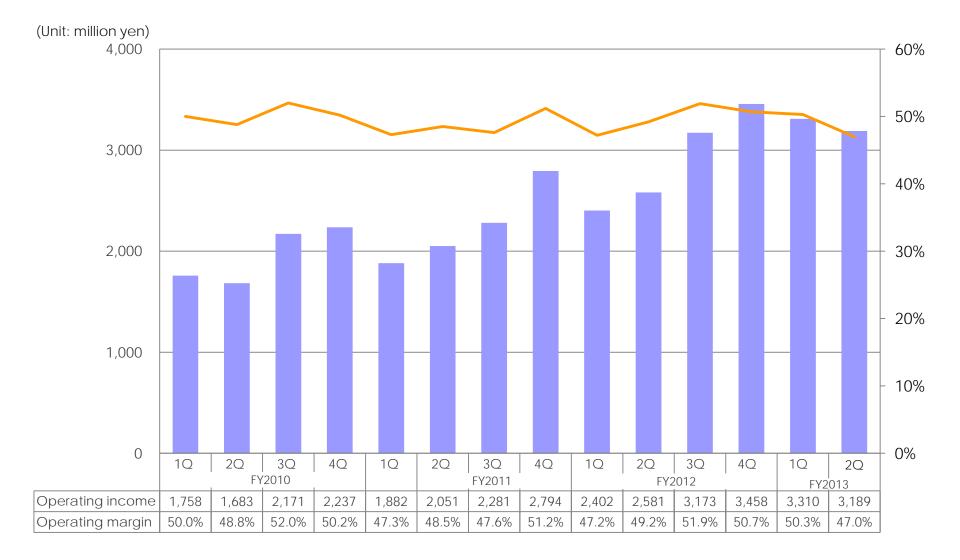
### **Operated Website User Profile**

- A high proportion of users age 30 and over. Used by people with purchasing power
- More male users than female users. Expected increase in female users
- High proportion of access from Greater Tokyo area residents. Expected increase in users from outlying areas



Age distribution and male-female ratio: Excerpted from a Nielsen Online June 2013 study (Home & Work Data) Area of residence: Kakaku.com internal data (June 2013 survey)

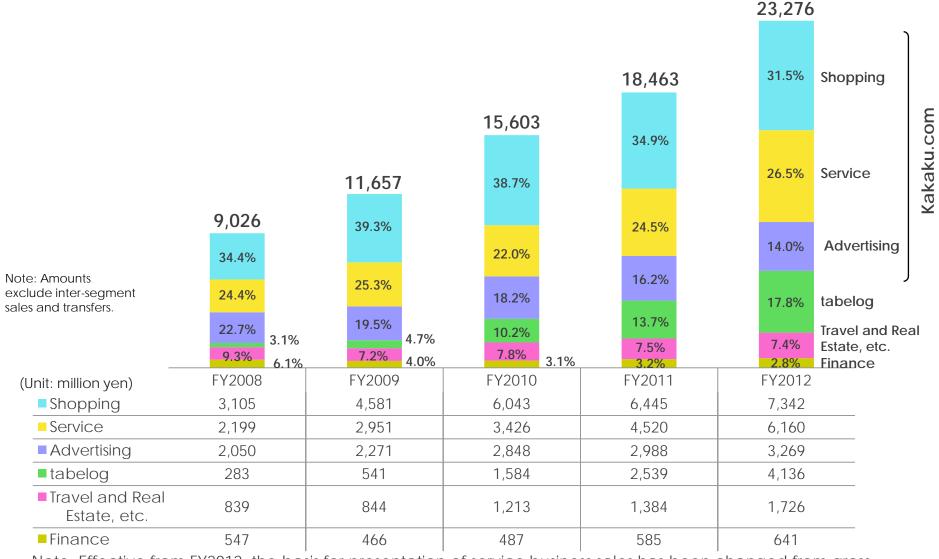
# Operating Income by Quarter (Consolidated)



Note: Effective from FY2012, the basis for presentation of service business sales has been changed from gross sales to net sales. Figures for FY2011 and prior years have been restated on a net sales basis.

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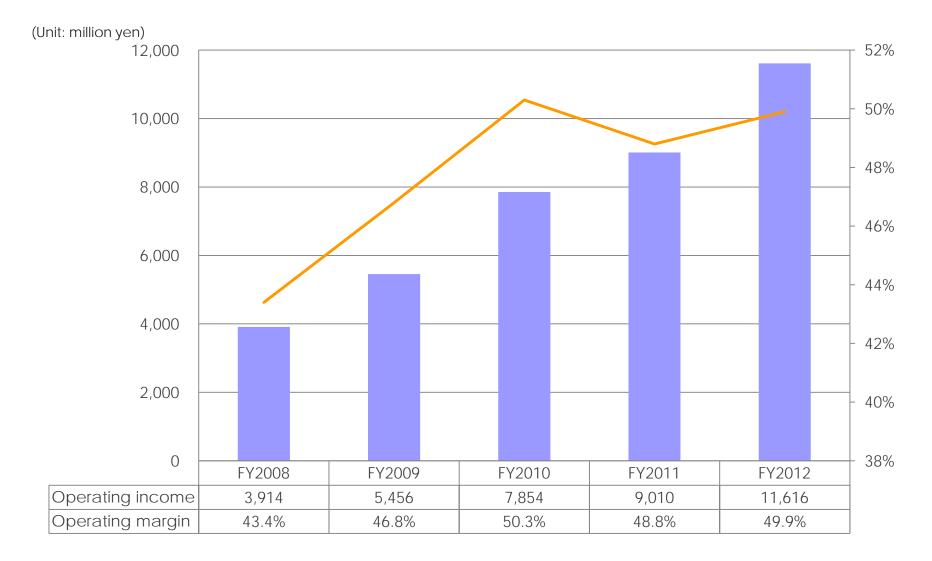
### Sales Contribution by Business by Fiscal Year (Consolidated)



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# Operating Income by Fiscal Year (Consolidated)



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### Services Provided by the Kakaku.com Group

◆Customer Purchasing Support Site Kakaku.com <u>http://kakaku.com</u> ★ Com This site provides price, product, and word-of- mouth information on various products and services, including PCs and home appliances, broadband and mobile phone charges, food and drink, interior goods, and cosmetics.	<ul> <li>♦ Website for last-minute discounts at hotels and Japanese-style inns</li> <li>yoyaQ.com <u>http://yoyaq.com/</u> yoyaQ.com</li> <li>This is a service for reserving rooms at hotels and Japanese-style inns at bargain rates, mainly for plans discounted due to last-minute cancellations or other special reasons.</li> </ul>	◆ Ranking and Review Gourmet Site tabelog <u>http://tabelog.com/</u> 食べロブ This site provides reliable restaurant rankings by rating restaurants on a scale of one to five based on word-of-mouth and reviews collected from users who actually visited them. An information service for member restaurants is also popular.
◆ Real Estate/Housing Information Website Sumaity <u>http://sumaity.com/</u> This site provides information on rental properties, apartments and houses for sale. Offers comprehensive reference data such as area information and loan simulations, allowing users to house-hunt tailored to individual needs.	Photo Community Site PHOTOHITO PHOTOHITO <u>http://photohito.com/</u> Based on the concept "Connecting people with photos," the site provides a place for people to share their favorite photos. As the service links to Kakaku.com, which provides extensive product data on cameras and lenses, allowing users to search for cameras and lenses used to shoot photos posted on PHOTOHITO and to search for photos shot with particular cameras and lenses.	<ul> <li>Fashion Coordinator Site for Women Dre 'Che <u>http://dreche.com/</u> Dre'Che</li> <li>This site enables users to search for fashion coordination posted by users by categories such as "Item" and "Brand." Users can search for fashion trends from rankings based on the number of posts. It is also convenient for obtaining information before shopping or searching for items to coordinate with the user's wardrobe.</li> </ul>
<ul> <li>Word-of-mouth Travel Site 4travel http://4travel.jp/</li> <li>Based on the concept " Collaborative online travel guide," this site provides information on domestic and international travel posted by users. Services such as comparing/reviewing of hotels, tours, flights as well as travel blog service for posting travel memories on the web are all offered free of charge.</li> <li>(Operated by consolidated subsidiary 4travel, Inc.)</li> </ul>	<ul> <li>Comprehensive Movie Information Site</li> <li>Leiga.comj <a href="http://eiga.com/">http://eiga.com/</a></li> <li>This site provides wide-ranging movie information, including information on the latest films from Hollywood and Europe, reviews by professional critics and our editorial staff, as well as reviews posted by users.</li> <li>(Operated by consolidated subsidiary eiga.com, Inc.)</li> </ul>	<ul> <li>Insurance Selection Consulting Service</li> <li><a href="http://hoken.kakaku.com/">http://hoken.kakaku.com/</a> </li> <li>Offers a wide range of insurance, including life insurance, non-life insurance, car insurance, and travel insurance. Experienced and impartial consultants propose products suited to customer needs selected from a number of providers. Inquiries are welcomed via Internet, phone, or agencies.         <ul> <li>(Operated by consolidated subsidiary Kakaku.com Insurance, Inc.)</li> </ul> </li> </ul>
<ul> <li>◆ Photo Sharing App for Food tabera <u>http://camera.tabelog.com/</u></li> <li>↓ Unique to tabelog, this photo sharing application for food lovers is based on the concept "Sharing of everyday dining experiences." A unique image-editing function is used to enhance the visual appeal of dishes in photos shared with other users. Photos can be easily shared together with restaurant information from tabelog on Twitter or Facebook.</li> </ul>	◆ Cooking Support Appl recipom <u>http://recipom.com/</u> レシぼんじ "Link to your refrigerator" is the concept behind this cooking support app, which enables users to manage and match the contents of their refrigerators with food recipes. By registering the contents of their refrigerators, users can search for recipes that use ingredients on hand and easily plan meals by combining recipe choices.	<ul> <li>Wine Share/Management App Vinica <u>http://vinica.me/</u></li> <li>This is a free camera app that allows users to share their favorite new wines with friends and record tasting reviews. Users can follow their favorite users and friends to view the wines they have tried.</li> </ul>

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### **Company Profile**

	Company name Address	Kakaku.com, Inc. EBISU IMARK GATE, 3-5-7, Ebisu minami, Shibuya-ku, Te	akyo 150-0022
ł	Founded URL Share Listing Stock Code Related Companies	December 1997 http://corporate.kakaku.cc The First Section of Tokyo Ste 2371	om/
		Kakaku.com Insurance, Inc. 4travel, Inc. eiga.com, Inc.	URL: <u>http://hoken.kakaku.com/insurance/company.html</u> URL: <u>http://4travel.jp/</u> URL: <u>http://eiga.com/</u>

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