

Consolidated Financial Information for the Nine Months Ended September 30, 2017



ひとりひとりの本気がこの世界を熱くする Link and Motivation Group



#### First Nine Months of 2017 (3Q): Presentation Agenda

 Announcement of Consolidated Business Results for the Nine Months Ended September 30, 2017

2. Progress Report on Key Indicators

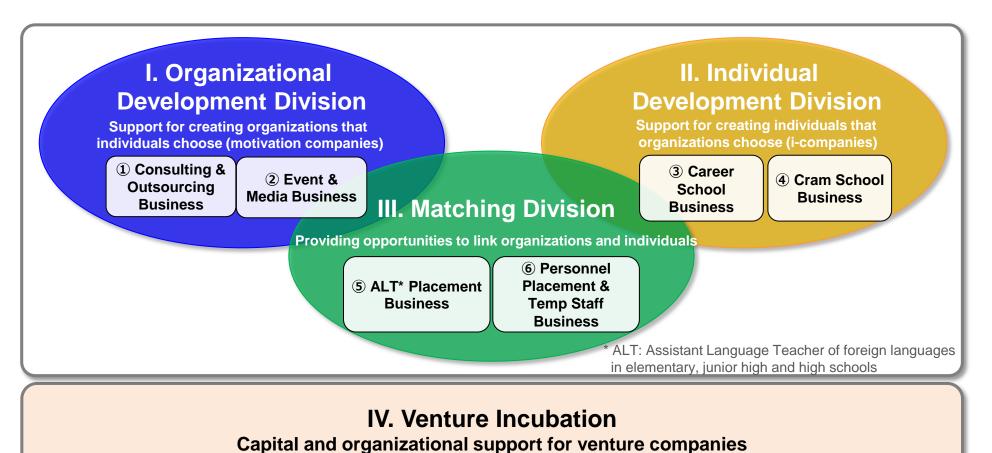
3. Report on New M&A

# Announcement of Consolidated Business Results for the Nine Months Ended September 30, 2017

#### Link and Motivation Group Operating Structure

#### Mission:

Through Motivation Engineering, we provide opportunities to transform organizations and individuals and create a more meaningful society.



#### Consolidated Statements of Operations (Results/YoY Change)

<u>(¥ million)</u>	2016 3Q Results	2017 3Q Results	YoY Change
Revenues	24,860	27,081	+8.9%
Operating Income before Exceptional Items	1,983	2,318	+16.9%
Operating Income	1,828	2,341	+28.1%
Net Income	1,454	1,505	+3.5%

Note: From the three months ended March 31, 2017, the Company has adopted International Financial Reporting Standards (IFRS) in place of the previously used generally accepted accounting principles in Japan.

- Revenues and every level of income set record highs, continuing from the second quarter to surpass the record-high results of the previous year.
- In particular, operating income before exceptional items and operating income increased substantially year on year (YoY), driven by the highly profitable Organizational Development Division and strong performance in the Matching Division.
- Net income increased YoY, with a higher effective tax rate than in the previous year.

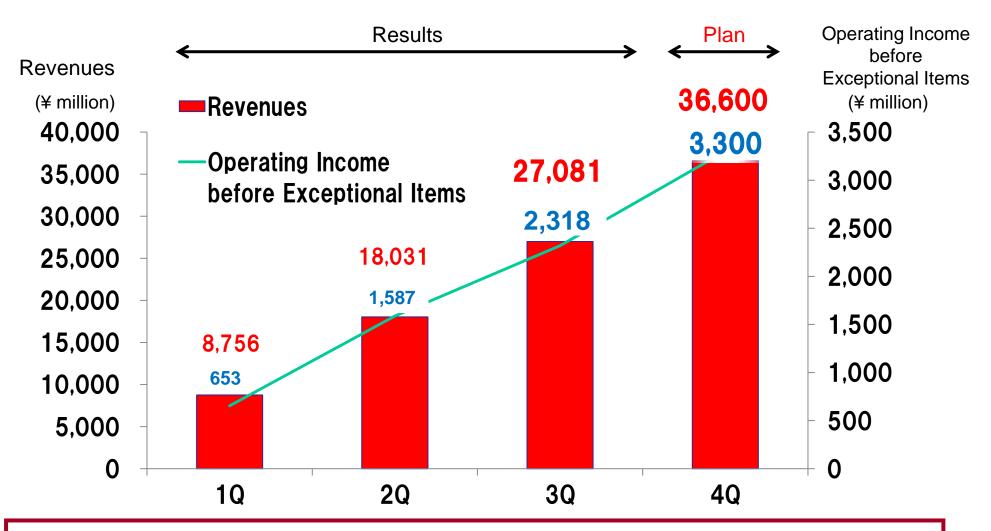
#### Consolidated Statements of Operations (Results/Results vs. Forecast)

(¥ million)	2016 3Q Results	2017 3Q Forecast	2017 3Q Results	Results vs. Forecast	YoY Change
Revenues	24,860	27,000	27,081	+0.3%	+8.9%
Operating Income before Exceptional Items	1,983	2,380	2,318	-2.6%	+16.9%
Operating Income	1,828	_	2,341	-	+28.1%
Net Income	1,454	-	1,505	-	+3.5%

Note: From the three months ended March 31, 2017, the Company has adopted International Financial Reporting Standards (IFRS) in place of the previously used generally accepted accounting principles in Japan.

- Revenues slightly exceeded the forecast due to firm results in each division.
- On the other hand, due to strategic upfront deployment of SG&A expenses to accelerate expansion of new businesses, operating income before exceptional items <u>fell slightly short of the</u> <u>forecast</u> but was generally satisfactory.

#### 2017 Revenues and Operating Income before Exceptional Items: Plan



With steady progress toward our forecast for the year, we expect to achieve record-high results.

#### Consolidated Statements of Operations: SG&A Expenses (Results/YoY Change)

(¥ million)	2016 3Q Results	2017 3Q Results	YoY Change
Total SG&A Expenses	7,128	7,675	+7.7%
① Personnel Expenses	3,600	3,386	-5.9%
② Recruiting, Training and Welfare Expenses	440	586	+33.2%
③ Rent	478	708	+47.9%
Office and System Expenses	841	970	+15.4%
⑤ Sales-related Expenses	1,116	1,276	+14.4%
6 Transportation and Other Expenses	651	746	+14.6%

- <u>1 Personnel expenses decreased</u> due to promotion of greater work efficiency among managers, but <u>2 Recruiting</u>, training and welfare expenses, <u>3 Rent and <u>4 Office and system expenses increased</u> due to an increase in Group personnel and the establishment of an integrated office.</u>
- In addition, proactive deployment of sales promotion expenses to accelerate expansion of Motivation Cloud and
  other new businesses was the main factor causing an <u>increase in 5 Sales-related expenses</u>, and as a result overall
  SG&A expenses <u>increased YoY.</u>

#### Revenues and Gross Profit by Segment (Results/YoY Change)

(¥ million) [Gross profit in brackets]		2016 3Q Results	2017 3Q Results	YoY Change
Organizational Development	Revenues	7,470	8,719	+16.7%
Division	Gross Profit	[4,942]	[5,536]	+12.0%
Individual	Revenues	5,008	5,299	+5.8%
Development Division	Gross Profit	[1,718]	[1,808]	+5.2%
Matching Division	Revenues	13,186	14,169	+7.5%
Matching Division	Gross Profit	[3,065]	[3,340]	+9.0%

- In the Organizational Development Division, <u>revenues and gross profit both increased substantially YoY</u> due to significant growth of projects with a high profit margin in the Consulting & Outsourcing Business.
- In the Individual Development Division, <u>revenues and gross profit both increased YoY</u> due to firm performance in the Career School Business and business expansion from M&A in the Cram School Business.
- In the Matching Division, <u>revenues and gross profit both increased YoY</u> due to firm performance in the ALT Placement Business and the Personnel Placement & Temp Staff Business.

## Organizational Development Division: Product Revenues by Business (Results/YoY Change) 1•2

Product (¥ million) [Gross profit in brackets]	2016 3Q Results	2017 3Q Results	YoY Change
Consulting & Outsourcing Business	6,156	6,762	+9.8%
	[4,151]	[4,817]	+16.0%
Package	1,878	2,103	+12.0%
Consulting	2,706	3,073	+13.6%
Outsourcing	1,039	789	-24.1%
Member/database services	532	796	+49.4%
2 Event & Media Business	2,472	3,113	+25.9%
	[1,025]	[958]	-6.6%
Event production	1,531	2,062	+34.7%
Media production	941	1,050	+11.6%

- In 1 the Consulting & Outsourcing Business, Package and Consulting sales grew, including training programs to strengthen management and sales capabilities, etc., spurred by work style reform. In addition, sales of Motivation Cloud, a highly profitable cumulative-type product with ongoing fees, grew significantly and revenues increased and gross profit increased substantially YoY.
- In ② the Event & Media Business, revenues increased substantially YoY due to an increase in demand for operation of events derived from the Consulting & Outsourcing Business, IR-related media production and other products. On the other hand, gross profit decreased YoY because of the increase in event operation, which has a high cost ratio.

## Individual Development Division: Product Revenues by Business (Results/YoY Change) 3•4

Product (¥ million)		2016 3Q	Results	2017 3Q	Results	YoY
	[Gross profit in brackets]	Results	% of total	Results	% of total	Change
3 C	areer School Business	4,926	-	5,036	-	+2.2%
		[1,722]		[1,759]		+2.1%
	Office	2,466	50.1%	2,235	44.4%	-9.4%
	Pro Series	549	11.1%	674	13.4%	+22.9%
	Accounting courses	445	9.1%	425	8.4%	-4.6%
	National exam courses	436	8.9%	450	8.9%	+3.2%
	Civil servant courses	892	18.1%	1,000	19.9%	+12.2%
	Educational materials/other	137	2.8%	101	2.0%	-25.7%
	English conversation	-	-	148	3.0%	-
<b>4</b> C	ram School Business	81	-	262	-	+221.3%
		[-3]		[49]		-

Note: Pro Series includes "Aviva Pro" programming courses and courses for other specialized IT skills.

- In ③ the Career School Business, <u>revenues and gross profit both increased slightly YoY</u> as growth in sales of Pro Series and Civil servant courses offset a decline in sales of Office.
- In 4 the Cram School Business, revenues and gross profit both increased substantially YoY due to an increase in the number of classrooms as a result of M&A.

## Matching Division: Product Revenues by Business (Results/YoY Change) 5.6

		Product (¥ million) [Gross profit in brackets]	2016 3Q Results	2017 3Q Results	YoY Change
*	<b>5</b>	ALT Placement Business	7,419	8,035	+8.3%
			[1,943]	[2,170]	+11.7%
	6	Personnel Placement &	5,775	6,417	+11.1%
		Temp Staff Business	[1,129]	[1,419]	+25.7%
		Store sales temp staff	4,914	5,322	+8.3%
		Office temp staff	473	472	-0.1%
		Foreign worker support	-	84	_
		Recruiting/introductions	387	537	+38.7%

<sup>\*</sup> ALT: Assistant Language Teacher of foreign languages in elementary, junior high and high schools

- In ⑤ the ALT Placement Business, <u>revenues increased and gross profit increased substantially YoY</u>, with firm performance from capturing the expansion and acceleration of English language education in Japanese public schools.
- In 6 the Personnel Placement & Temp Staff Business, revenues and gross profit both increased substantially
   <u>YoY</u> due to strong results for Store sales temp staff backed by a shortage of personnel, mainly in the retail service industry, and with significant growth in the high-margin Recruiting/introductions category.

#### Consolidated Balance Sheets (Results/YoY Change)

(¥ million)	Dec. 31, 2016	Sept. 30, 2017	Increase (Decrease)
① Current Assets	6,747	6,728	(19)
2 Non-current Assets	11,785	16,941	5,155
3 Deferred Assets	0	0	0
Total Assets	18,532	23,669	5,136
4 Current Liabilities	9,668	11,104	1,436
5 Non-current Liabilities	4,084	5,808	1,724
Total Liabilities	13,752	16,913	3,161
6 Total Equity	4,780	6,756	1,975

- Assets <u>increased</u> due to improvement in the value of investment securities associated with strong incubation company performance, the establishment of an integrated office and the acquisition of fixed assets associated with M&A.
- Liabilities <u>increased</u> due to borrowings to cover the capital requirements for the above outlays.
- Total equity <u>increased</u> as a result of recording net income, an increase in the value of investment securities and other factors.

#### Third Quarter of 2017 Dividends

- Dividend Policy of 2017
  - Continue to pay quarterly dividends

Scheduled Third-Quarter Dividend for 2017

 A dividend of 1.6 yen per share is scheduled to be paid on Monday, December 25, as originally planned.

	First Quarter	Second Quarter		Fourth Quarter (scheduled)
Dividend per share	1.50 yen	1.50 yen	1.60 yen	1.60 yen

Notes: 100 shares per unit of the Company's stock.

The dividend has been increased as of the third quarter.



#### Key Indicators by Division in 2017

#### Mission:

Through Motivation Engineering, we provide opportunities to transform organizations and individuals and create a more meaningful society.

I. Organizational Development Division

Hideki Sakashita

President, Link and Motivation Inc.

II. Individual Development Division

Takashi Oguri Director, Link and Motivation Inc.

**III. Matching Division** 

Hiroyuki Kitsu
Director, Link and Motivation Inc.

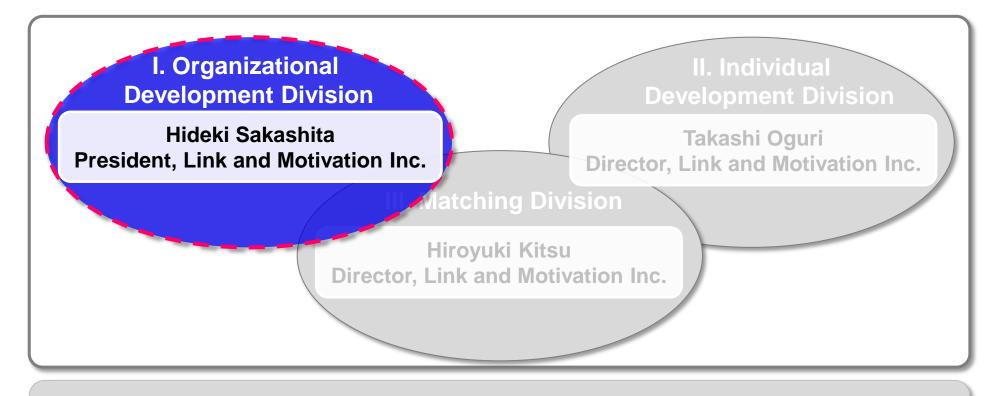
IV. Venture Incubation

Capital and organizational support for venture companies

#### Key Indicators by Division in 2017

#### Mission:

Through Motivation Engineering, we provide opportunities to transform organizations and individuals and create a more meaningful society.



IV. Venture Incubation
Capital and organizational support for venture companies

## Motivation Cloud meets the needs of Japanese companies to adapt to the labor market spurred by work style reform.

#### Service Overview



## MOTIVATION CLOUD

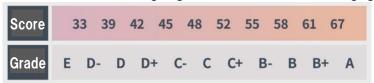
Notes: Monthly pay-as-you-go model corresponding to organization size

Certain functions patented

#### Organizational Diagnostic (See)

Quantifies **engagement** between companies and employees using **data on 660,000 people at 2,700 companies** 

Standardized indicator showing organizational conditions: Engagement score



Organizational Improvement (Plan/Do/Check/Act)

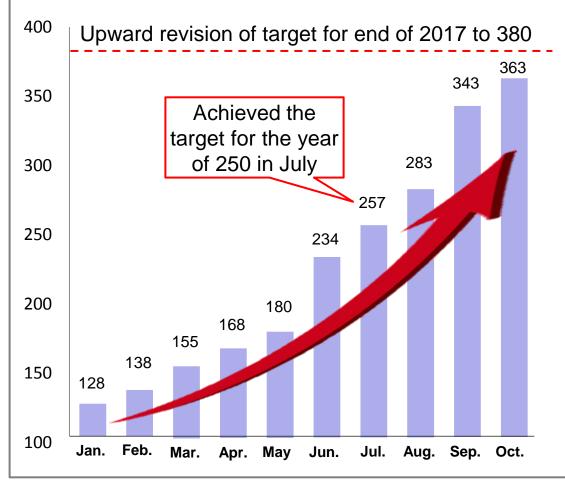
Establishes improvement plans together with highly experienced consultants, with progress in organizational improvement managed using the cloud



 Quantification of engagement between companies and their employees, and support for improvement

## Organizational Development Division Key Indicator: Motivation Cloud







- Steady progress toward the target of 380 contact points by the end of 2017
- Aiming for 2,000 contact points by the end of 2020 through proactive alliances with other companies

#### **Contact points that have adopted Motivation Cloud (partial list)**











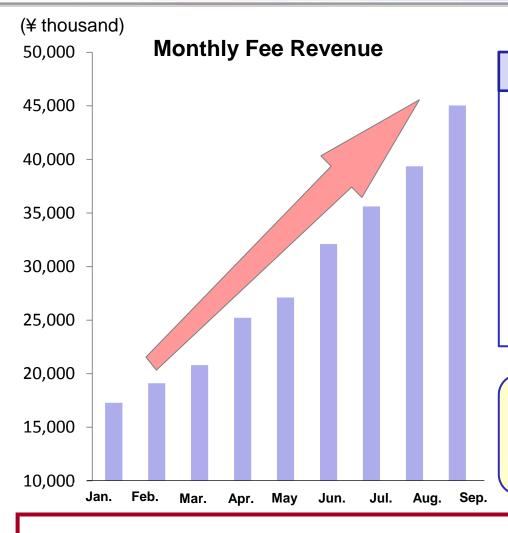






Support is growing from leading companies in Japan that aim to increase employee engagement, regardless of industry.

## Organizational Development Division Key Indicator: Motivation Cloud



Motivation Cloud: Sales Data for Nine Months Ended Sept. 2017

#### Sales: ¥455 million yen

(Breakdown) Installation fees: ¥193 million Monthly fees: ¥261 million

#### **Sales per Contact Point**

Installation fee: ¥1,088 thousand Monthly fee: ¥162 thousand/month

Note: Monthly fees vary according to the size of the contact point

## Scale of Annual Revenue from Monthly Fees: Sample Calculations

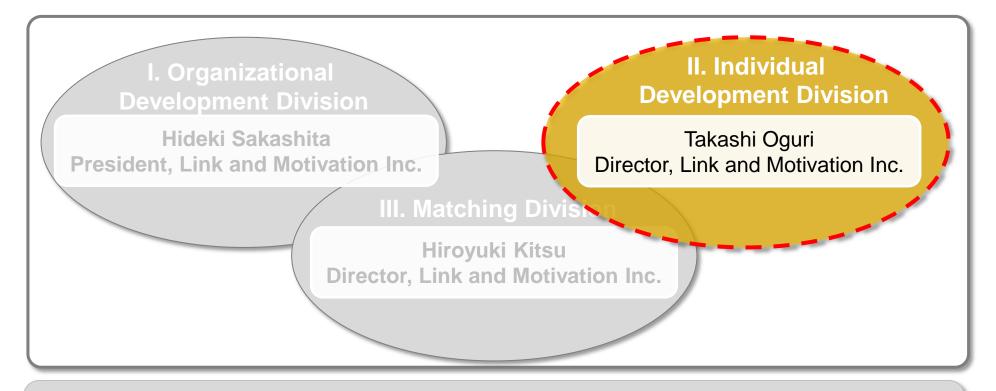
380 contact points  $\times$  ¥162 thousand/mo.  $\times$  12 months = Approx. ¥700 million 2,000 contact points  $\times$  ¥162 thousand/mo.  $\times$  12 months = Approx. ¥4 billion

- With the achievement of 380 contact points by the end of 2017, Motivation Cloud will grow into a ¥700 million/year product.
- We will add more contact points to reach 2,000 by 2020 (approx. ¥4 billion/year business).

#### Key Indicators by Division in 2017

#### Mission:

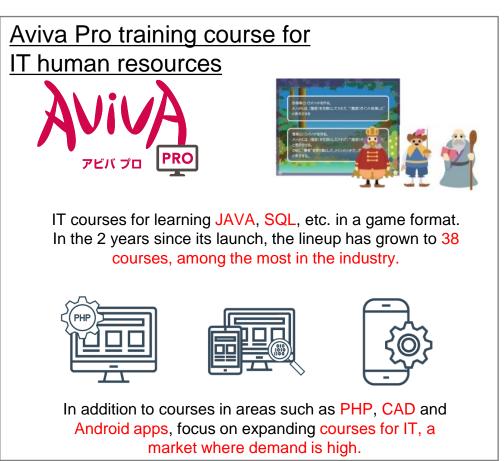
Through Motivation Engineering, we provide opportunities to transform organizations and individuals and create a more meaningful society.

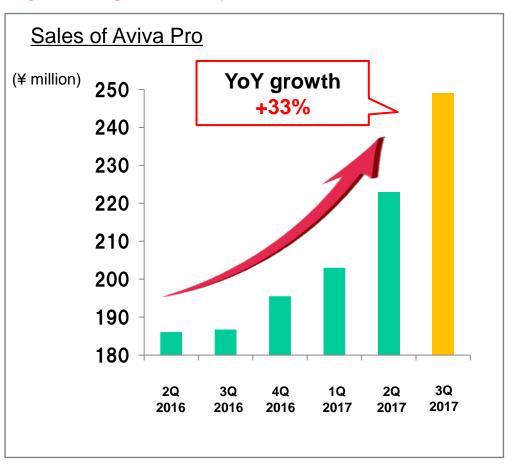


IV. Venture Incubation
Capital and organizational support for venture companies

#### Individual Development Division Key Indicator: Aviva Pro IT Human Resource Training Course

## Backed by demand for hiring IT staff, the Aviva Pro training course for IT human resources is growing steadily





We will accelerate expansion of the Aviva Pro lineup of courses, and <u>aim to develop 50</u> courses by the end of 2018 and 70 courses by the end of 2019.

## Individual Development Division Key Indicator: Rosetta Stone at GINZA SIX Concept

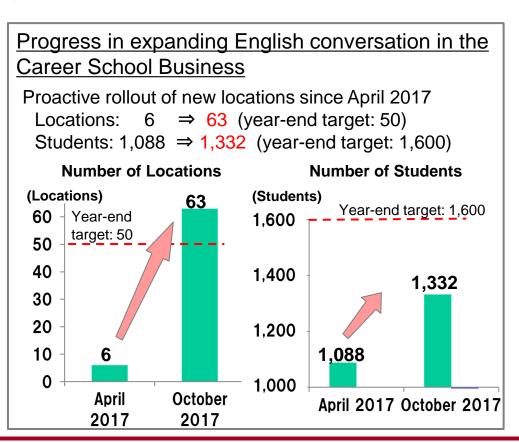
Start of English conversation lessons using advanced language learning techniques in a top-class space Aim to increase recognition by raising the value of the Rosetta Stone brand

#### Overview of Rosetta Stone Premium Club





Opening of a Rosetta Stone brand one-on-one conversation school (English, French and pronunciation correction) targeting high-end customers in the GINZA SIX building under the concept of an *Executive Education Lounge*.



- Opening of Rosetta Stone brand English conversation lessons targeting high-end customers with language learning using <u>advanced</u> techniques in the <u>top-class</u> space of the <u>GINZA SIX</u> building
- Investing in proactive sales promotion with the aim of 1,600 students by the end of 2017

#### Key Indicators by Division in 2017

#### Mission:

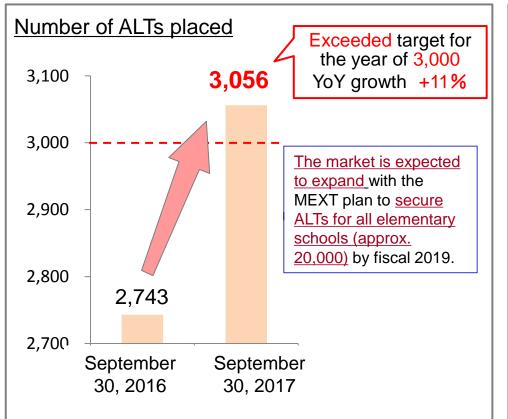
Through Motivation Engineering, we provide opportunities to transform organizations and individuals and create a more meaningful society.



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Capital and organizational support for venture companies

#### Matching Division Key Indicator: ALT Placements

With the expansion of English education in Japanese public schools,
ALT placements exceeded the target for the year of 3,000.
We are enhancing overseas hiring locations in anticipation of greater future demand for ALTs.

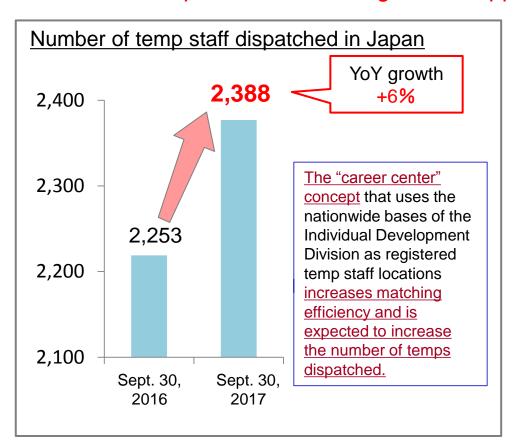




- Number of ALTs substantially exceeded last year's results, <u>achieving the target for the year of 3,000</u> by the end of September.
- We are further enhancing recruiting of foreigners to work in Japan to meet future needs for hiring foreign workers.

#### Matching Division Key Indicator: Number of Temp Staff Dispatched

Increase in the number of temp staff due to rising corporate needs for personnel Use the corporate name change as an opportunity to expand temp staff service fields



Name change of company conducting temp staffing in Japan

As of January 1, 2018 Link Marketing Inc. will change its name

New name:

Link Staffing Inc.

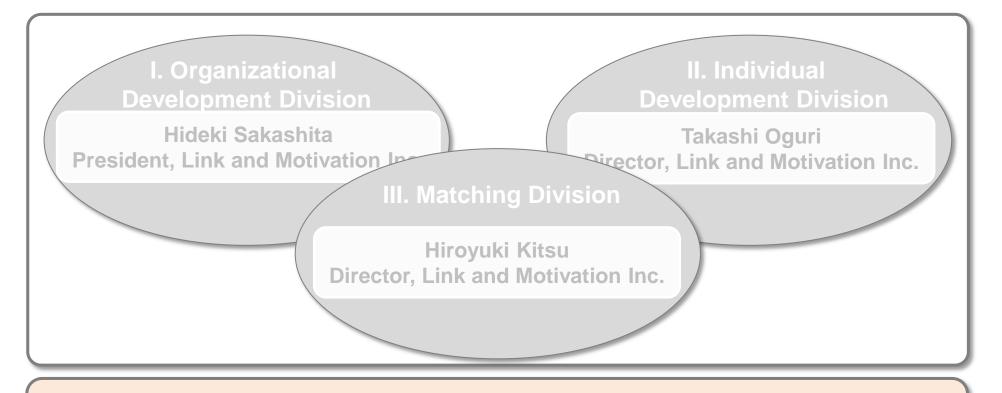
Change its defined role from marketing (store and office sales support) to a comprehensive personnel company

Using the name change as an opportunity, aim to be the best partner for creating new value by matching motivation companies and i-companies

#### Key Indicators by Division in 2017

#### Mission:

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IV. Venture Incubation
Capital and organizational support for venture companies

#### New Investment: Phone Appli Inc.

#### Phone Appli Inc.

**Established:** January 2008

Representative: Yosuke Ishihara, President

Capital: ¥293,104,960

**Employees:** 95 (as of November 1, 2017)

Philosophy: Helping to bring forth innovation by connecting

people to people and people to things through the

Internet

**Business:** No. 1 share in Web phone directory apps

for 4 years in a row.\*

Provides services to raise the efficiency of various types of corporate communication and to support work style reform, with a focus on the Web phone directories "Phone Appli

Collaboration Directory" and "Renraku Toreru-kun.

\* December 2016 survey by MM Research Institute, Ltd.



Yosuke Ishihara, President and **Representative Director** 

## Phone Appli

- We completed investment in Phone Appli Inc. on October 31, 2017.
- In addition to funding, we will provide assistance for stock listing through our organizational and personnel support.

#### Venture Incubation Business: Investments at a Glance

(1) RichMedia Co., Ltd. Media design/Inbound marketing



(2) from scratch Co., Ltd. Marketing support/Dispatch of technical staff



#### Stock Listed March 17, 2016

(3) Akatsuki Inc. App development/Smartphone service development



4 FiNC Inc. FiNC diet coaches/Wellness management support



neocareer

GROUP

**LEADING** 

MARK

Schoo

**®**RakSul

リノべる。

- NEO CAREER CO., LTD. Personnel introduction/ Temp staffing (medical/nursing/daycare/IT)
- Leading Mark, Inc. New graduate recruiting support/ Job search consulting
- schoo Inc. Schoo Web campus
- (8) raksul, Inc. E-commerce printing/Support for attracting customers
- (9) Renoveru Co., Ltd. Used housing renovation
- **10** LiB, Inc. Job-change support for upper-echelon female employees
- (11) PLAN-B Co., Ltd. Web consulting centered on SEO



**PLAN-B** 

#### Stock Listed December 21, 2016

(12) Innovation Inc. Marketing support specializing in BtoB



(13) First Brand Inc.

Corporate and individual branding support



(14) BizReach. Inc.

Job-change website for upper-echelon employees



(15) GlobalCast Co., Ltd. Industry-specific business process outsourcing



(16) ashita-team Inc. Creation of/support for personnel evaluation systems



(17) CLEAR CONSULTING CO., Ltd. Accounting/tax consulting



(18) Willgate, Inc. Content marketing/media business



YARUKI Switch Group Holdings Co., Ltd. Individualized instruction/operation of day care facilities



**Investment Completed October 31, 2017** 

**20** Phone Appli Inc. Planning, development and sale of Web phone directory services



- Two selection criteria: (1) Sympathy with creating a Motivation Company; (2) Aim to list stock
- Contribution to business growth through support in the organizational and personnel field.



#### Report on Stock Acquisition

On October 31, 2017, we acquired 100% of the stock of a2media Corporation, an investor relations (IR) support company with two group companies, to expand in the IR support field



#### **Company Overview**

Name: a2media Corporation

Established: August 2002 Capital: ¥62.3 million

Net Sales: ¥1,284 million (Year ended March 2017)

Representative: Junichi Fujimoto Employees: Approximately 50

Address: 3-3-1 Nishi-Shinbashi, Minato-ku, Tokyo

#### **Business**

With a track record of IR support for more than 350 companies a year, a2media conducts "proactive IR" that builds relationships of trust with investors and raises corporate value.

#### **Group Companies**

1 Inbound Tech Inc.

Foreign visitor (inbound) services through a multilingual call center a2media equity ownership: 23.26%



#### 2 Japan REIT Inc.

Systems development specializing in the real estate financing industry

a2media equity ownership: 25%



Note: The above two companies are affiliates in which a2media holds a portion of the shares.

#### Expected Synergies from the Stock Acquisition







**Link Corporate Communications Inc.** 

株式会社リンクコーポレイトコミュニケーションズ

Note: A company involved in IR support in LMG's Event & Media Business

#### 1 Synergy in the IR support field

Synergy from differences in existing customer portfolios

Little overlap in existing customer portfolios of the two companies

Synergy from differences in core products

a2media: Shareholder reports, websites

LMG: Annual reports, videos

Aim to be the leader in the IR support business







Link Japan Careers Inc. 株式会社リンクジャパンキャリア

Note: Companies involved in LMG's foreign worker support

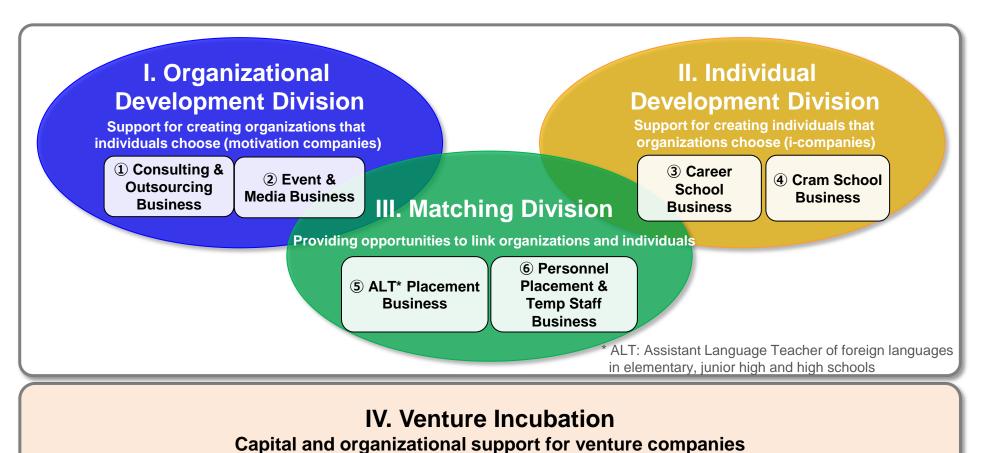
#### 2 Synergy in foreign HR support

Expected cooperation between the multilingual call center business of Inbound Tech and the foreign human resources and related support solutions for living in Japan provided by LM Group companies

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