Consolidated Results for the 9 months ended December 31, 2013

January 31, 2014 Daisuke Segawa, Corporate Senior Vice President Ricoh Company, Ltd.





\* RICOH SG 3120B SF, battery powered geljet MFP (launched in Japan)



The plans, prospects, strategies and other statements, except for the historical events, mentioned in this material are forward-looking statements with respect to future events and business results. Those statements were made based on the judge of RICOH's Directors from the information that is now obtainable. Actual results may differ materially from those projected or implied in such forward-looking statements and from any historical trends. Please refrain from judging only from these forward-looking statements with respect to future events and business results. The following important factors, without limiting the generality of the foregoing, could affect future results and could cause those results to differ materially from those expressed in the forward-looking statements:

- a. General economic conditions and business trend
- b. Exchange rates and their fluctuations
- c. Rapid technological innovation
- d. Uncertainty as to RICOH's ability to continue to design, develop, produce and market products and services that achieve market acceptance in hot competitive market

No company's name and/or organization's name used, quoted and/or referenced in this material shall be interpreted as a recommendation and/or endorsement by RICOH.

This material is not an offer or a solicitation to make investments. Please do not rely on this material as your sole source of information for your actual investments, and be aware that decisions regarding investments are the responsibility of themselves.

- Third quarter year total net sales was ¥ 1,611.5 bil., an increase of 16.2% y-o-y
- Operating income was ¥78.2 bil., an increase of 93.2% y-o-y
- Net income was 43.5 bil., an increase of 151.8% y-o-y
- Our restructuring efforts, cost cutting for new products, and forex effect accelerated profits greatly.
- Outlook for total net sales is changed to ¥2,200.0 bil., (an increase of 14.3% y-o-y) reflecting the IT services expansion.
- Outlook for operating income and net income is changed to ¥120.0 bil., (an increase of 89.2% y-o-y) and ¥70.0 bil., (an increase of 115.6%) due to the product mix change.



## FY2014/03 Apr-Dec income statement

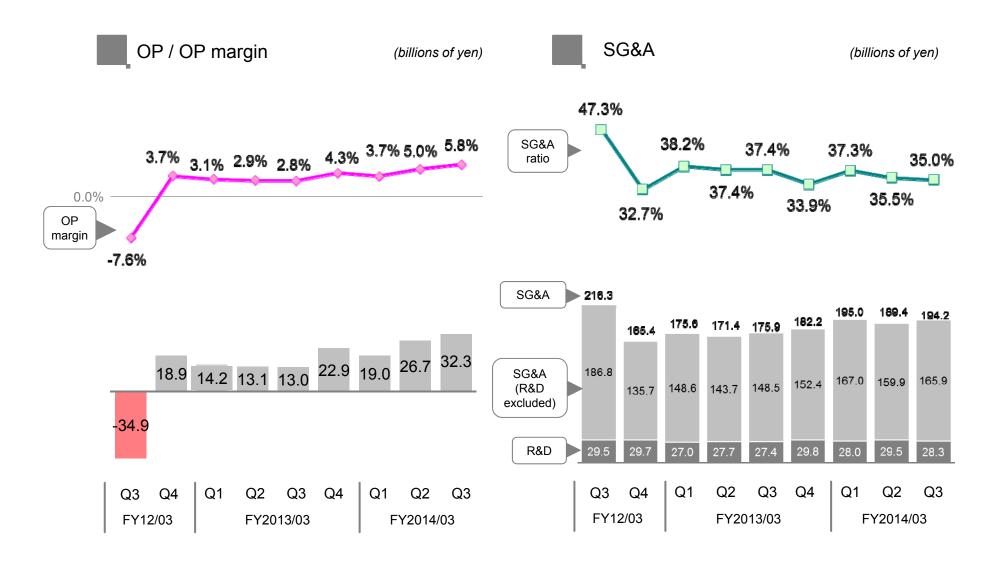


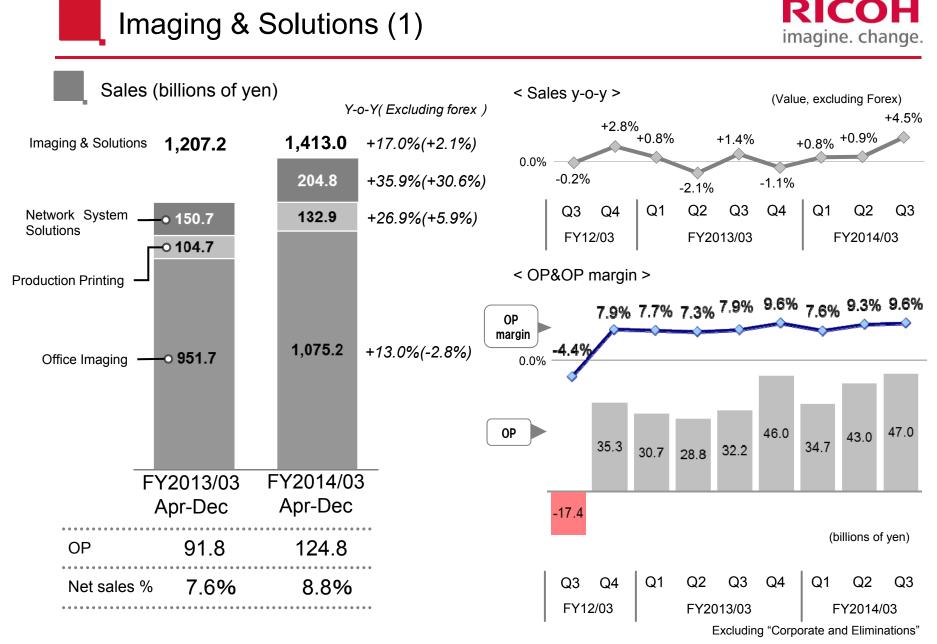
		FY2013/03	FY2014/03	Ŷ	-o-Y Compariso	on			
(billions of yen)		Apr-Dec result	Apr-Dec result	Change	Change(%)	Change(%) without Forex			
Net sales	(Japan)	640.9	672.3	+31.4	+4.9%	+4.9%			
	(Overseas)	746.1	939.2	+193.0	+25.9%	+0.4%			
	Total	1,387.0	1,611.5	+224.4	+16.2%	+2.5%			
Gross profit		563.4	657.0	+93.6	+16.6%				
	net sales %	40.6%	40.8%						
SG&A		522.9	578.8	+55.8	+10.7%	-	lı	nvestment	
	net sales %	37.7%	35.9%			// -//-		FY13/03	
Operating income	)	40.4	78.2	+37.7	+93.2%	- R&I	s of yen)	Apr-Dec 82.1	Apr-Dec 85.9
	net sales %	2.9%	4.9%				on sales	5.9%	5.3%)
Income before inc	come taxes	36.2	75.8	+39.6	+109.2%	- CAI	PEX	61.1	55.2
	net sales %	2.6%	4.7%				reciation ble fixed a		54.3
Net income attribute	to Ricoh Co.	17.3	43.5	+26.2	+151.8%				
	net sales %	1.2%	2.7%						
EPS (Yen)		23.86	60.09	+36.23				•••••	sumption >
Exchange rate	US \$1	80.05	99.42	+19.37	- 1L		,	Q3 05.00JPY	Q3(Actual) 100.46JPY
(Yen)	Euro 1	102.26	132.31	+30.05		Euro 130.10J		5.00JPY	136.70JPY

## FY2014/03 Apr-Dec operating income y-o-y comparison RICOH





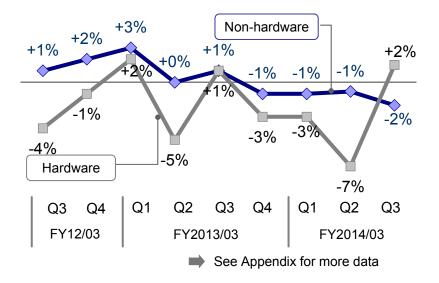






Main products and service

< MFP / Printer / PP combined y-o-y >

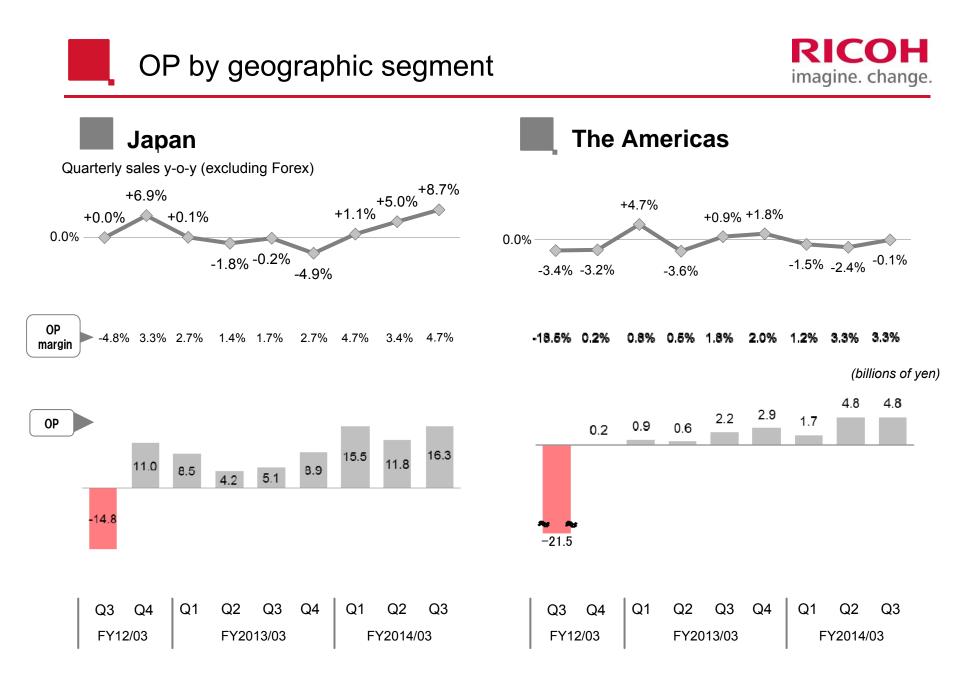


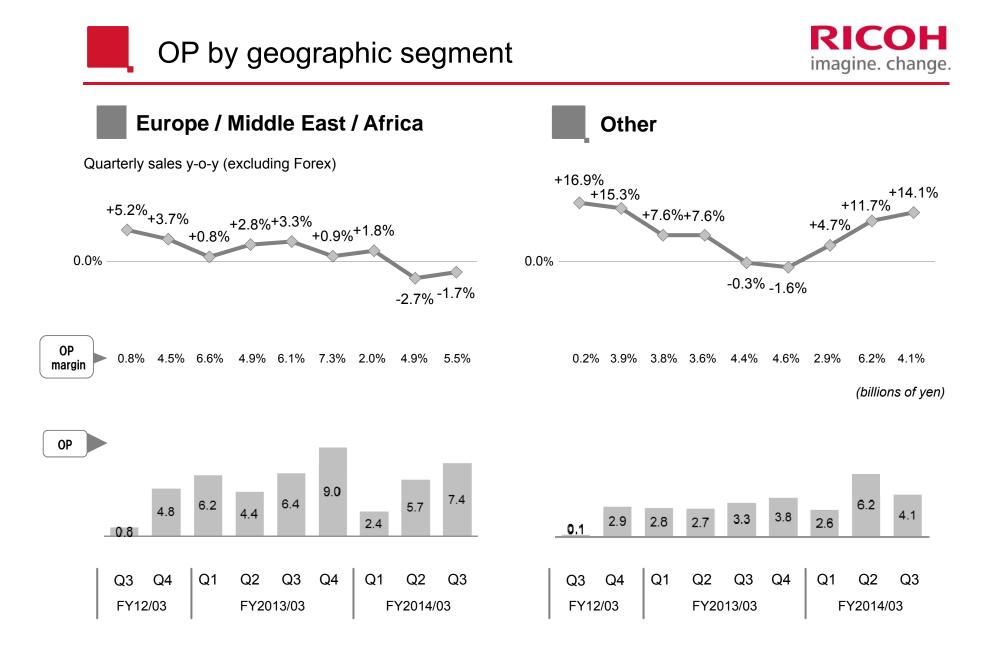
(Value, excluding Forex)

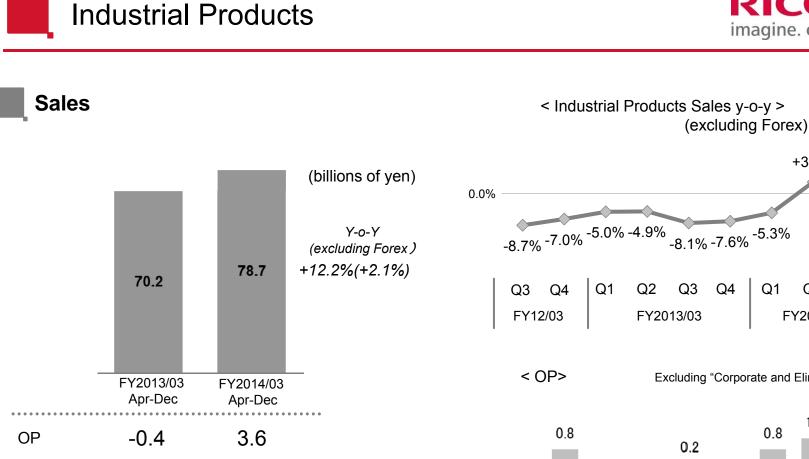
< Products & Services sales FY2014/03 Apr-Dec y-o-y > (Value, excluding Forex)

Black	& White	Color
MFP	-12%	+3%
Office Printer	-3%	-7%
PP(Cut Sheet type)	-5%	+31%
	• • • • • • • • • •	
MDS*	+11%	
IT services	+14%	

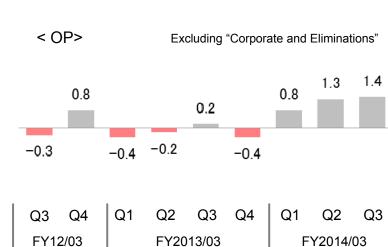
(\*including hardware, non-hardware and labor charge)







Net sales % -0.6% 4.4% 



RICOH

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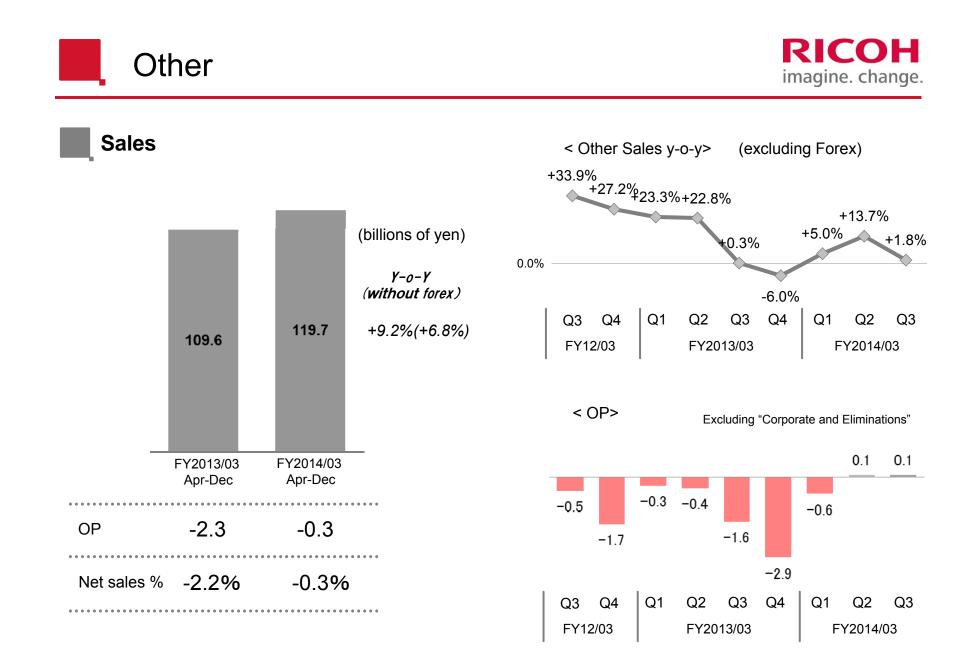
+3.2%

Q2 Q3

FY2014/03

Q1

+8.8%





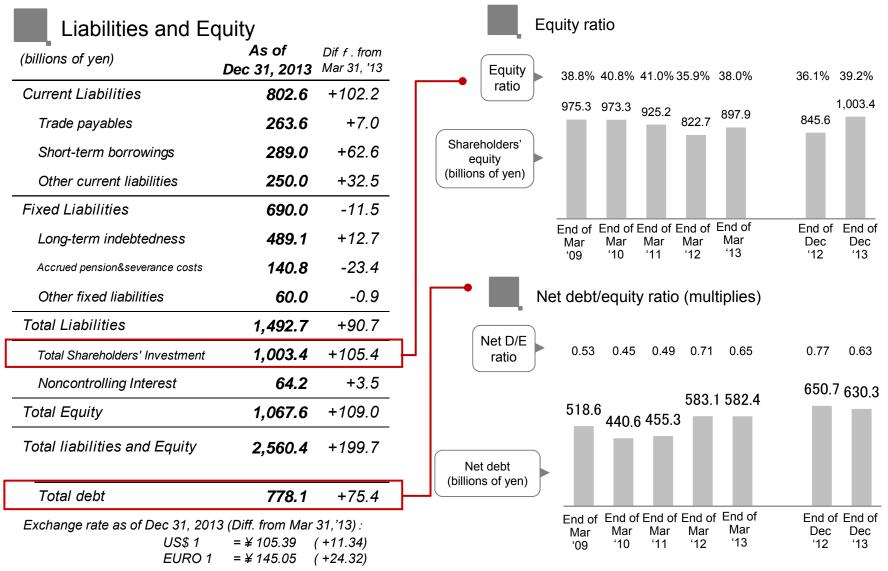


Assets			Inventories/Averaged cost of sales (month)
(billions of yen)	As of Dec 31, 2013	Dif <i>f. from</i> Mar 31, '13	Inventories/Averaged 1.86 1.70 1.79 2.03 2.03 2.32 2.15 cost of sales 228.4
Current Assets	1,251.4	+125.2	191.5 195.0 195.3 212.1 <sup>228.4</sup>
Cash & time deposits	147.8	+27.5	
Trade receivables	807.9	+62.5	(billions of yen)
Inventories	228.4	+33.1	
Other current assets	67.1	+2.0	End of End of End of End of End of End of
Fixed Assets	1,308.9	+74.5	Mar Mar Mar Mar Dec Dec '09 '10 '11 '12 '13 '12 '13
Tangible fixed assets	292.8	+1.9	Total assets turn over (per month)
Finance receivable	513.0	+46.4	
Other investments	503.1	+26.1	furn over
Total Assets	2,560.4	+199.7	2,513.4 <sub>2,383.9</sub> 2,255.5 2,289.3 2,360.6 2,343.0
			Total Assets (billions of Yen)
Exchange rate as of Dec 31, 2 US\$ 1 EURC	1 = ¥ 105.39 (	31,'13) <i>:</i> +11.34) +24.32)	End of End of Mar Mar Mar Mar Mar Dec Dec '09 '10 '11 '12 '13 '12 '13
nuary 31, 2014	(C)20	014 Ricoh Con	npany, Ltd. All Rights Reserved 12



### Balance Sheet as of Dec 31, 2013

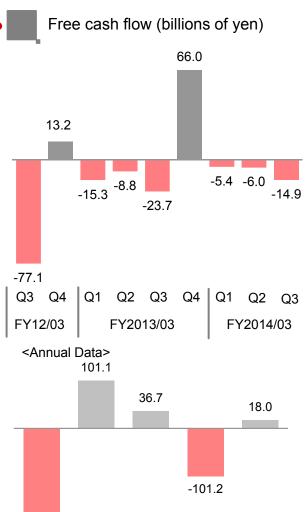




### FY2014/03 Apr-Dec statement of cash flow



(billions of yen)	FY2013/03 Apr-Dec	FY2014/03 Apr-Dec	Fre
Consolidated net income	20.8	47.7	
Depreciation and amortization	62.9	73.7	
[Net income + Depreciation and amortization]	[ 83.7 ]	[ 121.4 ]	13.2
Other operating activities	-55.3	-87.0	
Net cash by operating activities	28.3	34.4	
Plant and equipment	-59.7	-54.7	
Other investing activities	-16.5	-6.1	
Net cash by investing activities	-76.2	-60.8	-77.1
Free cash flow ( Operating + Investing net cash )	-47.9	-26.4	Q3 Q4 FY12/03
Increase (Decrease) of debt	41.3	68.0	<annua< td=""></annua<>
Dividend paid	-15.2	-23.9	
Other financing activities	-0.7	-0.7	
Net cash by financing activities	25.4	43.3	
Effect of exchange rate	0.7	10.2	
Net increase in cash and equivalents	-21.8	27.0	
Cash and equivalents at end of period	134.4	144.1	-195.6 FY



09/03

FY

10/03

FY

11/03

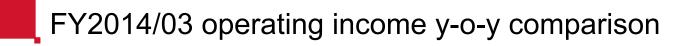
FY 13/03

FY

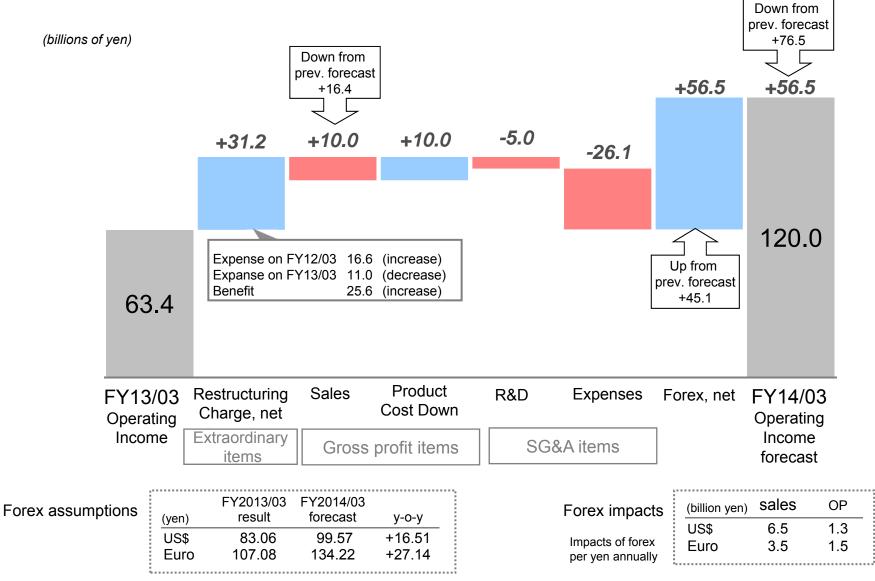
12/03

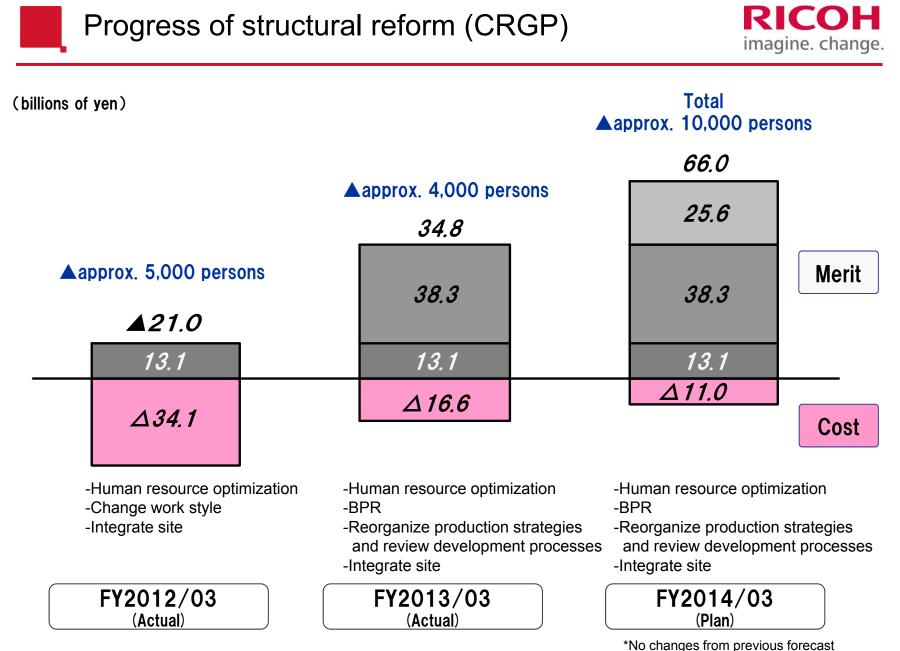


		FY2013/03	FY2014/03	FY2014/03	Y	-o-Y compariso	n	
(billions of yen)		Results	forecast (on Jul '13)	Forecast	Change	Change(%)	Change(%) without Forex	
Net sales	(Japan)	870.3	923.0	914.0	+43.6	+5.0%	+5.0%	
	(Overseas)	1,054.1	1,257.0	1,286.0	+231.9	+22.0%	+0.7%	
	Total	1,924.4	2,180.0	2,200.0	+275.5	+14.3%	+2.7%	
Gross profit		768.6	896.0	892.4	+123.7	+16.1%		
	net sales %	39.9%	41.1%	40.6%				
SG&A		705.1	756.0	772.4	+67.2	+9.5%	-	
	net sales %	36.6%	34.7%	35.1%			In	vestment
Operating income	)	63.4	140.0	120.0	+56.5	+89.2%	-	FY13/03 FY14/03
	net sales %	3.3%	6.4%	5.5%			(billions of yen) R&D	result forecast 112.0 117.0
Income before in	come taxes	58.1	135.0	115.0	+56.8	+97.7%	(% on sales	5.8% 5.3%)
	net sales %	3.0%	6.2%	5.2%			CAPEX	86.5 80.0
Net income attribute	to Ricoh Co.	32.4	80.0	70.0	+37.5	+115.6%	Depreciation (tangible fixed as	60.4 74.0 sets)
	net sales %	1.7%	3.7%	3.2%				
EPS (Yen)		44.78	110.34	96.55	+51.77			Q4 assumption
Exchange rate	US \$1	83.06	96.95	99.57	+16.51	-		Q4 Full year 00JPY 99.57JPY
(Yen)	Euro 1	107.08	127.55	134.22	+27.14			00JPY 134.22JPY



**RICOH** imagine. change.

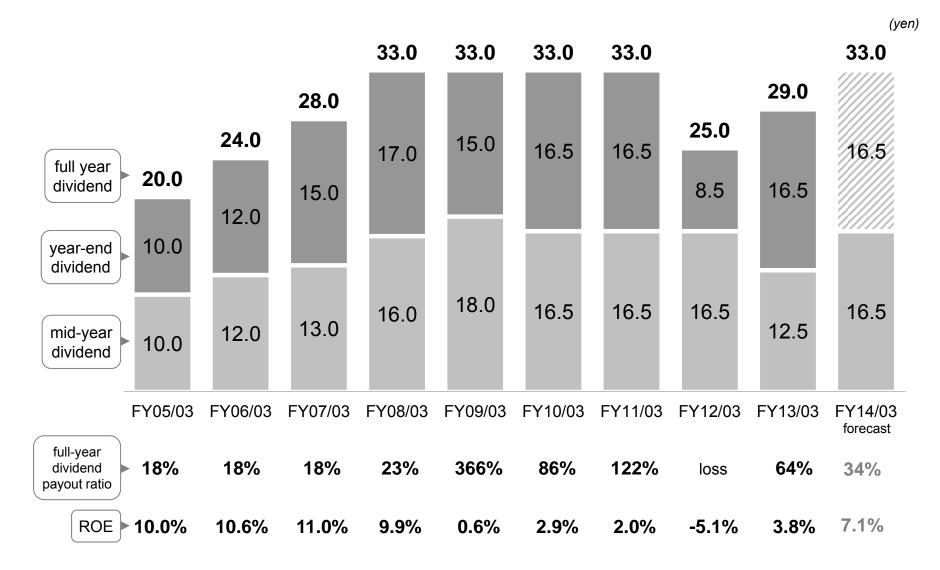




January 31, 2014





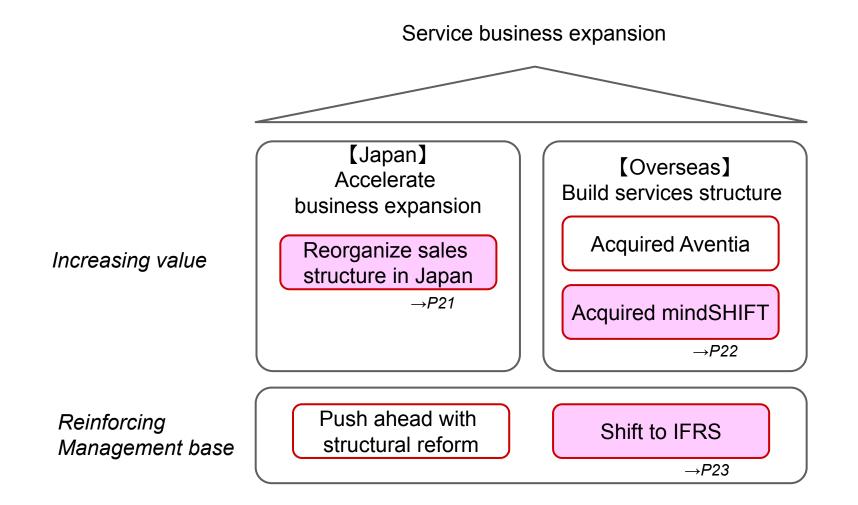






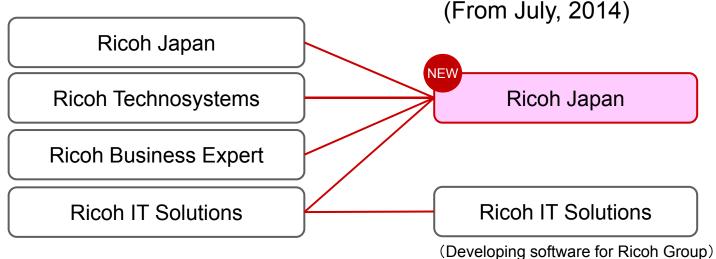
# Appendix







Integrating sales and service functions into Ricoh Japan Corporation

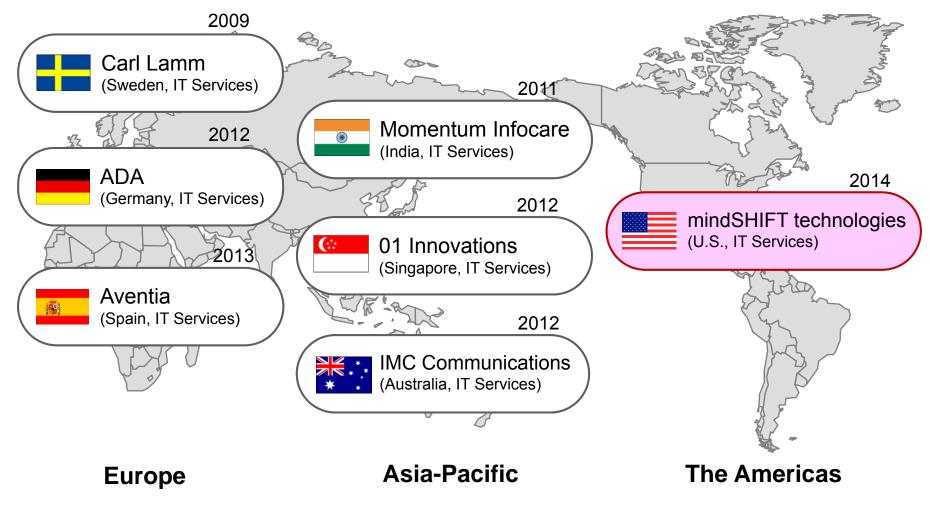


Document and IT services in Japan will be integrated and further innovated.





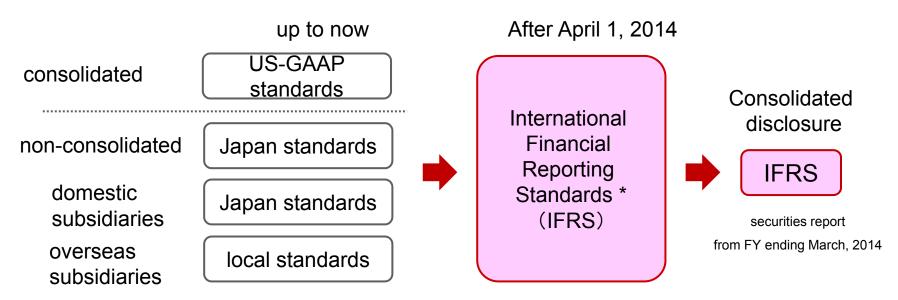
### New hub for expanding IT services in the US







Ricoh Group shifts financial standards to IFRS (from April, 2014)



\* In system accounting, consolidated; IFRS,, Ricoh Group (Japan); Japan standards, overseas subsidiaries; local standards

■Aim: To Enhance Group management control accuracy by unifying financial standards

■Areas affected by the shift to IFRS:

- Post-employment benefits
- Capitalized development costs

 $\rightarrow$  P/L of the IFRS shift is slight. (effect calculation on outlook for FY ending March, 2014)

### New value for customers -noteworthy new products and services-



Launched battery powered *geljet* MFP

Can print, fax and copy even during power outages, etc.

Available for use outside without power sources



RICOH SG 3120B SF

USB port

Charge batteries for mobile phones

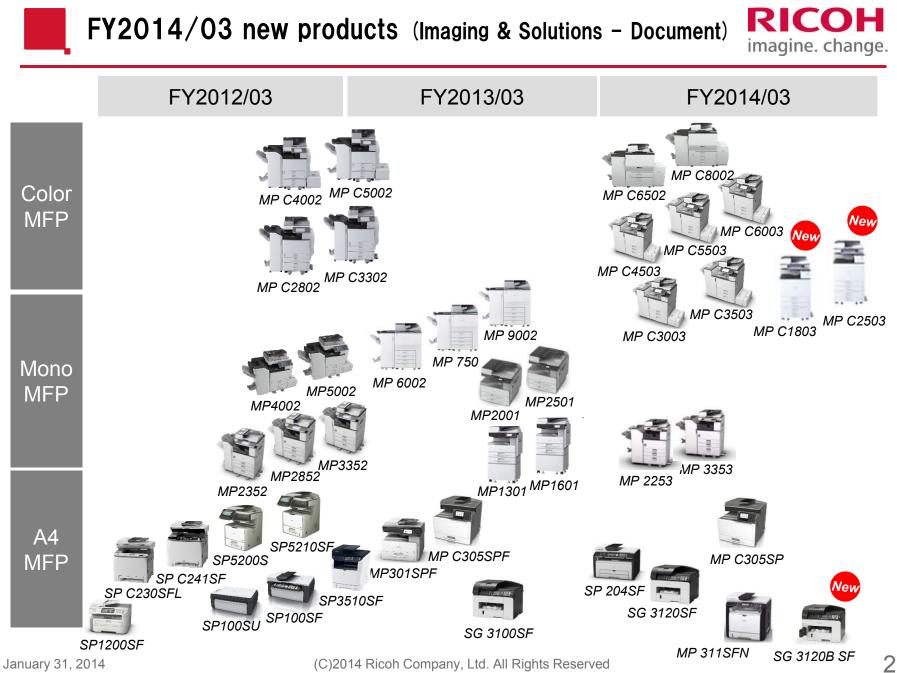
Inkjet printer for large signage output



RICOH Pro L4160

Can print on various materials such as paper, clothes, vinyl chloride, films and so on Suitable for utilizing on posters, billboards and banners









The Global 100 Most Sustainable Corporations in the World: Selected for 10 consecutive years



Energy Center Chairman Award (Japan)

RICOH MP C6003/C5503/C4503/C3503/C3003 Series

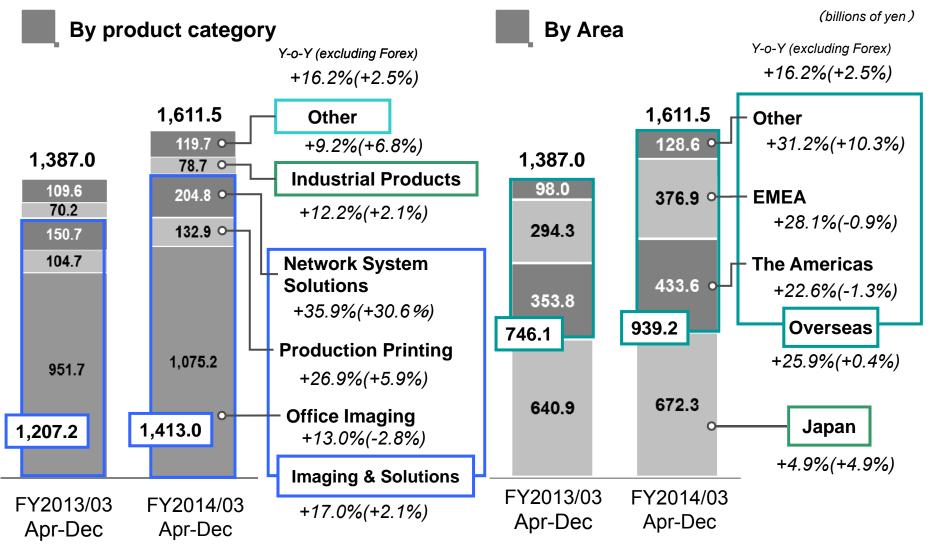
Moved up to 6<sup>th</sup> place in Manufacturing field of the Environmental Management Survey by Nihon Economic Journal

Announced in January, 2014



RICOH MP C6003







### FY2014/03 Q3 income statement



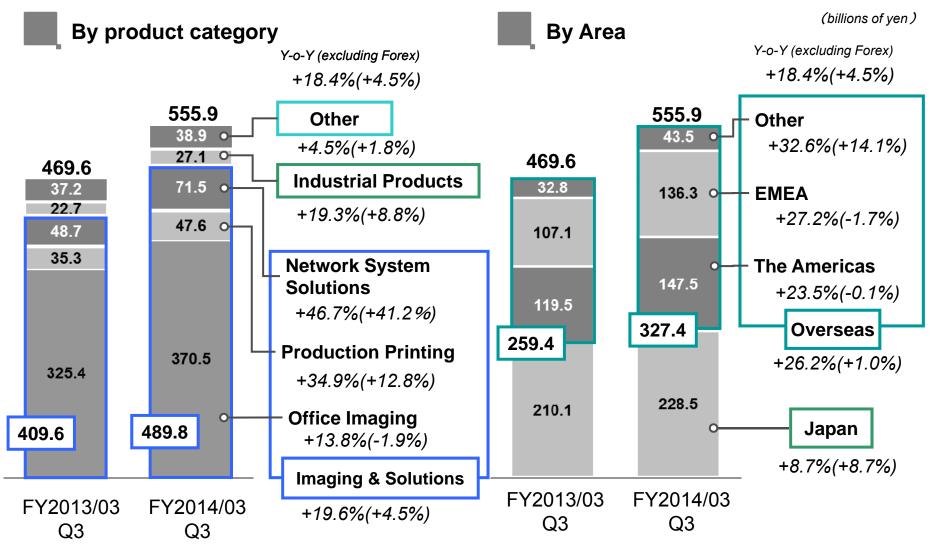
		FY2013/03	FY2014/03	Y	-o-Y Compariso	n	
(billions of yen)		Q3 result	Q3 result	Change	Change(%)	Change(%) without Forex	
Net sales	(Japan)	210.1	228.5	+18.3	+8.7%	+8.7%	
	(Overseas)	259.4	327.4	+67.9	+26.2%	+1.0%	
	Total	469.6	555.9	+86.3	+18.4%	+4.5%	
Gross profit		188.9	226.6	+37.6	+19.9%		
	net sales %	40.2%	40.8%				
SG&A		175.9	194.2	+18.3	+10.5%	- In	vestr
	net sales %	37.4%	35.0%			- (billions of yen)	FY
Operating income	9	13.0	32.3	+19.2	+147.0%	R&D	2
	net sales %	2.8%	5.8%			(% on sales	5
Income before in	come taxes	11.7	31.5	+19.7	+167.4%	Depreciation	1
	net sales %	2.5%	5.7%			(tangible fixed as	sets)
Net income attribute	e to Ricoh Co.	5.5	18.8	+13.2	+237.3%	- EV2	014/0
	net sales %	1.2%	3.4%			forex	-
EPS (Yen)		7.71	26.00	+18.29		- 1US\$ =	
Exchange rate	US \$1	81.27	100.46	+19.19	-	1Euro :	= 1
(Yen)	Euro 1	105.43	136.70	+31.27			

Investment													
(billions of yen)	FY13/03 Q3	FY14/03 Q3											
R&D	27.4	28.3											
(% on sales	5.8%	5.1%)											
CAPEX	19.7	17.0											
Depreciation (tangible fixed asse	13.9 <sup>ts)</sup>	18.9											

#### 1/03 Q3 sumption

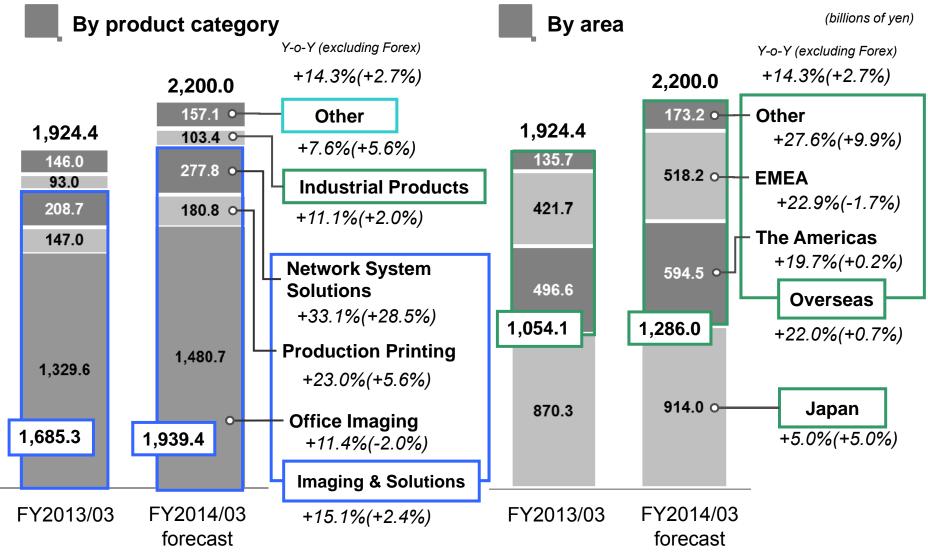
1US\$ =	95.00JPY
1Euro =	125.00JPY





FY2014/3 sales forecast by category







Imagin	Imaging & Solutions sales portion by products											*Value based ratio including forex								
_			FY20	)12/03			FY20	)13/03		F	- Y2014/(	)3	FY12/03	FY13/03	FY14/03	FY12/03	8 FY13/0			
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q1-Q3	Q1-Q3	Q1-Q3	Total	Total			
MFP		59%	56%	57%	57%	58%	55%	57%	57%	57%	52%	54%	57%	56%	54%	57%	57%			
Office Printer		11%	10%	10%	10%	10%	10%	10%	10%	9%	9%	9%	10%	10%	9%	10%	10%			
Production Printin	g(PP)	8%	9%	10%	9%	9%	9%	9%	9%	9%	10%	10%	9%	9%	9%	9%	9%			
Office Imaging, ot	her	6%	6%	6%	6%	6%	6%	6%	6%	5%	5%	5%	6%	6%	5%	6%	6%			
MDS(Labor charg	e) & IT Services	9%	10%	10%	11%	10%	11%	11%	12%	11%	12%	12%	10%	11%	12%	10%	11%			
Network System S	Solutions, other	8%	9%	8%	7%	8%	9%	8%	7%	9%	11%	11%	8%	8%	10%	8%	8%			
		Q1	Q2	012/03 Q3	Q4	Q1	Q2	13/03 Q3	Q4	 Q1	Y2014/0 Q2	Q3	FY12/03	FY13/03 Q1-Q3	FY14/03 Q1-Q3	FY12/03 Total	Total			
MFP	Japan	56%	61%	64%	52%	58%	61%	60%	50%	55%	60%	58%	60%	59%	58%	58%	57%			
	•																			
	Overseas	56%	51%	54%	52%	55%	53%	55%	53%	56%	56%	56%	54%	55%	56%	53%	54%			
	Total	56%	55%	57%	52%	56%	56%	57%	52%	56%	57%	57%	56%	56%	57%	55%				
Office Printer																	55%			
	Japan					88%	88%	88%	85%	88%	85%	87%		88%	87%		55% 87%			
	Japan Overseas					88% 73%	88% 69%	88% 74%	85% 72%		85% 71%	87% 69%		88% 72%	87% 70%					
	·									88%							87%			
PP	Overseas					73%	69%	74%	72%	88% 72%	71%	69%		72%	70%		87% 72%			
PP	Overseas Total					73% 81%	69% 79%	74% 81%	72% 78%	88% 72% 80%	71% 78%	69% 78%		72% 80%	70% 79%		87% 72% 80%			



\*By value

< Hardware >			FY20	12/03			FY20	13/03		F	Y2014/0	3	FY12/03	FY13/03	FY14/03	FY12/03	FY13/03
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q1-Q3	Q1-Q3	Q1-Q3	Total	Total
MFP&Printer	Japan	+18%	-2%	-4%	+10%	-6%	-2%	+11%	-2%	-3%	-7%	+3%	+4%	+0%	-3%	+6%	+0%
(Office+PP)	Overseas	-13%	-7%	-11%	-11%	+0%	-11%	+0%	+11%	+20%	+19%	+27%	-10%	-4%	+22%	-11%	+0%
	(Forex excluded)	-8%	-1%	-5%	-6%	+7%	-7%	-4%	-3%	-3%	-7%	+1%	-5%	-1%	-3%	-5%	-2%
	Total	-4%	-5%	-9%	-4%	-2%	-8%	+3%	+6%	+13%	+11%	+19%	-6%	-2%	+14%	-6%	+0%
	(Forex excluded)	+0%	-2%	-4%	-1%	+2%	-5%	+1%	-3%	-3%	-7%	+2%	-2%	-1%	-3%	-2%	-1%
< Non-hardware	>																
MFP&Printer	Japan	-5%	+4%	-2%	+0%	+2%	-2%	-2%	-7%	-4%	-3%	-3%	-1%	-1%	-3%	-1%	-2%
(Office+PP)	Overseas	-4%	-2%	-4%	-1%	-4%	-4%	+7%	+19%	+24%	+29%	+24%	-3%	+0%	+26%	-3%	+5%
	(Forex excluded)	+2%	+3%	+2%	+4%	+4%	+1%	+4%	+3%	+0%	+1%	-2%	+2%	+3%	+0%	+3%	+3%
	Total	-4%	+1%	-3%	-1%	-2%	-3%	+3%	+8%	+13%	+16%	+13%	-2%	+0%	+14%	-2%	+2%
	(Forex excluded)	-1%	+3%	+1%	+2%	+3%	+0%	+1%	-1%	-1%	-1%	-2%	+1%	+1%	-1%	+1%	+1%

MFP & printer y-o-y (Office Imaging and Production Printing)

\* Total hardware and non-hardware sales of MFP, Office printer, Cut sheet PP, Continuous form PP (excluding sales of solutions and third party products)



### Appendix: historical data (3)

MFP & printer y-o-y (Office Imaging)



\*By value

< Hardware >			FY20	012/03			FY20	13/03		F	Y2014/0	)3	FY12/03	FY13/03	FY14/03	FY12/03	FY13/03
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q1-Q3	Q1-Q3	Q1-Q3	Total	Total
MFP&Printer	Japan					-6%	-3%	+11%	-2%	-2%	-6%	+3%		+0%	-2%		-1%
(Office Imaging)	Overseas					-3%	-10%	+1%	+12%	+21%	+15%	+22%		-4%	+19%		+0%
	(Forex excluded)					+4%	-6%	-2%	-2%	-2%	-10%	-3%		-2%	-5%		-2%
	Total					-4%	-8%	+4%	+6%	+13%	+8%	+15%		-3%	+12%		+0%
	(Forex excluded)					+0%	-5%	+2%	-2%	-2%	-9%	-1%		-1%	-4%		-1%
MFP	Japan	+18%	-4%	-5%	+7%	-6%	-1%	+12%	-1%	-1%	-8%	+2%	+3%	+1%	-2%	+5%	+0%
	Overseas	-14%	-6%	-14%	-15%	-4%	-12%	+0%	+12%	+22%	+15%	+21%	-11%	-6%	+19%	-12%	-1%
	(Forex excluded)	-8%	-1%	-8%	-10%	+3%	-8%	-3%	-2%	-2%	-11%	-4%	-6%	-3%	-5%	-7%	-3%
	Total	-4%	-5%	-11%	-7%	-4%	-9%	+4%	+7%	+13%	+7%	+15%	-7%	-3%	+12%	-7%	+0%
	(Forex excluded)	+0%	-2%	-7%	-4%	+0%	-6%	+2%	-2%	-1%	-10%	-2%	-3%	-2%	-4%	-3%	-2%
Office Printer	Japan					-1%	-16%	-2%	-19%	-13%	+15%	+8%		-7%	+4%		-11%
	Overseas					+8%	+22%	+17%	+10%	+15%	+18%	+28%		+15%	+20%		+13%
	(Forex excluded)					+16%	+28%	+13%	-4%	-7%	-7%	+2%		+19%	-4%		+12%
	Total					+5%	+6%	+10%	-2%	+5%	+17%	+21%		+7%	+15%		+4%
	(Forex excluded)					+10%	+9%	+8%	-10%	-9%	+0%	+4%		+9%	-2%		+3%



### Appendix: historical data (4)



\*By value

< Non-hardware >			FY20	12/03			FY20	13/03		F	Y2014/0	3	FY12/03	FY13/03	FY14/03	FY12/03	FY13/03
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q1-Q3	Q1-Q3	Q1-Q3	Total	Total
MFP&Printer	Japan					+2%	-3%	-2%	-7%	-4%	-3%	-3%		-1%	-3%		-2%
(Office Imaging)	Overseas					-5%	-6%	+7%	+18%	+22%	+29%	+22%		-1%	+24%		+4%
	(Forex excluded)					+3%	-1%	+4%	+2%	-2%	+0%	-3%		+2%	-1%		+2%
	Total					-2%	-4%	+3%	+7%	+11%	+15%	+12%		-1%	+13%		+1%
	(Forex excluded)					+2%	-2%	+2%	-2%	-2%	-1%	-3%		+1%	-2%		+0%
MFP	Japan	-5%	-3%	-4%	-1%	+0%	-4%	-3%	-6%	-4%	-2%	-3%	-4%	-2%	-3%	-3%	-3%
	Overseas	-4%	-3%	-7%	-4%	-5%	-5%	+7%	+17%	+24%	+29%	+24%	-5%	-1%	+26%	-4%	+3%
	(Forex excluded)	+1%	+2%	-1%	+2%	+2%	+0%	+4%	+1%	+0%	+1%	-2%	+1%	+2%	+0%	+1%	+2%
	Total	-5%	-3%	-6%	-3%	-3%	-5%	+3%	+8%	+14%	+17%	+14%	-4%	-2%	+15%	-4%	+1%
	(Forex excluded)	-2%	+0%	-2%	+0%	+1%	-2%	+1%	-2%	-1%	+0%	-2%	-1%	+0%	-1%	-1%	+0%
Office Printer	Japan					+9%	+1%	+1%	-8%	-4%	-5%	-3%		+4%	-4%		+0%
	Overseas					-3%	-10%	+10%	+22%	+11%	+25%	+13%		-1%	+16%		+5%
	(Forex excluded)					+6%	-5%	+6%	+7%	-11%	-3%	-10%		+3%	-8%		+4%
	Total					+4%	-3%	+5%	+3%	+2%	+7%	+4%		+2%	+4%		+2%
	(Forex excluded)					+8%	-1%	+3%	-3%	-7%	-4%	-6%		+3%	-5%		+2%

### MFP & printer y-o-y (Office Imaging)



### Appendix: historical data (5)



#### Production Printing (PP) y-o-y \*By value

< Hardware >		FY2012/03				FY2013/03				FY2014/03			FY12/03 FY13/03 FY14/03			FY12/03 FY13/03	
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q1-Q3	Q1-Q3	Q1-Q3	Total	Total
PP	Japan					-10%	+8%	+4%	+10%	-29%	-22%	+2%		+1%	-16%		+3%
	Overseas					+32%	-13%	-9%	+5%	+11%	+46%	+67%		+0%	+41%		+1%
	(Forex excluded)					+39%	-10%	-13%	-9%	-10%	+15%	+34%		+2%	+13%		-1%
	Total					+21%	-9%	-7%	+6%	+4%	+32%	+54%		+0%	+30%		+2%
	(Forex excluded)					+27%	-6%	-10%	-5%	-14%	+8%	+27%		+2%	+7%		+0%
< Non-hardware >																	
PP	Japan					+5%	+6%	-9%	-2%	-1%	+4%	+2%		+0%	+2%		+0%
	Overseas					+5%	+13%	+7%	+31%	+38%	+31%	+36%		+9%	+35%		+14%
	(Forex excluded)					+11%	+18%	+4%	+14%	+12%	+3%	+8%		+11%	+7%		+12%
	Total					+5%	+12%	+3%	+23%	+29%	+25%	+29%		+7%	+28%		+11%
	(Forex excluded)					+10%	+15%	+1%	+10%	+9%	+3%	+7%		+8%	+6%		+9%

\* Total hardware and non-hardware sales of Cut sheet PP, Continuous form PP (excluding sales of solutions and third party products)



#### MFP & printer color ratio

		FY2012/03			FY2013/03				FY2014/03			FY12/03 FY13/03 FY14/03			FY12/03 FY13/03		
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q1-Q3	Q1-Q3	Q1-Q3	Total	Total
MFP	Japan	76%	77%	78%	68%	70%	68%	74%	71%	76%	80%	85%	77%	71%	80%	74%	71%
	Overseas	56%	56%	58%	53%	56%	55%	56%	56%	54%	52%	58%	57%	56%	55%	56%	56%
	Total	64%	62%	64%	59%	61%	59%	62%	61%	61%	60%	67%	63%	61%	63%	62%	61%
Office Printer	Japan					44%	43%	45%	49%	47%	41%	42%		44%	43%		46%
	Overseas					32%	32%	33%	29%	32%	33%	31%		32%	32%		31%
	Total					36%	36%	37%	36%	36%	36%	34%		36%	35%		36%
PP	Japan					6%	8%	7%	14%	31%	29%	27%		7%	29%		9%
	Overseas					56%	54%	56%	53%	56%	62%	66%		56%	62%		55%
	Total					47%	44%	46%	45%	53%	58%	60%		46%	57%		45%

\*For hardware shipment, by value

#### Number of employees FY11/03 FY12/03 FY13/03 FY14/03 Q3 Q1 Q2 40,072 38,519 37,311 37,077 Japan 37,401 37,591 34,139 Overseas Americas 33,262 31,475 31,353 31,467 31,331 EMEA 17,350 17,637 18,410 18,229 18,267 18,459 China 11,808 11,960 12,094 12,566 12,847 12,679 AsiaPacific 5,645 7,864 8,232 8,318 8,618 8,838 68,942 71,258 Sub total 70,723 70,030 70,504 71,391 Total 109,014 109,242 107,431 108,095 108,702 108,335

**RICOH** imagine. change.