Consolidated Results for the year ended March 31, 2013

April 26, 2013 Zenji Miura, Director, President & CEO Ricoh Company, Ltd.





*Color MFP "MP8002" improves basic functions and also connects to cloud services



Forward-looking statements



The plans, prospects, strategies and other statements, except for the historical events, mentioned in this material are forward-looking statements with respect to future events and business results. Those statements were made based on the judge of RICOH's Directors from the information that is now obtainable. Actual results may differ materially from those projected or implied in such forward-looking statements and from any historical trends. Please refrain from judging only from these forward-looking statements with respect to future events and business results. The following important factors, without limiting the generality of the foregoing, could affect future results and could cause those results to differ materially from those expressed in the forward-looking statements:

- a. General economic conditions and business trend
- b. Exchange rates and their fluctuations
- c. Rapid technological innovation
- d. Uncertainty as to RICOH's ability to continue to design, develop, produce and market products and services that achieve market acceptance in hot competitive market

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This material is not an offer or a solicitation to make investments. Please do not rely on this material as your sole source of information for your actual investments, and be aware that decisions regarding investments are the responsibility of themselves.



FY2013/03 results overview



- ➤ Operating income turned to black from last corresponding period, and grew ¥81.5 bil y-o-y to ¥63.4 bil. Net sales increased 1.1%, y-o-y (excluding forex: +0.0%).
- ➤ Net sales from January to March increased 6.1%, y-o-y (excluding forex: -1.8%). Operating income increased 21% and net income 75%.
- Structural reform activities are on track and contributed to profits of ¥55.8 bil, y-o-y.
- ➤ By improving the operating fund, FCF turned to ¥18.0 bil over the fiscal year.
- > Year end dividend of ¥16.5 per share as previously announced.
- ➤ We are aiming for an increase in operating income of 120% for FY2014/03 and increase in net income of 146%.
- ➤ We envisage an annual dividend of ¥33 for FY2014/3 (a ¥4 increase).



FY2013/03 income statement



		FY2012/03	- Y Z () 1 Z / () 3		o-Y Compariso	n			
(billions of yen)		Results	forecast (on Jan '12)	Results	Change	Change(%)	Change(%) without Forex		
Net sales	(Japan)	886.4	883.0	870.3	-16.0	-1.8%	-1.8%		
	(Overseas)	1,017.0	1,037.0	1,054.1	+37.0	+3.6%	+1.6%		
	Total	1,903.4	1,920.0	1,924.4	+21.0	+1.1%	+0.0%		
Gross profit		752.6	765.0	768.6	+15.9	+2.1%			
	net sales %	39.5%	39.8%	39.9%					
SG&A		770.6	690.0	705.1	-65.5	-8.5%	- In	estment/	
	net sales %	40.5%	35.9%	36.6%				FY12/03	FY13/03
Operating income	e	-18.0	75.0	63.4	+81.5	_	(billions of yen)	119.0	112.0
	net sales %	-0.9%	3.9%	3.3%			(% on sales	6.3%	5.8%)
Income before inc	come taxes	-31.9	67.5	58.1	+90.1	_	CAPEX	73.2	86.5
	net sales %	-1.7%	3.5%	3.0%			Depreciation (tangible fixed as	64.9 sets)	60.4
Net income attribute t	to Ricoh Co.	-44.5	36.0	32.4	+77.0	_	- '		
	net sales %	-2.3%	1.9%	1.7%					
EPS (Yen)		-61.42	49.65	44.78	+106.20		<fy2013 03="" q<="" td=""><td>4 forex as</td><td>sumption ></td></fy2013>	4 forex as	sumption >
Exchange rate	US \$1	79.08	81.29	83.06	+3.98		:	Actual)	Q4
(Yen)	Euro 1	109.05	105.44	107.08	-1.97			.28JPY 81JPY 1	85.00JPY 15.00JPY

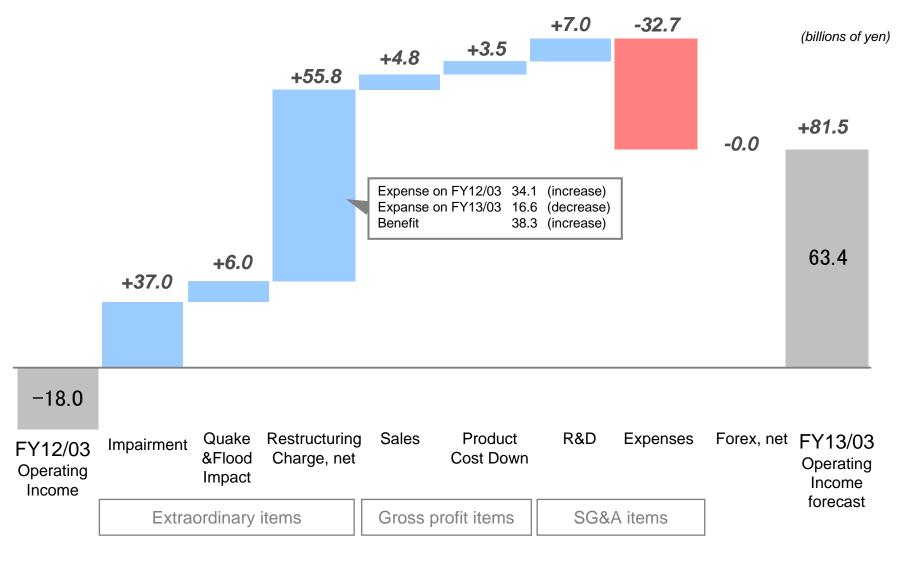
*We have restated the previous year's consolic

statements due to changing the fiscal year-ends of our subsidiaries from Jan, 2012.



FY2013/03 operating income y-o-y comparison

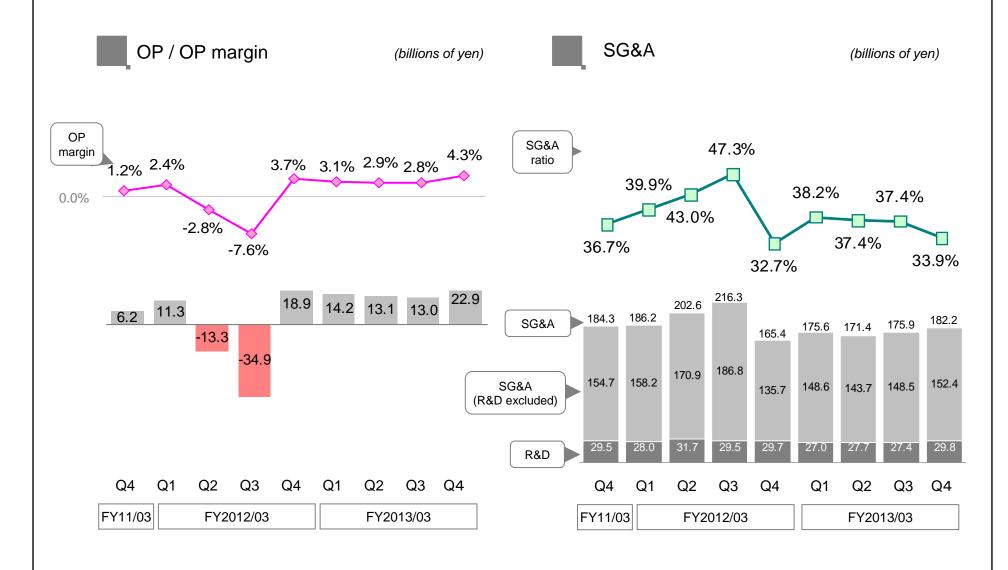






FY2013/3 results supplement

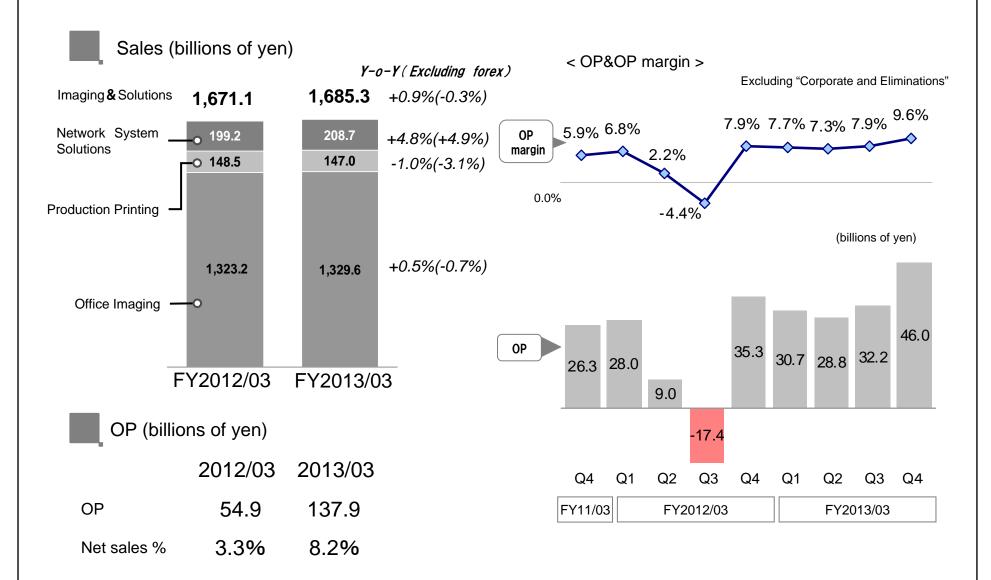






Imaging & Solutions (1)







Imaging & Solutions (2)





Main products and service

<MFP(Office Imaging)>

- Japan: Hardware sales featuring color MFPs increased while non-hardware sales decreased.
- •Overseas: A4 MFPs and color MFPs increased as well as non-hardware.

<LP(Office Imaging)>

- Japan: Hardware sales decreased while non-hardware increased.
- ·Overseas: Hardware and non-hardware expanded steadily

<MDS(Office Imaging)>

 More than double-digit sales growth mainly in Europe and Americas.

<Production Printing>

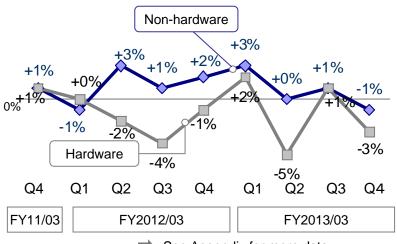
- Japan: Both hardware and non-hardware of cut sheet machines expanded.
- •Overseas: Both hardware and non-hardware of color cut sheet machines expanded.

<Network System Solutions>

- •IT services grew double-digits mainly overseas.
- •PJS and UCS grew steadily worldwide.

< MFP / Printer / PP combined y-o-y >

(Value, excluding Forex)



See Appendix for more data

< Products & Services sales y-o-y > (Value, excluding Forex)

Black &	White	Color
MFP	-6%	+2%
Office Printer	+8%	-2%
PP(Cut Sheet type)	-2%	+21%

MDS* +14%

(*including hardware, non-hardware and labor charge)

IT services +11%



FY2013/03 sales by business region





Review by business region



- •Flat sales due to stagnant economy.
- Profit improved thanks to restructuring.

The Americas

- •MFP and LP sales recovered.
- Profit improved thanks to restructuring.



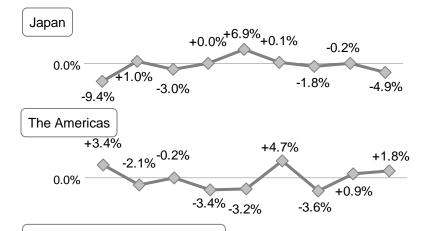
- Growth thanks to service business inspite of the weak economy.
- Income increased thanks to value-added proposals and restructuring effect.

AP& China

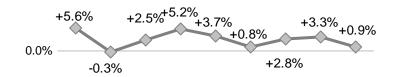
- ·Weak demand in China continued.
- At the AP region excluding China low-end MFP sales expanded steadily.

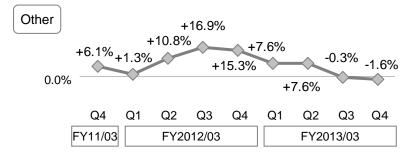


Quarterly sales y-o-y (excluding Forex)



Europe / Middle East / Africa

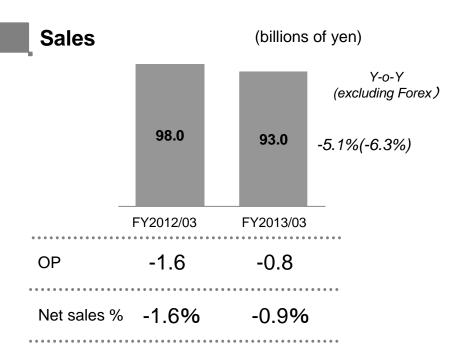






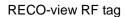
Industrial Products





- Thermal Rewritable media with RFID launched in Japan.
- FA (factory automation) camera series launched.

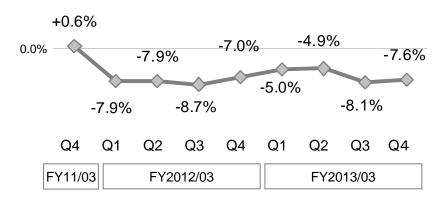


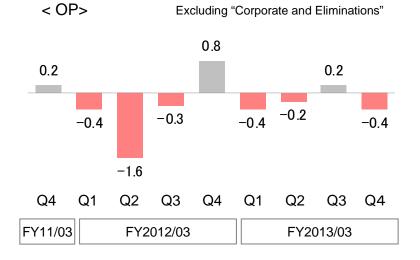




FA camera

< Industrial Products Sales y-o-y > (excluding Forex)

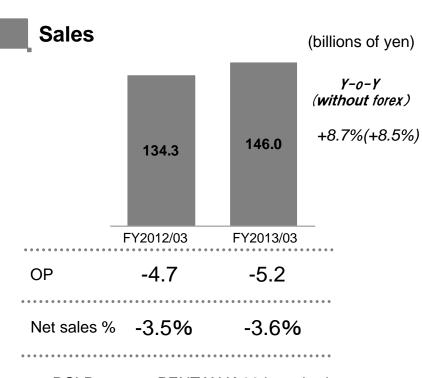






Other

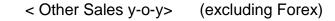


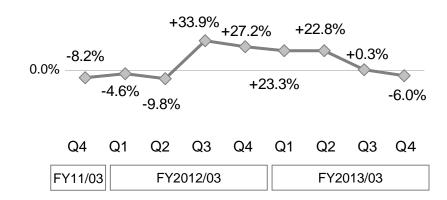




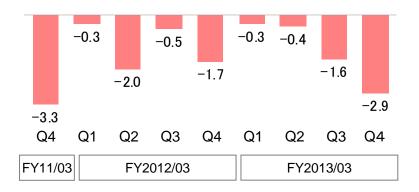
- New DSLR camera PENTAX K-5 II launched.
- New Mirror-less camera PENTAX Q10 launched.













Balance Sheet as of March 31, 2013



Inventories/Averaged cost of sales (month) **Assets** Inventories/Averaged 1.86 1.70 1.79 2.03 2.03 As of cost of sales Dif f. from (billions of yen) Mar 31, '12 Mar 31, 2013 195.3 191.5 195.0 Current Assets 1,126.2 +19.7 169.2 171.8 Cash & time deposits 120.3 -38.3 Inventories Trade receivables 745.4 +58.5 (billions of yen) Inventories 195.3 +0.3 -0.8 Other current assets 65.0 End of End of End of End of End of Mar '09 Mar '10 Mar '11 Mar '12 Mar '13 +51.6 Fixed Assets 1,234.4 Total assets turn over (per month) Tangible fixed assets 290.8 +22.3 Finance receivable 466.6 -1.3 Total assets 0.88 0.82 0.84 0.84 0.83 Other investments 476.9 +30.6 turn over 2,513.4 2,383.9 2,360.6 2,255.5 2,289.3 2,360.6 +71.3 Total Assets **Total Assets** (billions of Yen) Exchange rate as of March 31, 2013:

End of

Mar '13

End of

Mar '09

End of

Mar '10

End of

Mar '11

End of

Mar '12

(+11.86)

(+10.93)

=¥ 120.73

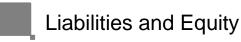
US\$ 1

EURO 1

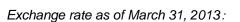


Balance Sheet as of March 31, 2013

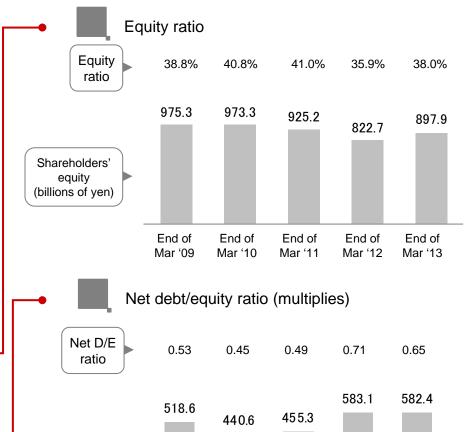




(billions of yen)	As of Mar 31, 2013	Dif f . from Mar 31, '12
Current Liabilities	700.3	+27.3
Trade payables	256.5	+4.3
Short-term borrowings	226.3	+9.9
Other current liabilities	217.4	+13.0
Fixed Liabilities	701.6	-35.6
Long-term indebtedness	476.3	-49.0
Accrued pension&severance costs	164.2	-0.4
Other fixed liabilities	61.0	+13.8
Total Liabilities	1,402.0	-8.3
Total Shareholders' Investment	897.9	+75.2
Noncontrolling Interest	60.6	+4.3
Total Equity	958.6	+79.6
Total liabilities and Equity	2,360.6	+71.3
Total debt	702.7	-39.0



US\$ 1 = $\frac{4}{94.05}$ (+11.86) EURO 1 = $\frac{4}{120.73}$ (+10.93)



End of

Mar '13

Net debt (billions of yen)

End of

Mar '09

End of

Mar '10

End of

Mar '11

End of

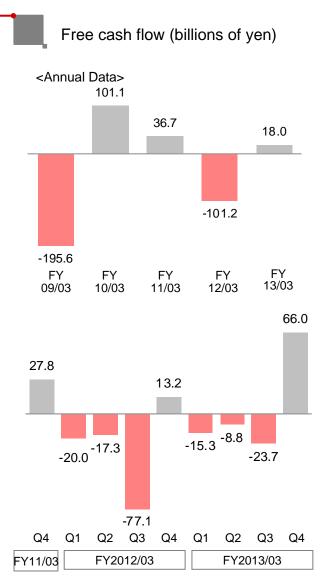
Mar '12



FY2013/03 statement of cash flow



(billions of yen)	FY2012/03	FY2013/03
Consolidated net income	-40.1	37.3
Depreciation and amortization	91.1	85.9
[Net income + Depreciation and amortization]	[51.0]	[123.2]
Other operating activities	-39.8	1.2
Net cash by operating activities	11.2	124.5
Plant and equipment	-71.7	-84.8
Purchase of business	-14.8	-2.7
Other investing activities	-25.8	-18.8
Net cash by investing activities	-112.4	-106.4
Free cash flow (Operating + Investing net cash	-101.2	18.0
Increase (Decrease) of debt	112.3	-48.3
Dividend paid	-23.9	-15.2
Other financing activities	-0.6	-0.7
Net cash by financing activities	87.8	-64.3
Effect of exchange rate	-2.5	7.1
Net increase in cash and equivalents	-16.0	-39.1
Cash and equivalents at end of period	156.2	117.0





FY2014/3 Business environment



economy

World economy will recover slowly in the latter half of 2013.

Uncertain situation in the Eurozone will continue.

Total demand for MFPs will increase thanks to demand in emerging markets.

customers

High interest in TCO reduction and business efficiency.

Expanding use of mobile devices and cloud services.

Demand shifting from possession to use and products to services.



Intensifying competition advanced and emerging countries.

Service business expansion

Strengthening one-stop solution trend



FY2014/3 Priority measures



<17th MTP basic strategy>
Simultaneous achievement of "transformation" and "growth"



<FY2014/3 basic policy>

Ensure activities for transformation and accelerate growth

Thoroughly reinforce the earning power through core businesses

Create new profit models in current core businesses

Accelerate development for new growth businesses

Improve resource efficiency



FY2014/3 Forecast - Key Indexes-



Net sales	2,100.0 bn yen	yoy +9.1% (excluding FX :+1.8%)
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Operating income 140.0 bn yen yoy +120.8%

Net sales % 6.7 % yoy +3.4pt

EPS 110.34 yen yoy +146.4%

ROE 8.6 % yoy +4.8pt

full year dividend 33.0 yen yoy +4.0 yen

Capital expenditures (fixed assets) 89.0 bn yen yoy +2.4 bn yen

R&D expenditures 113.0 bn yen yoy +0.9 bn yen (Net sales%: 5.4%)

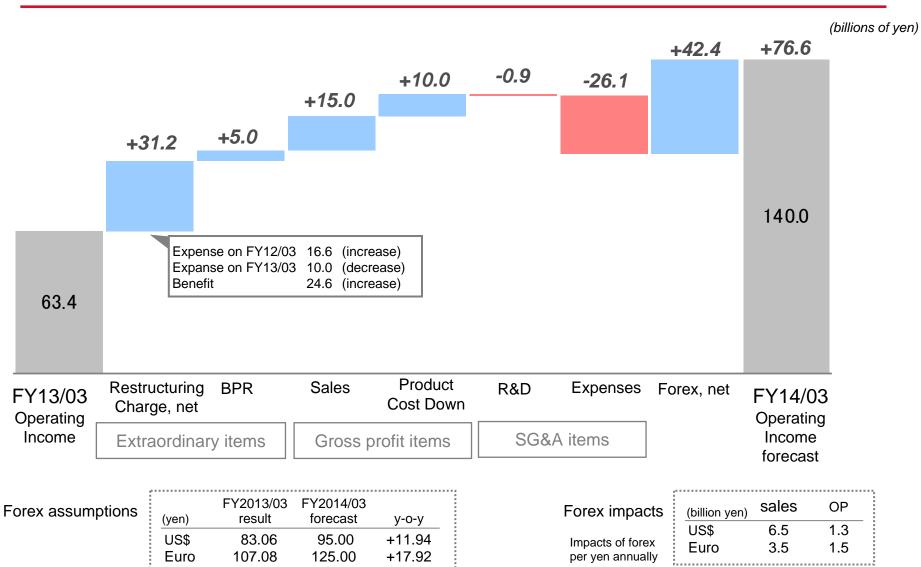
Exchange rate US\$: 95.0 yen yoy +11.94 yen

Euro: 125.0 yen Yoy +17.92 yen



FY2014/03 operating income y-o-y comparison

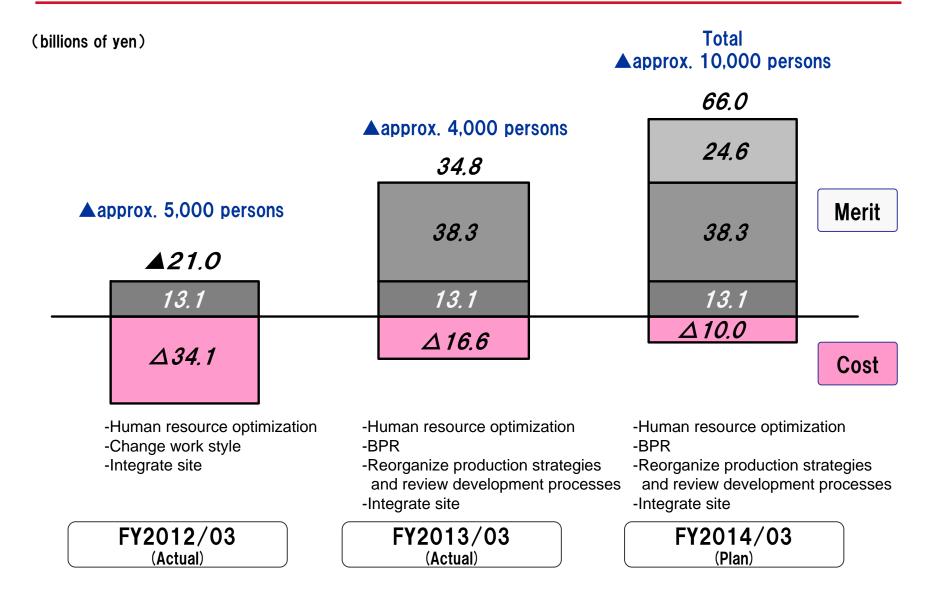






Progress of structural reform (CRGP)

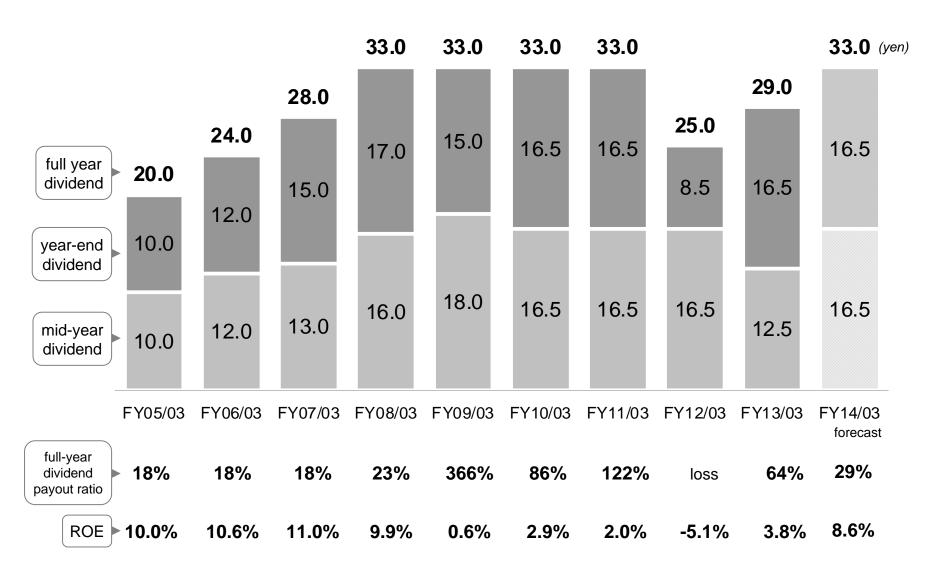






Dividend and ROE









Appendix

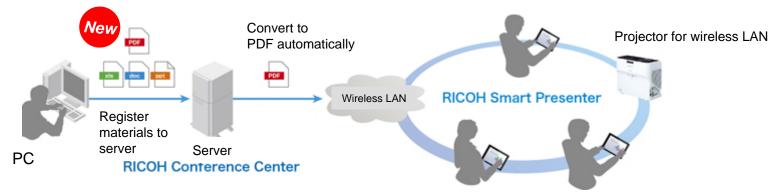


Hot new products and services



Tablet application for paperless meetings available to connect a maximum of 350 units at same time

<announced in Feb., 2013>



- -Easily upload meeting materials from web browser to server
- Decrease printing costs for materials and also respond to last minute document changes
- -Secure deleting of data after meetings

Mobile Visual Search Platform "Ocutag™"

<announced in Apr.,2013>

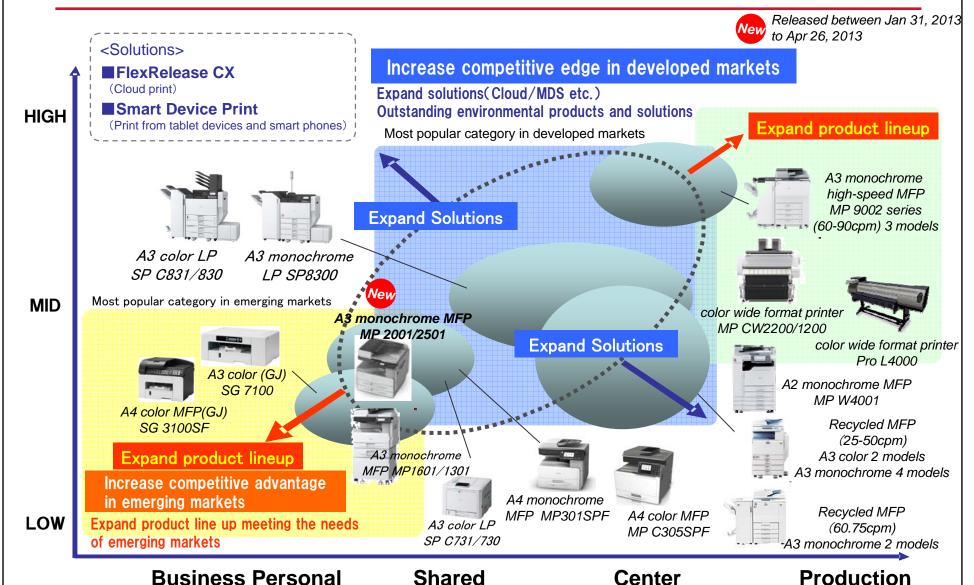


- -Mobile apps connect users with a variety of related digital media through simple image capture, for easy access to customized multimedia content and other services. Ocutag is a visual search platform which can realize this
- -The Ocutag mobile visual search platform provides developers with open APIs and online services to enable and support the integration of visual search into mobile apps.
- -The first implementation of this technology has been already achieved in India.



FY2013/03 new products (Imaging & Solutions - Document)

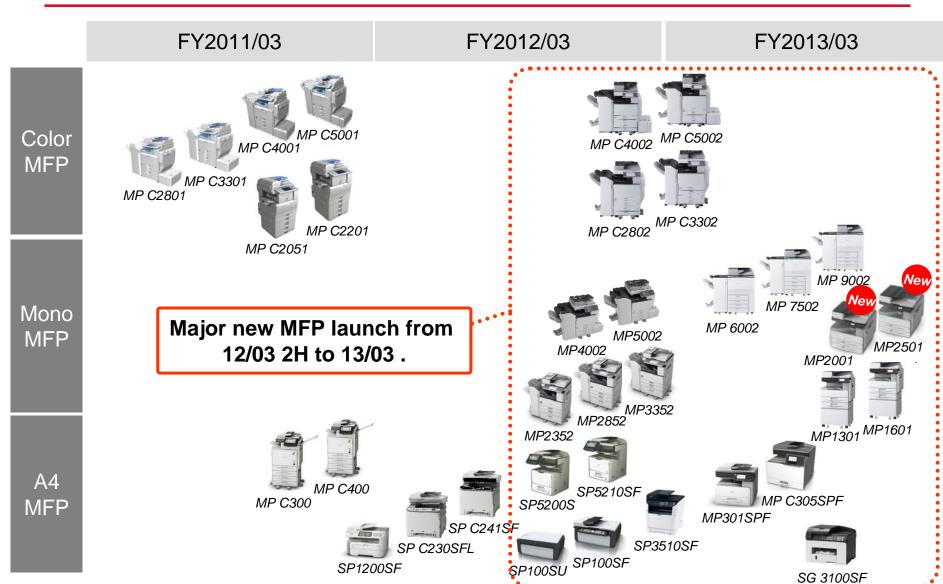






FY2013/03 new products (Imaging & Solutions - Document)

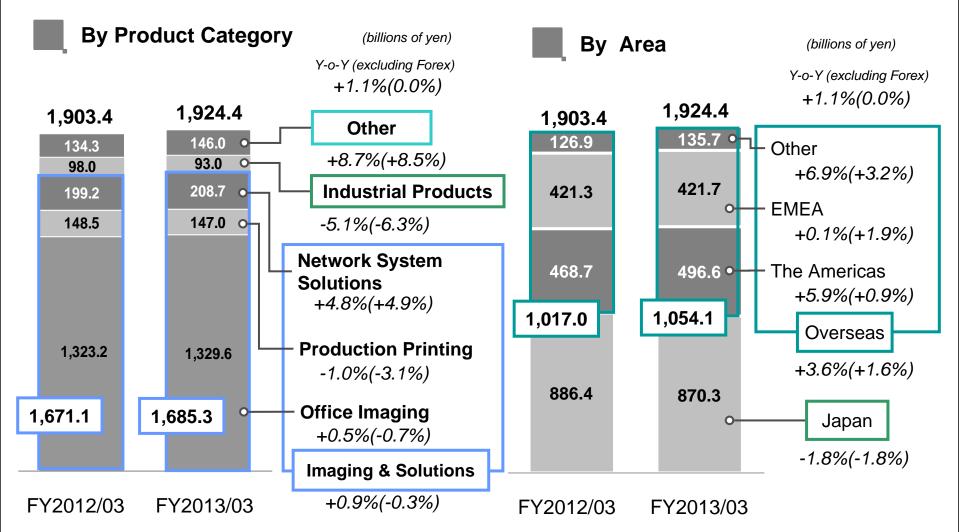






FY2013/03 sales by category



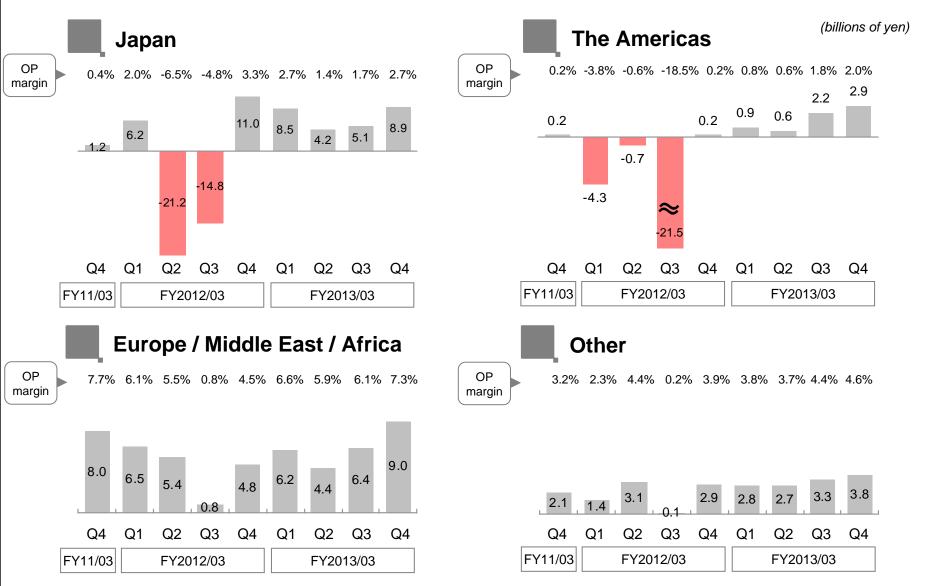


^{*} We have restated the previous year's consolidated financial statements due to changing the fiscal year-ends of our subsidiaries from Jan, 2012.



OP by geographic segment







FY2013/03 Q4 income statement



				_			
		FY2012/03	FY2013/03	Y-	o-Y Compariso	on	
(billions of yen)		Q4 result	Q4 result	Change	Change(%)	Change(%) without Forex	
Net sales	(Japan)	241.3	229.4	-11.8	-4.9%	-4.9%	
	(Overseas)	265.2	307.9	+42.6	+16.1%	+1.0%	
	Total	506.6	<i>537.</i> 3	+30.7	+6.1%	-1.8%	
Gross profit		184.3	205.1	+20.8	+11.3%		
	net sales %	36.4%	38.2%				
SG&A		165.4	182.2	+16.8	+10.2%	-	
	net sales %	32.7%	33.9%				
Operating income		18.9	22.9	+4.0	+21.2%	<u>(k</u>	
	net sales %	3.7%	4.3%				
Income before inc	come taxes	16.6	21.8	+5.2	+31.7%	_	
	net sales %	3.3%	4.1%			_	
Net income attribute	to Ricoh Co.	8.6	15.1	+6.5	+75.8%	•	
	net sales %	1.7%	1.7%				
EPS (Yen)		11.89	20.92	+9.03		_	
Exchange rate	US \$1	79.32	92.28	+12.96	•		
(Yen)	Euro 1	104.04	121.81	+17.77			
				-			

Investment

(billions of yen)	FY12/03 Q4	FY13/03 Q4
R&D	29.7	29.8
(% on sales	5.9%	5.5%)
CAPEX	19.3	25.4
Depreciation (tangible fixed ass	18.1 sets)	15.9

FY2013/03 Q4 forex assumption

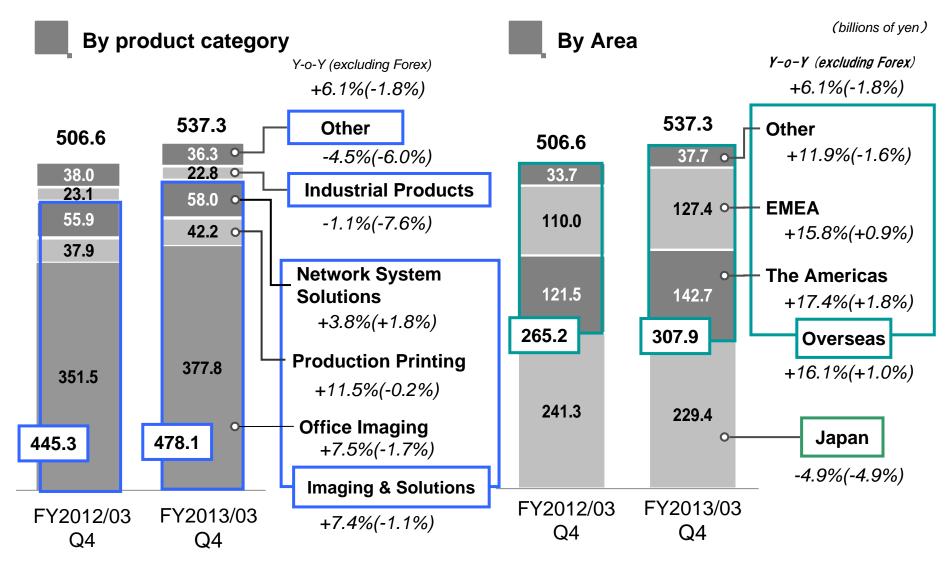
1US\$ = 85.00JPY 1Euro = 115.00JPY

^{*}We have restated the previous year's consolidated financial statements due to changing the fiscal year-ends of our subsidiaries from Jan, 2012.



FY2013/3 Q4 sales by category







FY2014/03 income statement forecast



		FY2013/03	FY2014/03	Y-o-Y comparisor			
(billions of yen)		Results	Forecast	Change	Change(%)		
Net sales	(Japan)	870.3	882.5	+12.1	+1.4%		
	(Overseas)	1,054.1	1,217.5	+163.4	+15.5%		
	Total	1,924.4	2,100.0	+175.5	+9.1%		
Gross profit		768.6	875.0	+106.3	+13.8%		
	net sales %	39.9%	41.7%				
SG&A		705.1	735.0	+29.8	+4.2%		
	net sales %	36.6%	35.0%				
Operating income		63.4	140.0	+76.5	+120.8%		
	net sales %	3.3%	6.7%				
Income before inc	ome taxes	58.1	135.0	+76.8	+132.4%		
	net sales %	3.0%	6.4%				
Net income attribute	to Ricoh Co.	32.4	80.0	+47.5	+146.8%		
	net sales %	1.7%	3.8%				
EPS (Yen)		44.78	110.34	+65.56			
Exchange rate	US \$1	83.06	95.00	+11.94	-		
(Yen)	Euro 1	107.08	125.00	+17.92			

Investment

Change(%) without Forex +1.4%

+2.2%

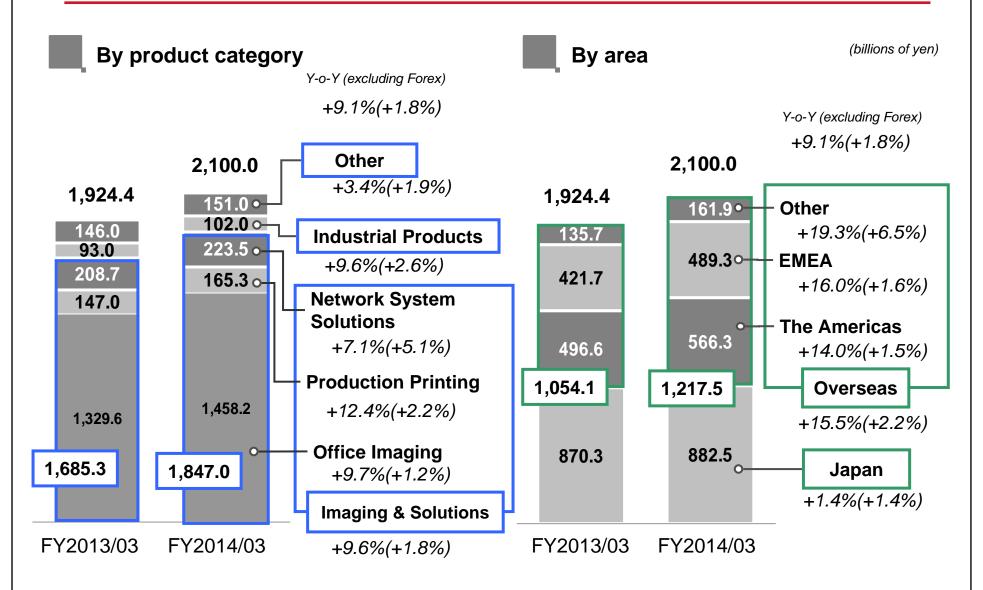
+1.8%

(billions of yen)	FY13/03 result	FY14/03 forecast
R&D	112.0	113.0
(% on sales	5.8%	5.4%)
CAPEX	86.5	89.0
Depreciation (tangible fixed asse	60.4 ets)	73.0



FY2014/3 sales forecast by category







Appendix: historical data (1)





Imaging & Solutions sales portion by products

*Value based ratio including forex

-		FY20	12/03		FY2013/03			FY12/03 FY13/03		FY12/03 FY13/03		
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	1H	1H	Total	Total
MFP	59%	56%	57%	57%	58%	55%	57%	57%	57%	56%	57%	57%
Office Printer	11%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%
Production Printing(PP)	8%	9%	10%	9%	9%	9%	9%	9%	9%	9%	9%	9%
Office Imaging, other	6%	6%	6%	6%	6%	6%	6%	6%	7%	6%	6%	6%
MDS(Labor charge) & IT Services	9%	10%	10%	11%	10%	11%	11%	12%	9%	11%	10%	11%
Network System Solutions, other	8%	9%	8%	7%	8%	9%	8%	7%	8%	9%	8%	8%



MFP & printer Non-hardware ratio

_			FY20	12/03			FY2013/03		FY12/03 FY13/03		FY12/03 FY13/03		
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	1H	1H	Total	Total
MFP	Japan	56%	61%	64%	52%	58%	61%	60%	50%	59%	59%	58%	57%
	Overseas	56%	51%	54%	52%	55%	53%	55%	53%	53%	54%	53%	54%
	Total	56%	55%	57%	52%	56%	56%	57%	52%	55%	56%	55%	55%
Office Printer	Japan					88%	88%	88%	85%		88%		87%
	Overseas					73%	69%	74%	72%		71%		72%
	Total					81%	79%	81%	78%		80%		80%
PP	Japan					63%	58%	61%	55%		60%		59%
	Overseas					56%	57%	60%	59%		57%		58%
	Total					58%	57%	60%	58%		57%		58%



Appendix: historical data (2)





MFP & printer y-o-y (Office Imaging and Production Printing)

*By value

< Hardware >		FY2012/03				FY2013/03				FY12/03 FY13/03		FY12/03 FY13/03	
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	1H	1H	Total	Total
MFP&Printer	Japan	+18%	-2%	-4%	+10%	-6%	-2%	+11%	-2%	+8%	-4%	+6%	+0%
(Office+PP)	Overseas	-13%	-7%	-11%	-11%	+0%	-11%	+0%	+11%	-10%	-6%	-11%	+0%
	(Forex excluded)	-8%	-1%	-5%	-6%	+7%	-7%	-4%	-3%	-5%	+0%	-5%	-2%
	Total	-4%	-5%	-9%	-4%	-2%	-8%	+3%	+6%	-5%	-5%	-6%	+0%
	(Forex excluded)	+0%	-2%	-4%	-1%	+2%	-5%	+1%	-3%	-1%	-2%	-2%	-1%
< Non-hardware >													
MFP&Printer	Japan	-5%	+4%	-2%	+0%	+2%	-2%	-2%	-7%	+0%	+0%	-1%	-2%
(Office+PP)	Overseas	-4%	-2%	-4%	-1%	-4%	-4%	+7%	+19%	-3%	-4%	-3%	+5%
	(Forex excluded)	+2%	+3%	+2%	+4%	+4%	+1%	+4%	+3%	+2%	+2%	+3%	+3%
	Total	-4%	+1%	-3%	-1%	-2%	-3%	+3%	+8%	-2%	-2%	-2%	+2%
	(Forex excluded)	-1%	+3%	+1%	+2%	+3%	+0%	+1%	-1%	+1%	+1%	+1%	+1%

^{*} Total hardware and non-hardware sales of MFP, Office printer, Cut sheet PP, Continuous form PP (excluding sales of solutions and third party products)



Appendix: historical data (3)





MFP & printer y-o-y (Office Imaging)

*By \	/alu
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< Hardware >		FY2012/03				FY2013/03				FY12/03 FY13/03		FY12/03 FY13/03	
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	1H	1H	Total	Total
MFP&Printer	Japan					-6%	-3%	+11%	-2%		-4%		-1%
(Office Imaging)	Overseas					-3%	-10%	+1%	+12%		-7%		+0%
	(Forex excluded)					+4%	-6%	-2%	-2%		-1%		-2%
	Total					-4%	-8%	+4%	+6%		-6%		+0%
	(Forex excluded)					+0%	-5%	+2%	-2%		-2%		-1%
MFP	Japan	+18%	-4%	-5%	+7%	-6%	-1%	+12%	-1%	+7%	-4%	+5%	+0%
	Overseas	-14%	-6%	-14%	-15%	-4%	-12%	+0%	+12%	-10%	-8%	-12%	-1%
	(Forex excluded)	-8%	-1%	-8%	-10%	+3%	-8%	-3%	-2%	-5%	-3%	-7%	-3%
	Total	-4%	-5%	-11%	-7%	-4%	-9%	+4%	+7%	-5%	-7%	-7%	+0%
	(Forex excluded)	+0%	-2%	-7%	-4%	+0%	-6%	+2%	-2%	-1%	-3%	-3%	-2%
Office Printer	Japan					-1%	-16%	-2%	-19%		-9%		-11%
	Overseas					+8%	+22%	+17%	+10%		+14%		+13%
	(Forex excluded)					+16%	+28%	+13%	-4%		+21%		+12%
	Total					+5%	+6%	+10%	-2%		+5%		+4%
	(Forex excluded)					+10%	+9%	+8%	-10%		+9%		+3%



Appendix: historical data (4)





MFP & printer y-o-y (Office Imaging)

*By	val	lue

< Non-hardware >		FY2012/03					FY20	13/03		FY12/03	FY13/03	FY12/03 FY13/03		
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	1H	1H	Total	Total	
MFP&Printer	Japan					+2%	-3%	-2%	-7%		+0%		-2%	
(Office Imaging)	Overseas					-5%	-6%	+7%	+18%		-5%		+4%	
	(Forex excluded)					+3%	-1%	+4%	+2%		+1%		+2%	
	Total					-2%	-4%	+3%	+7%		-3%		+1%	
	(Forex excluded)					+2%	-2%	+2%	-2%		+0%		+0%	
MFP	Japan	-5%	-3%	-4%	-1%	+0%	-4%	-3%	-6%	-4%	-2%	-3%	-3%	
	Overseas	-4%	-3%	-7%	-4%	-5%	-5%	+7%	+17%	-3%	-5%	-4%	+3%	
	(Forex excluded)	+1%	+2%	-1%	+2%	+2%	+0%	+4%	+1%	+1%	+1%	+1%	+2%	
	Total	-5%	-3%	-6%	-3%	-3%	-5%	+3%	+8%	-4%	-4%	-4%	+1%	
	(Forex excluded)	-2%	+0%	-2%	+0%	+1%	-2%	+1%	-2%	-1%	+0%	-1%	+0%	
Office Printer	Japan					+9%	+1%	+1%	-8%		+5%		+0%	
	Overseas					-3%	-10%	+10%	+22%		-6%		+5%	
	(Forex excluded)					+6%	-5%	+6%	+7%		+1%		+4%	
	Total					+4%	-3%	+5%	+3%		+0%		+2%	
	(Forex excluded)					+8%	-1%	+3%	-3%		+3%		+2%	



Appendix: historical data (5)





Production Printing (PP) y-o-y

*By value

< Hardware >			FY20	12/03		FY2013/03				FY12/03 FY13/03		FY12/03 FY13/03	
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	1H	1H	Total	Total
PP	Japan					-10%	+8%	+4%	+10%		-1%		+3%
	Overseas					+32%	-13%	-9%	+5%		+5%		+1%
	(Forex excluded)					+39%	-10%	-13%	-9%		+10%		-1%
	Total					+21%	-9%	-7%	+6%		+3%		+2%
	(Forex excluded)					+27%	-6%	-10%	-5%		+7%		+0%
< Non-hardware >													
PP	Japan					+5%	+6%	-9%	-2%		+6%		+0%
	Overseas					+5%	+13%	+7%	+31%		+9%		+14%
	(Forex excluded)					+11%	+18%	+4%	+14%		+15%		+12%
	Total					+5%	+12%	+3%	+23%		+8%		+11%
	(Forex excluded)					+10%	+15%	+1%	+10%		+13%		+9%

^{*}Total hardware and non-hardware sales of Cut sheet PP, Continuous form PP (excluding sales of solutions and third party products)



Appendix: historical data (6)



MFP & printer color ratio		FY2012/03				FY2013/03				FY12/03 FY13/03		FY12/03 FY13/03	
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	1H	1H	Total	Total
MFP	Japan	76%	77%	78%	68%	70%	68%	74%	71%	77%	69%	74%	71%
	Overseas	56%	56%	58%	53%	56%	55%	56%	56%	56%	56%	56%	56%
	Total	64%	62%	64%	59%	61%	59%	62%	61%	63%	60%	62%	61%
Office Printer	Japan					44%	43%	45%	49%		44%		46%
	Overseas					32%	32%	33%	29%		32%		31%
	Total					36%	36%	37%	36%		36%		36%
PP	Japan					6%	8%	7%	14%		7%		9%
	Overseas					56%	54%	56%	53%		55%		55%
	Total					47%	44%	46%	45%		45%		45%

*For hardware shipment, by value

Number of	Number of employees		FY11/03	FY12/03	FY13/03							
·					Q1	Q4						
Japan		41,118	40,072	38,519	38,849	38,323	37,793	37,401				
Overseas	Americas	35,000	34,139	33,262	32,900	32,461	32,025	31,475				
	EMEA	17,239	17,350	17,637	17,449	18,170	18,290	18,229				
	China	10,143	11,808	11,960	11,798	12,056	11,883	12,094				
	AsiaPacific	5,025	5,645	7,864	7,984	8,072	8,151	8,232				
	Sub total	67,407	68,942	70,723	70,131	70,759	70,349	70,030				
Total		108,525	109,014	109,242	108,980	109,082	108,142	107,431				

